

# Ryan J. Lough

SOFTWARE ENGINEER · CO-OP / INTERN

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Available January to August 2017

## Education

### Northeastern University, Boston, MA

Sept. 2013 - Present

B.S. IN COMPUTER SCIENCE / MINOR IN COMPUTER ENGINEERING

Expected Graduation: May 2018

- Current GPA: 3.7
- Relevant Coursework: Networks & Distributed Systems, Algorithms & Data, Theory of Computation, Object Oriented Design, Robotics, Linear Algebra, Computer Systems, Logic & Computation, Discrete Structures
- Activities: Tutor for CS 3500 - Object Oriented Design, CCIS P2P Mentor, NUACM, Entrepreneurship Club, Husky Hunt Team Captain
- Honors: Recipient of merit-based Excellence Scholarship, Dean's List

## Experience

### InsightSquared

Boston, MA

SOFTWARE ENGINEER CO-OP, MARKETING AND SALES ANALYTICS

Jan. 2016 - June 2016

- Implemented features and testing utilities to improve the accuracy of the machine learning predictive forecast suite
- Updated the marketing suite to support contact based workflows, saving the company and customers thousands of dollars and hours of onboarding time and money
- Improved performance and experience of current screens up to a 95% increase in speed and 99.9% reduction in memory usage
- Created several new, heavily used, sales and marketing reports sold as part of the core product; these screens became main talking points when selling to marketing companies

### Intuit, TurboTax

San Diego, CA

SOFTWARE ENGINEER CO-OP, PAYMENT AND FILING GROUP

Jan. 2015 - June 2015

- Rewrote 20+ screens to improve replatforming, reduce complexity and reduce the number of pages for the current experience by 75%
- Collaborated with the architecture team to build out the new technologies to improve scalability
- Created dashboards and regex-powered queries, alerts, and daily reports to monitor the health of TurboTax and aid in problem solving issues during War Room shifts
- Automated the detection and removal of all unused images (roughly 60%) within the payment and filing section of TurboTax

### UTC Aerospace Systems

Windsor Locks, CT

TECHNICAL INTERN, CUSTOMER RESPONSE CENTER

May 2014 - Aug. 2014

- Designed and developed the CRC Contact Information website which consolidates hundreds of UTC internal and external contacts and site info into one centralized user friendly application, saving approximately 1800 hours/year
- Built automated system to alert employees to neglected, open cases and automated case creation
- Collaborated with an international group in the UK to automate several reports which previously took two hours/week

## Projects

### Racing Analytics

Python, Django, C#, SQL

Gathered hundreds of thousands of horse racing results to find statistically significant patterns.

July 2015 - PRESENT

### Android-Server Messenger

Go, Java

Created a realtime messaging application on Android that communicates with a RESTful Golang server.

July 2015

## Computer Knowledge

**Languages** Python, Java, C#, C, C++, Go, JavaScript, Coffeescript, Lisp-based languages, Assembly, Bash, HTML/CSS

**Frameworks** Django, Numpy, Bootstrap, Handlebars.js, Underscore.js, jQuery, Node.js, Android

## Accomplishments

- 2016 **RETComputers**, Created electronics reselling company that netted over \$8,000 in the first three months
- 2015 **Rondevoo**, Co-founded company that won second place at Northeastern competition and featured in Bostinno
- 2013 **Eagle Scout**, Achieved Order of the Arrow and Kevin Hanley Award