

Ticket ID	Alert Message	Severity	Details	Ticket status
A-2703	SERVER-MAIL Phishing attempt possible download of malware	Medium	The user may have opened a malicious email and opened attachments or clicked links.	Escalated ▾

Ticket comments
<p>The alert was created because a user may have opened a malicious email and opened attachments/clicked links. Unfortunately, this was a phishing email and we can tell due to several factors. There are inconsistencies when we look at the email information as it is sent from one account but posed to be another account. There are also grammatical errors as well as an attachment at the end of the email . Furthermore, we can see that this a known malicious file hash and therefore the severity of this email needs to be escalated as our playbook states.</p>

Additional information

Known malicious file hash:

54e6ea47eb04634d3e87fd7787e2136ccfbcc80ade34f246a12cf93bab527f6b

Email:

From: Def Communications <76tguyhh6tgftrt7tg.su> <114.114.114.114>

Sent: Wednesday, July 20, 2022 09:30:14 AM

To: <hr@inergy.com> <176.157.125.93>

Subject: Re: Infrastructure Egnieer role

Dear HR at Inergy,

I am writing for to express my interest in the engineer role posted from the website.

There is attached my resume and cover letter. For privacy, the file is password protected. Use the password paradise10789 to open.

Thank you,

Clyde West

Attachment: filename="bfsvc.exe"