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# Artificial Intelligence Conference



Using deep learning and time-series forecasting to reduce transit delays

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#### Introduction

- Use a publicly available dataset on streetcar delays to create a model to predict and prevent delays
- Apply time series forecasting to understand the seasonal nature of delays and deep learning to predict delays
- Example of:
  - Applying deep learning to a tabular dataset
  - Transforming ill-formed address information into map visualizations
  - Combining multiple data types (continuous, categorical and text) in a single deep learning model that incorporates embeddings





# The problem: streetcar delays

- Toronto has the biggest network streetcar network in North America
- Advantages: greener / lower labour cost than buses; cheaper than subways
- Major disadvantage: delays trigger gridlock
- Prevent gridlock by predicting and preventing delays





#### The solution: DL + TSF

- Apply standard analysis techniques and time series forecasting to analyze the data
- Apply data transformations to prepare it for training
- Generate Keras DL model based on categories of columns in the data (categorical, continuous, and text)
- Iteratively train and assess model to improve accuracy
- Create pipeline to encapsulate data preparation steps + model training



#### The dataset: overview

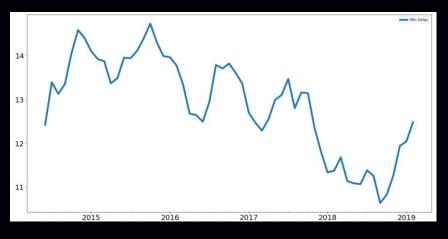
- ~70 k records with details of all streetcar delays since January 2014
- No error checking on data entry = messy data:
  - Invalid routes, vehicles, and direction of travel
  - Locations are free-form, inconsistent descriptions
- Interesting, real-world dataset that demands serious effort to prepare for machine learning

| 1 | Report Date | Route | Time       | Day    | Location                           | Incident                  | Min Delay | Min Gap | Direction | Vehicle |
|---|-------------|-------|------------|--------|------------------------------------|---------------------------|-----------|---------|-----------|---------|
| 2 | 2014-12-01  | 510   | 1:28:00 AM | Monday | Spadina and Oxford                 | <b>Emergency Services</b> | 77        | 87      | B/W       | 4124    |
| 3 | 2014-12-01  | 306   | 3:59:00 AM | Monday | Gerrard and Kingsmount<br>Park Rd. | Investigation             | 41        | 71      | W/B       | 4044    |
| 4 | 2014-12-01  | 512   | 5:02:00 AM | Monday | Exhibition Loop                    | Late Leaving Garage       | 8         | 16      | W/B       | 4171    |
| 5 | 2014-12-01  | 504   | 5:36:00 AM | Monday | Queen and Roncesvalles             | Late Leaving Garage       | 6         | 12      | E/B       | 4233    |
| 6 | 2014-12-01  | 506   | 5:52:00 AM | Monday | Coxwell and Gerrard                | Mechanical                | 4         | 8       | E/B       | 4077    |

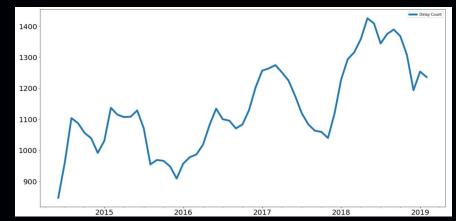


# The dataset: variations by year

#### **Delay duration averages**



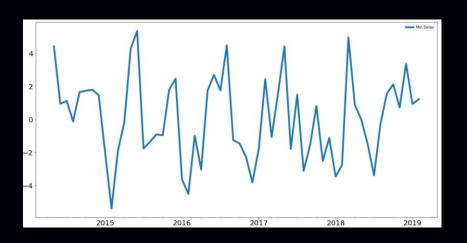
#### **Delay count averages**



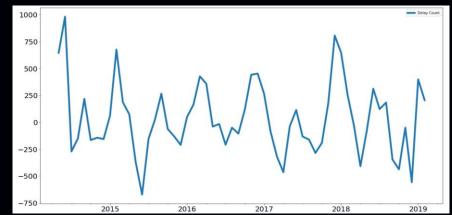


# The dataset: variations by season

**Delay duration seasonability** 



**Delay count seasonability** 





### The dataset: messy addresses

Location

**Dundas West** stnt to Broadview

> Fleet St. and Strachan Ave

Queen St. West Roncesvalles Ave.

Lake Shore Blvd and Superior St.

Roncy to Neville Park



Clean custom code



queen st. west and roncesvalles lake shore blvd. and superior st. roncesvalles to neville park

Location

dundas west

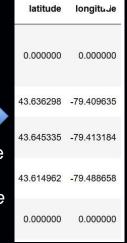
stationt to

broadview station

fleet st. and strachan



Geocode Google Geocode API



How to get from messy input addresses to latitude / longitude?

- Clean up location values:
  - Common casing
  - Consistent order of street names
  - Consistent terms (""stn" -> "station"; "Roncy" -> "Roncesvalles")
- Apply Google Geocode API:
  - Batch call on cleaned up location values
  - Parse returned JSON and save latitude and longitude values as new features



### The dataset: visualize locations

**Pixiedust**: rough identification of invalid locations



Folium: zero in on hotspots





### The dataset: transformations

| Report<br>Date         | Route | Time     | Day    | Location                                | Incident      | Min<br>Delay | Min<br>Gap | Direction |
|------------------------|-------|----------|--------|---|---------------|--------------|------------|-----------|
| 2016-01-01<br>00:00:00 | 511   | 02:14:00 | Friday | fleet st. and<br>strachan               | Mechanical    | 10.0         | 20.0       | e         |
| 2016-01-01 00:00:00    | 301   | 02:22:00 | Friday | queen st.<br>west and<br>roncesvalles   | Mechanical    | 9.0          | 18.0       | W         |
| 2016-01-01 00:00:00    | 301   | 03:28:00 | Friday | lake shore<br>blvd. and<br>superior st. | Mechanical    | 20.0         | 40.0       | e         |
| 2016-01-01<br>00:00:00 | 505   | 15:42:00 | Friday | broadview station loop                  | Investigation | 4.0          | 10.0       | w         |
| 2016-01-01<br>00:00:00 | 504   | 15:54:00 | Friday | broadview and queen                     | Mechanical    | 6.0          | 12.0       | е         |



| Report<br>Date         | Route | Time     | Day | Location                           | Incident  | Min<br>Delay | Min<br>Gap | Direction | <br>longitude  | X        | у        | z        |
|------------------------|-------|----------|-----|------------------------------------|-----------|--------------|------------|-----------|----------------|----------|----------|----------|
| 2017-09-04<br>00:00:00 | 13    | 18:52:00 | 1   | old weston<br>road and<br>st.clair | [1]       | 27.0         | 54.0       | 5         | <br>-79.463024 | 0.925917 | 1.065716 | 0.942998 |
| 2016-07-01<br>00:00:00 | 4     | 21:18:00 | 0   | connaught and queen                | [1]       | 8.0          | 16.0       | 5         | <br>-79.322360 | 1.085382 | 0.939566 | 0.968273 |
| 2016-03-24<br>00:00:00 | 7     | 06:48:00 | 4   | boustead<br>and<br>roncesvalles    | [1]       | 6.0          | 12.0       | 4         | <br>-79.451723 | 0.933501 | 1.049577 | 1.002038 |
| 2015-08-10<br>00:00:00 | 13    | 13:56:00 | 1   | roncesvalles<br>yard               | [5, 6, 7] | 4.0          | 8.0        | 2         | <br>-79.449050 | 0.934383 | 1.044788 | 1.023267 |
| 2017-10-04<br>00:00:00 | 5     | 10:42:00 | 6   | queen and river                    | [1]       | 10.0         | 20.0       | 5         | <br>-79.356530 | 1.045211 | 0.968827 | 0.990846 |

- Replace categorical values with numeric IDs
- Tokenize text values
- Replace latitude and longitude values with x, y, z normalizations





# The model: layers by category

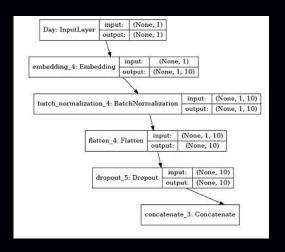
- Categorize columns in the dataset:
  - Continuous: length of delay
  - Categorical: route, vehicle, direction, time of day, day of week
  - Text: description of incident
  - Spatial: location
- Automatically build a simple Keras model:
  - Build model by iterating through columns by type
  - layers for each column type have distinct characteristics (e.g. GNU for text, embeddings for text and categorical columns)
  - As long as columns are categorized correctly, the model automatically adapts to new schemas / additional columns



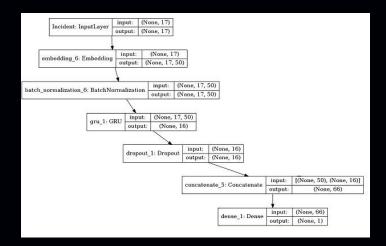


# The model: layers by category

#### **Categorical**



#### **Text**



## The model: accuracy

- Experiment structure 1: predict whether a delay of less than a threshold occurs given all features:
  - High-water mark accuracy: 71%
- Experiment structure 2: predict whether a delay occurs given all features:
  - Generate augmented dataset with entries for all hour / route / direction combinations
  - Predict whether a delay will occur for a given set of conditions
  - High-water mark accuracy: xx%





#### Lessons learned

- Deep learning can be applied to medium-sized structured datasets
- Plan for the pipeline from the start
- Don't assume which features are categorical evaluate first
- Build the model to make it easy to add and drop features
- Save time by using pickle to save intermediate dataframes





### Next steps

- Complete pipeline to simplify scoring
- Simple web deployment to allow scoring of single data points
- Deployment to allow scoring of batch data points
- Assess model on latest delay data from 2019



#### Code and data

Repo with code and associated material:

<u> https://github.com/ryanmark1867/ai\_conference\_june\_2019</u>

Original data source: <a href="https://www.toronto.ca/city-government/data-">https://www.toronto.ca/city-government/data-</a>

research-maps/open-data/open-data-catalogue/#e8f359f0-2f47-3058-

bf64-6ec488de52da



