



RYAN MORGAN

UX Designer

Former Project Manager turned UX Professional, committed to solving user problems through enhancing user experiences. With a strong Project Management background from the commercial construction industry, assessing issues and employing unique solutions in a time critical manner is my forte.

EXPERIENCE

PROJECT MANAGER

Handrail Design Inc | Dec 2014 - September 2019 (Remote from June '19-September '19)

- Actively managed 40+ projects located throughout the United States with a total project valuation averaging more than \$6 million dollars. Average GPM on all completed projects exceeded goals by nearly 15%.
- Coordinated and attended onsite meetings nation wide, to review project scope, understand customer goals, and to establish effective relationships.
- Worked directly with CAD/Tech team on designs and design changes for all projects, to ensure product quality.
- Reported to and worked personally with the VP of Operations and President/Owner on a multitude of high profile projects.
- Oversaw Installation Department which included personnel management, training, and inventory and vehicle fleet management. Resulted in more efficient installation, increased documentation, decreased employee turnover, increased installer incentive, and increased customer retention.

ASSISTANT PROJECT MANAGER

Handrail Design Inc | Jul 2014 - Dec 2014

- Managed all aspects of small to mid-sized projects from award through completion.
- Assisted Project Managers with scheduling, customer relations, ordering, and shipment on large scale projects.
- Designated as the go-to person for collecting extremely accurate and precise in-field measurements and job site assessment.

RESEARCH RECRUITER

Lyneer Search Group | June 2013 - July 2014

- Responsible for sourcing and qualifying superior talent for the firm's variety of accounting and financial clients.

SALES ASSOCIATE

Lowes | 2012 - 2013

EDUCATION

CAREERFOUNDRY

UX Immersion Certification

Jul 2019 - Apr 2020


- Dedicated 400+ hours to intensive UX course, in order to transition into a career focused on improving user experiences through design thinking.
- Completed a Front End Development Specialization Course in order to collaborate with Development Teams on a high level.


TEMPLE UNIVERSITY

Aug 2009 - May 2012


B.B.A - International Business & Economics (Dual Major)

CONTACT

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 717-330-6295

 www.ryanmorgan-ux.com

 Annapolis, MD (Prepared to Relocate)

UX SKILLS

User Research
Design Thinking
User Centered Design
Information Architecture
Wireframing
Prototyping
Usability Testing
Personas & Journey Mapping
Project Management
HTML
CSS
Javascript

TOOLS

Adobe XD
Figma
Balsamiq
InVision
Zeplin
Usability Hub
Lookback
Microsoft Office Suite
Adobe Illustrator
OptimalSort
Prott

SOCIAL

 @rymorgan2

 linkedin.com/in/ryanux