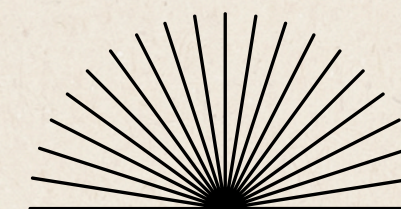# AI PROJECT II

## Building a Chatbot With Chatfuel

**PRESENTED BY:**
Ryanne Milligan

# Chatfuel Welcome Page
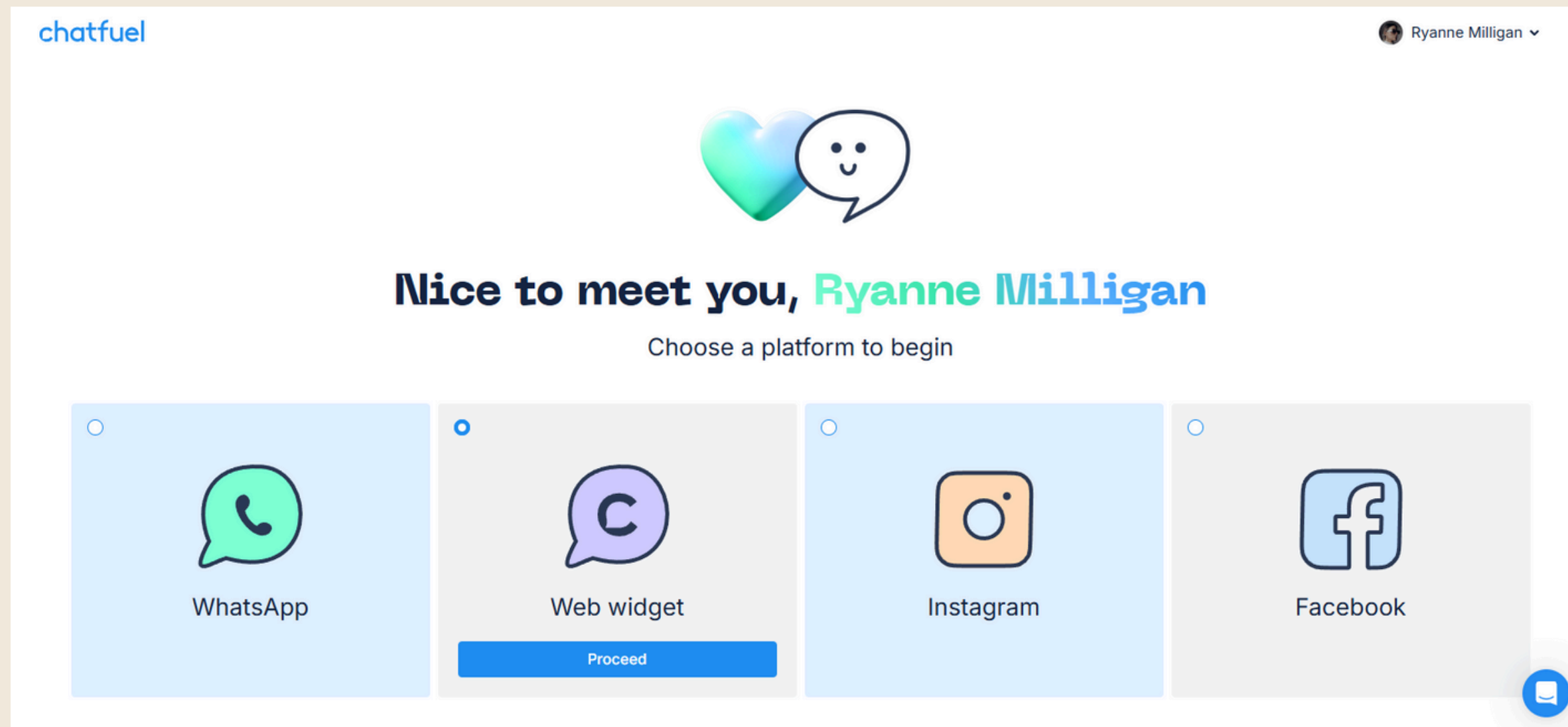
# Chatfuel Dashboard

# Chatfuel Initial Flow
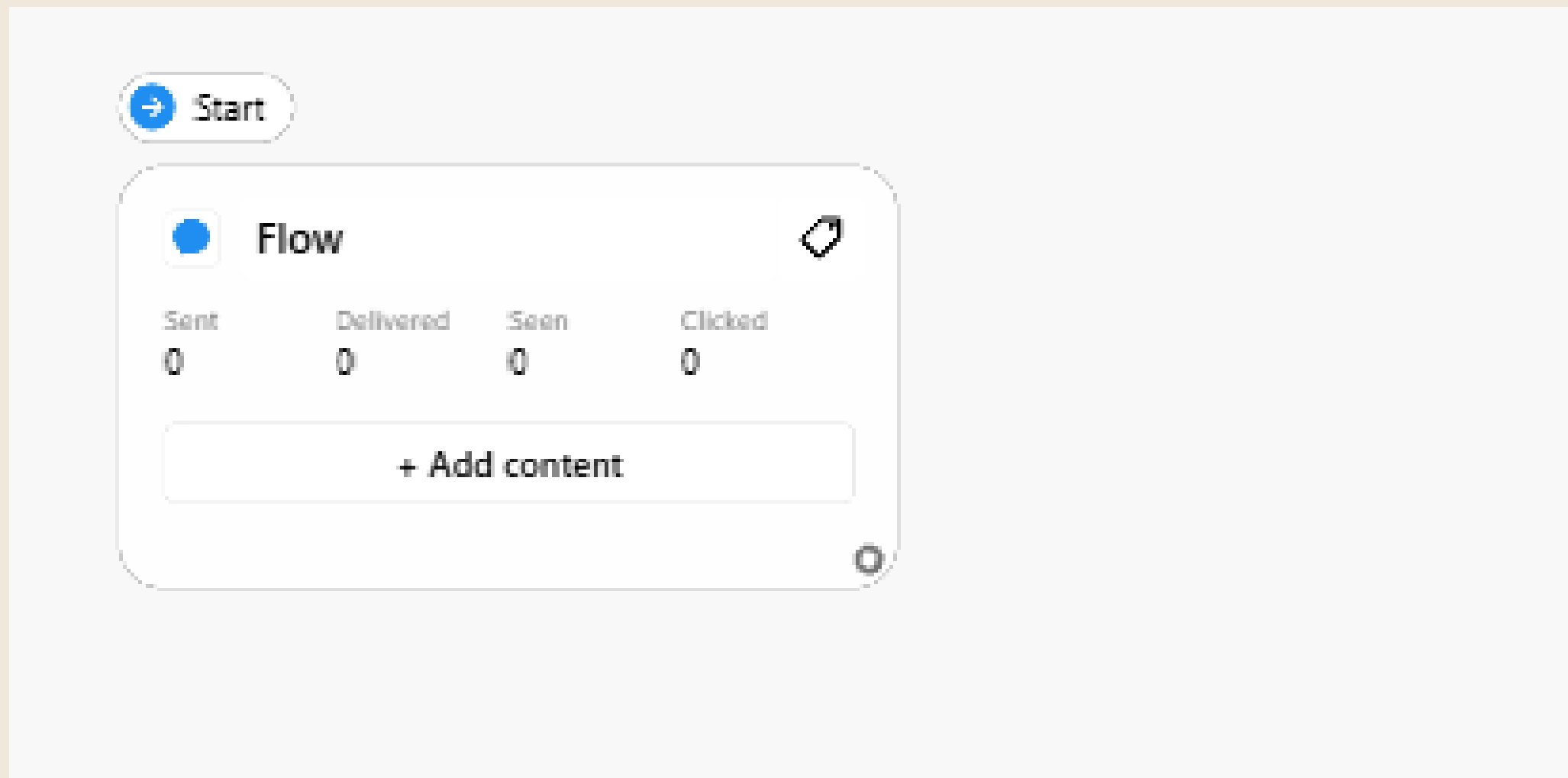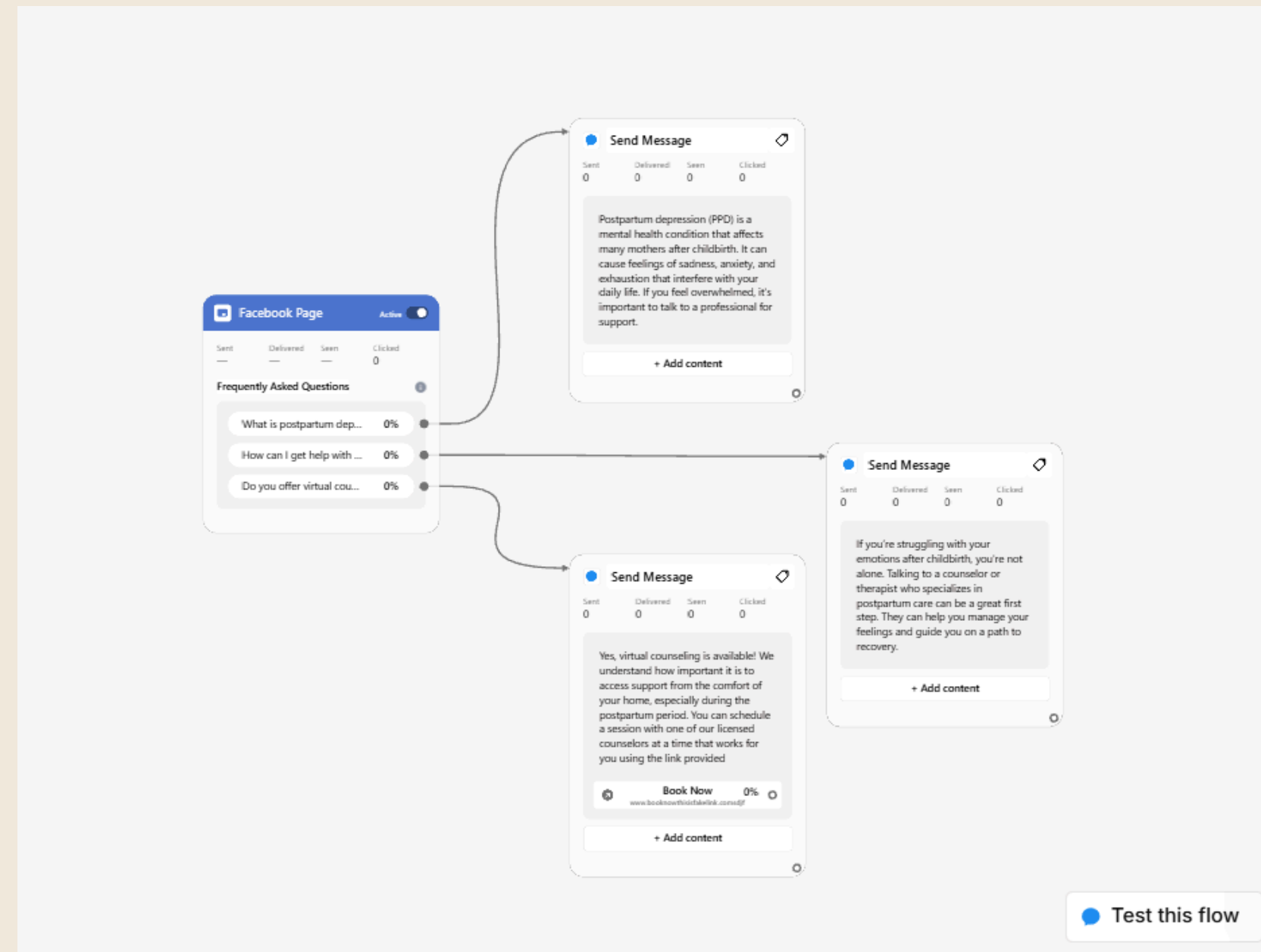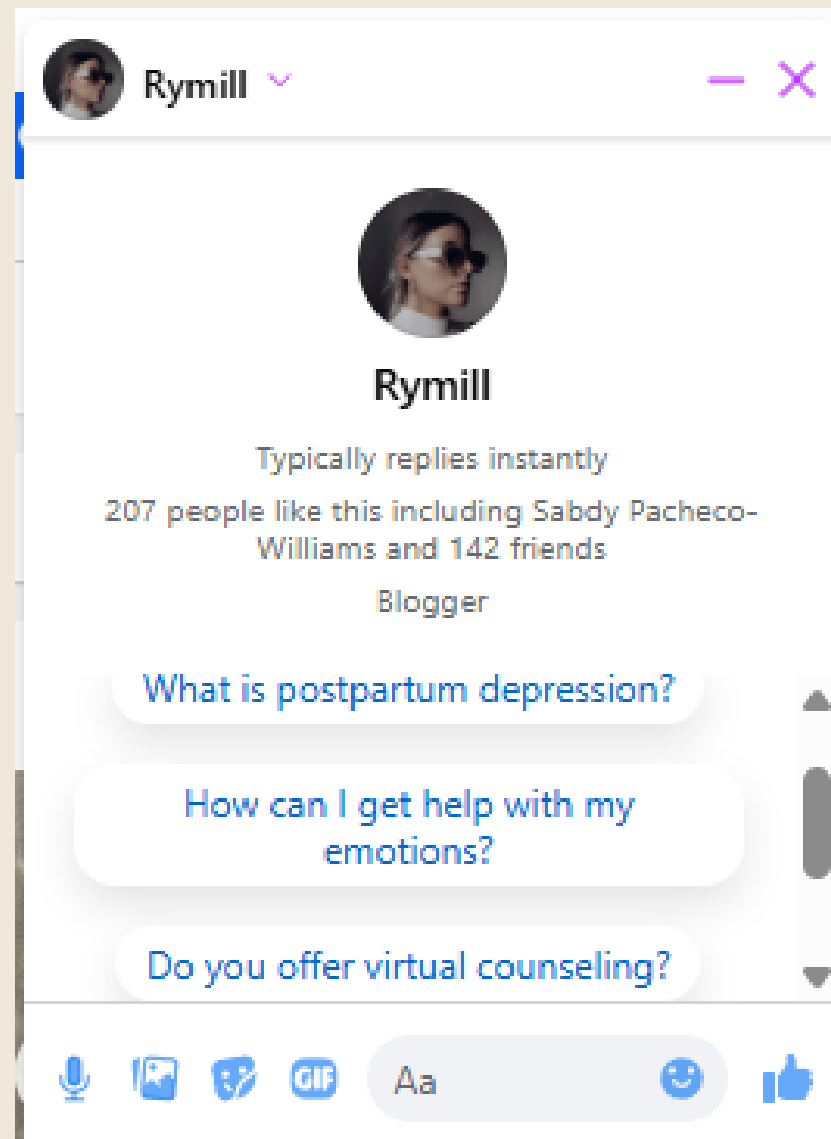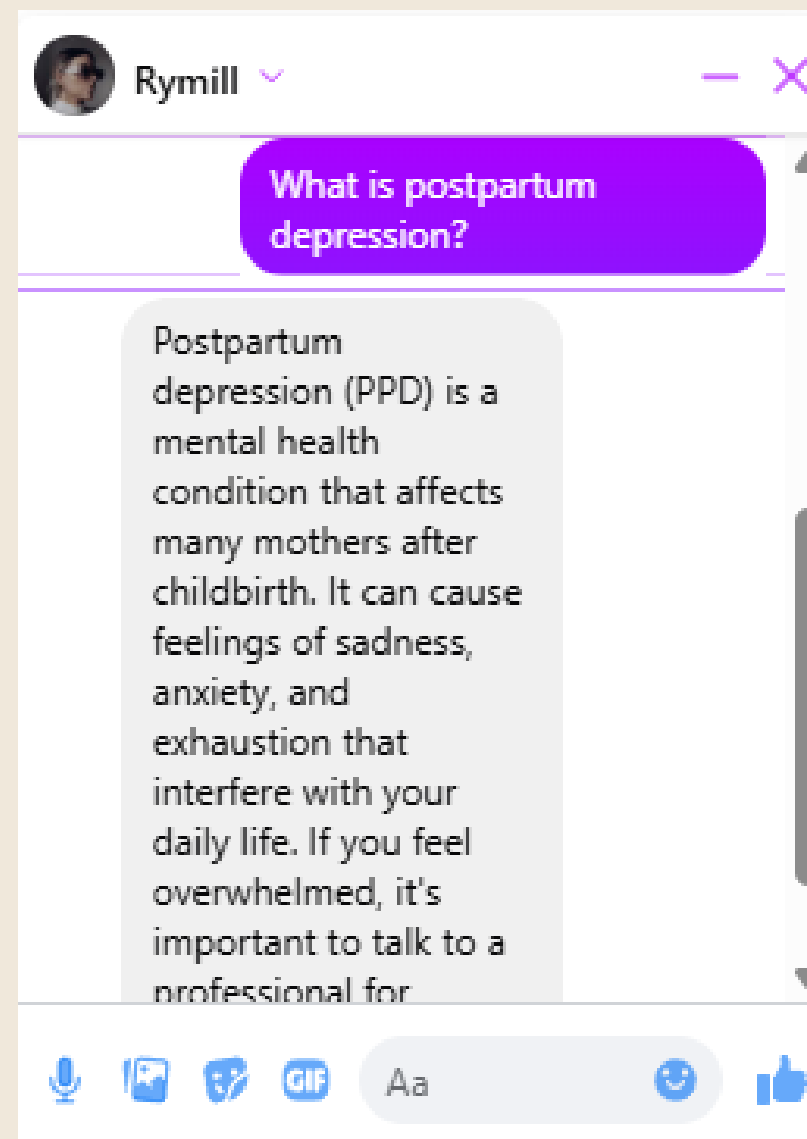
# Chatfuel Facebook Flow



This chatbot was created using Chatfuel to provide compassionate support and information for individuals experiencing postpartum challenges. It offers helpful FAQs, emotional support responses, and guidance on when to seek professional help.
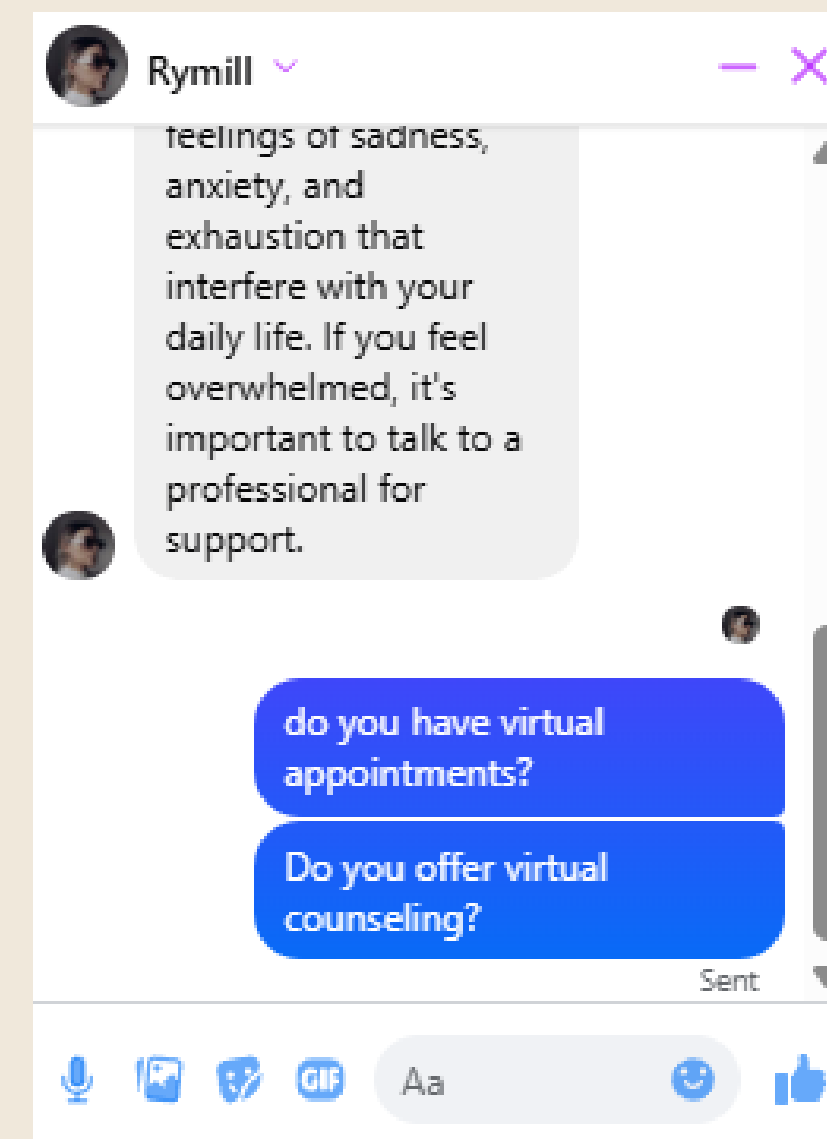
# Real Bot Results



**Suggested FAQ showed up**



**Succesful first flow**



**Did not answer next question in flow. Room for improvement**

# Improving my Flow



During testing, I encountered an issue where the bot didn't respond to questions like "Do you offer virtual counseling?" Initially, this was due to missing AI rules for certain keywords. I created new blocks, added triggers for phrases like "virtual counseling," and tested multiple variations. After adjusting the rules, the bot began responding correctly, improving its functionality and user experience.

# Improvements to Flow Success
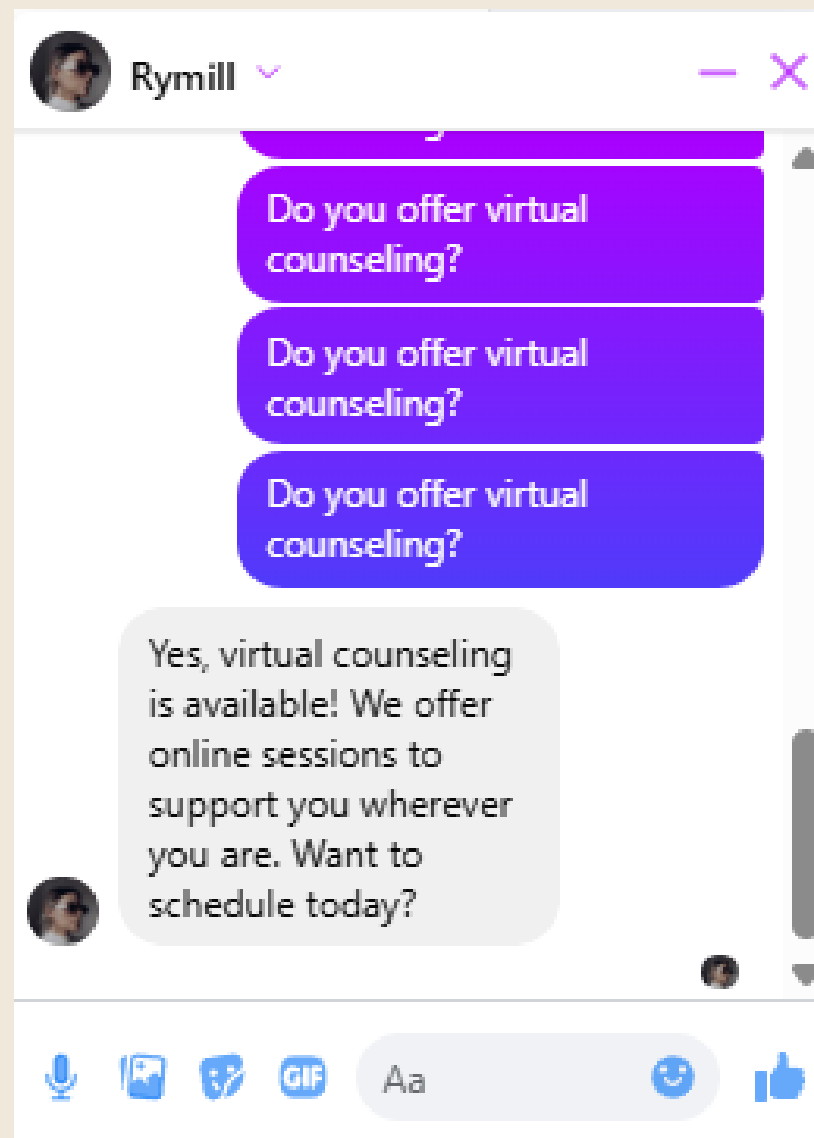


Finally able to improve my flow
and get it working.

Thank You!