



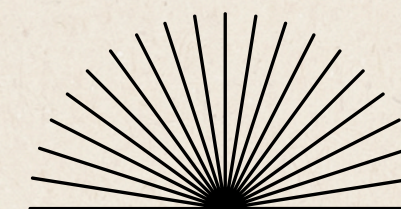
CAI 1001 Spring 2025

AI PROJECT II

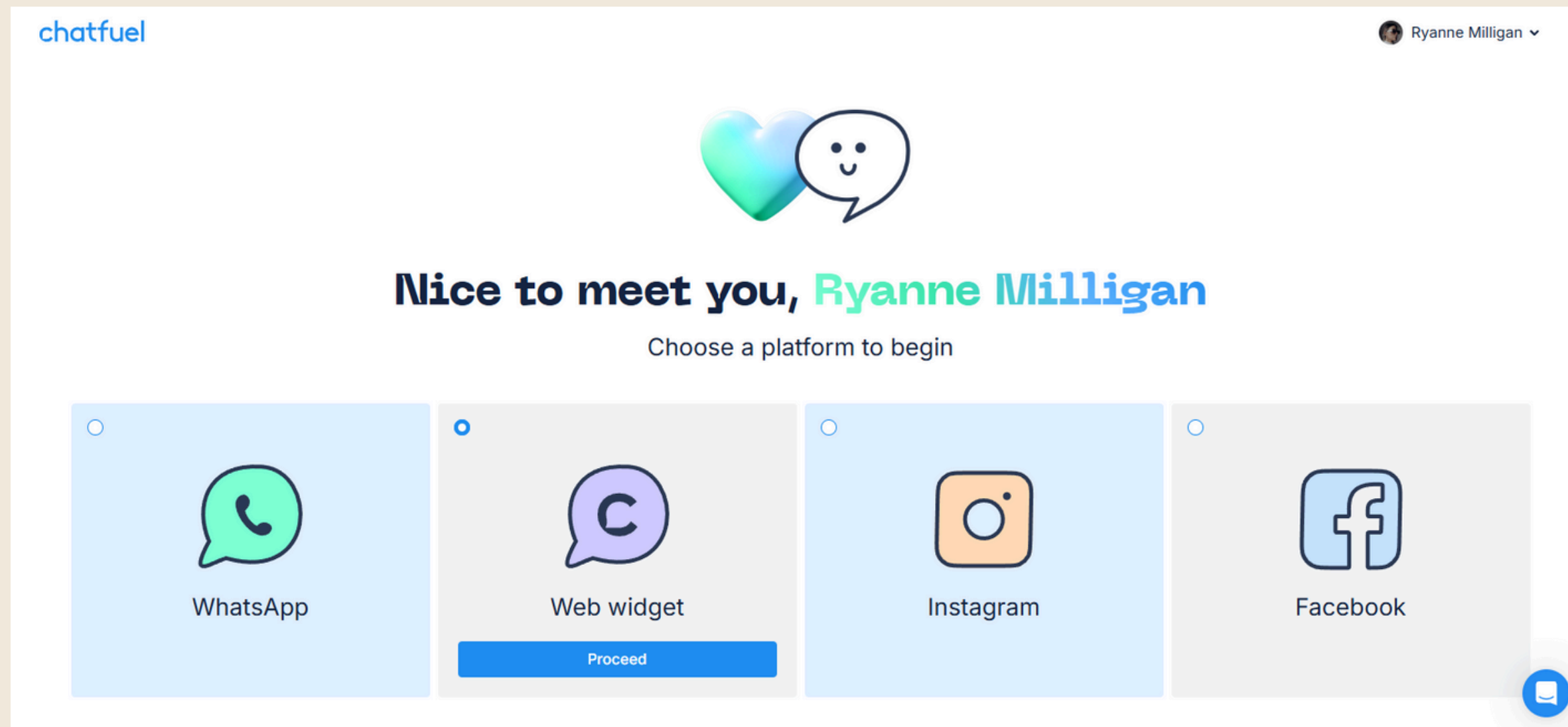
Building a Chatbot With Chatfuel

PRESENTED BY:

Ryanne Milligan



Chatfuel Welcome Page



Chatfuel Dashboard

chatfuel

Ryanne Milligan

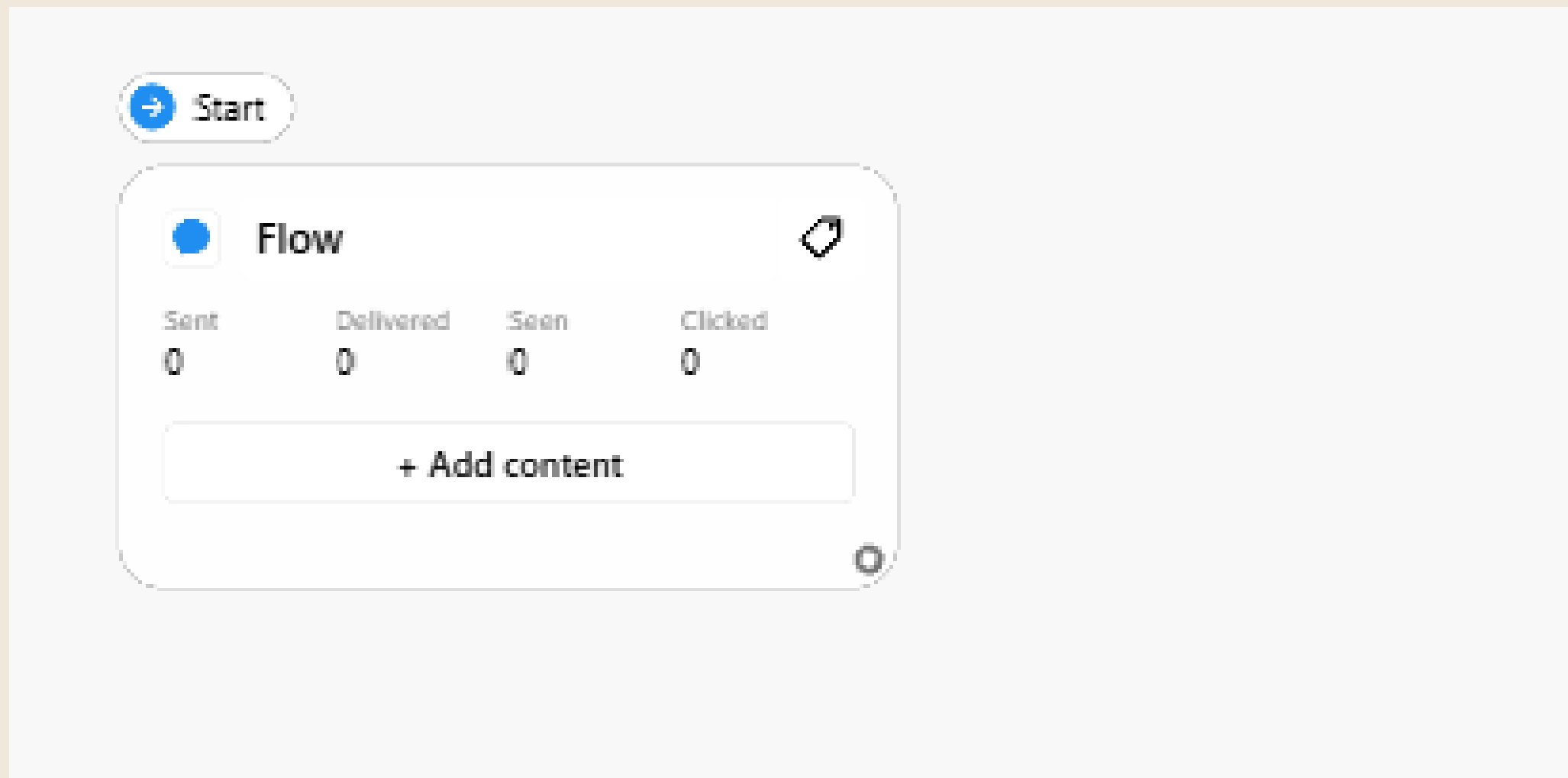
+ Create new

Sort by Last opened

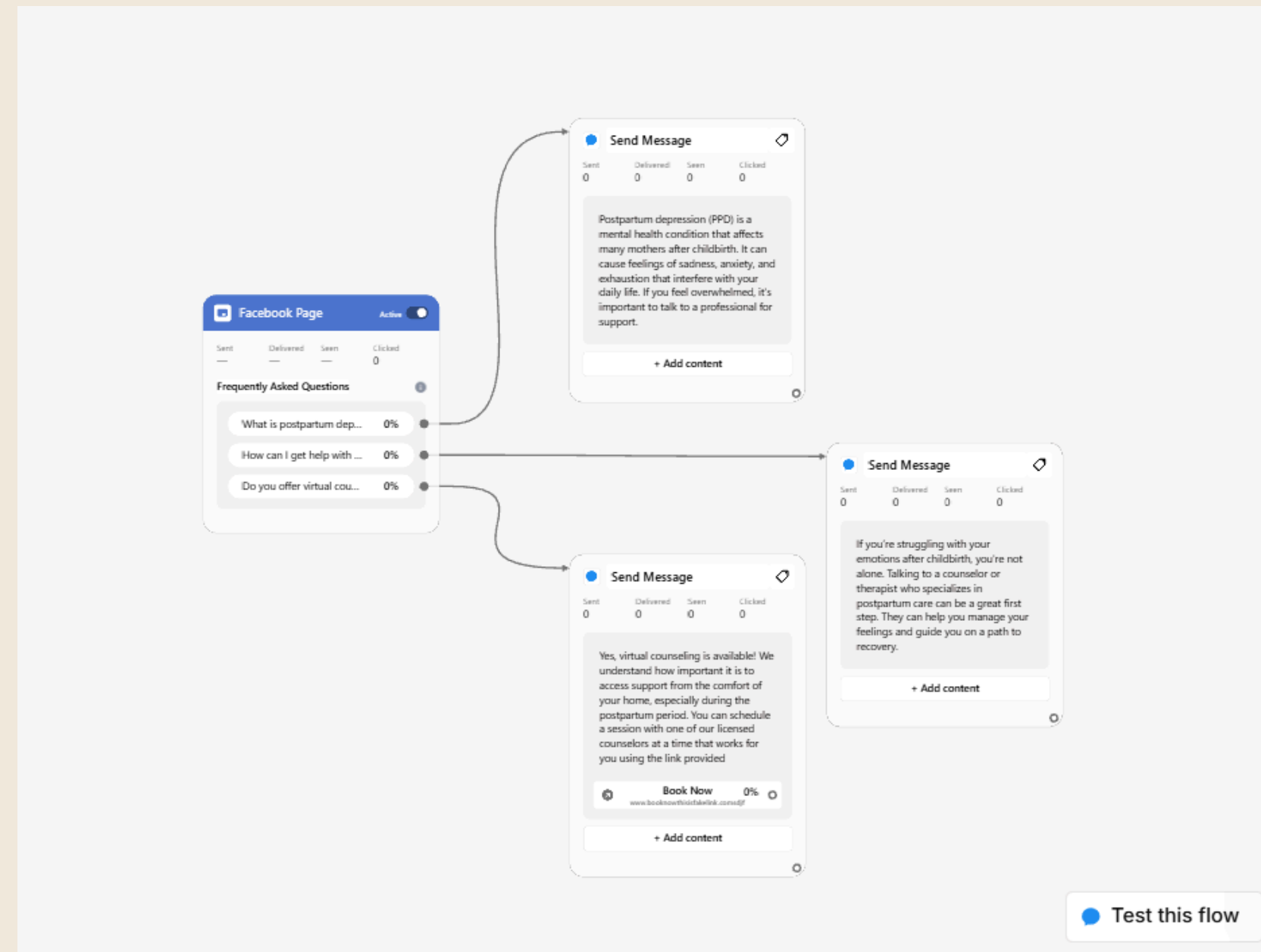
P

Postpartum Counselor

Chatfuel Initial Flow

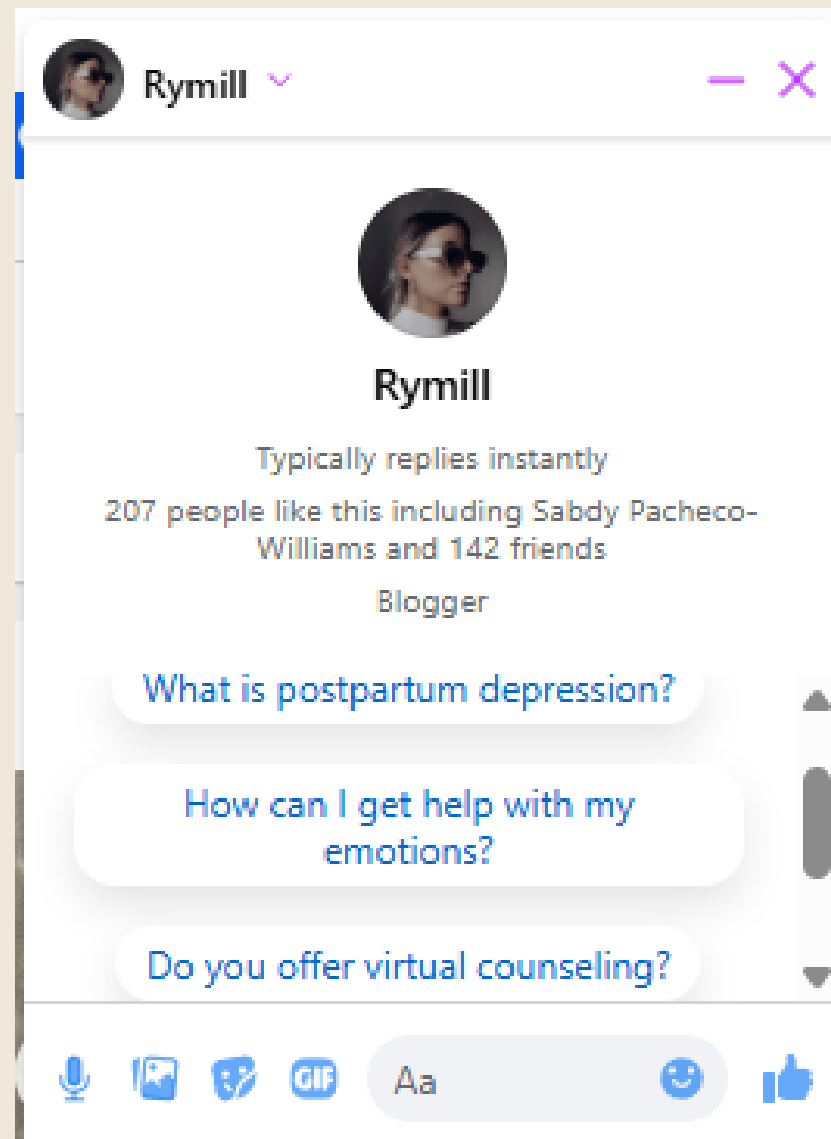


Chatfuel Facebook Flow

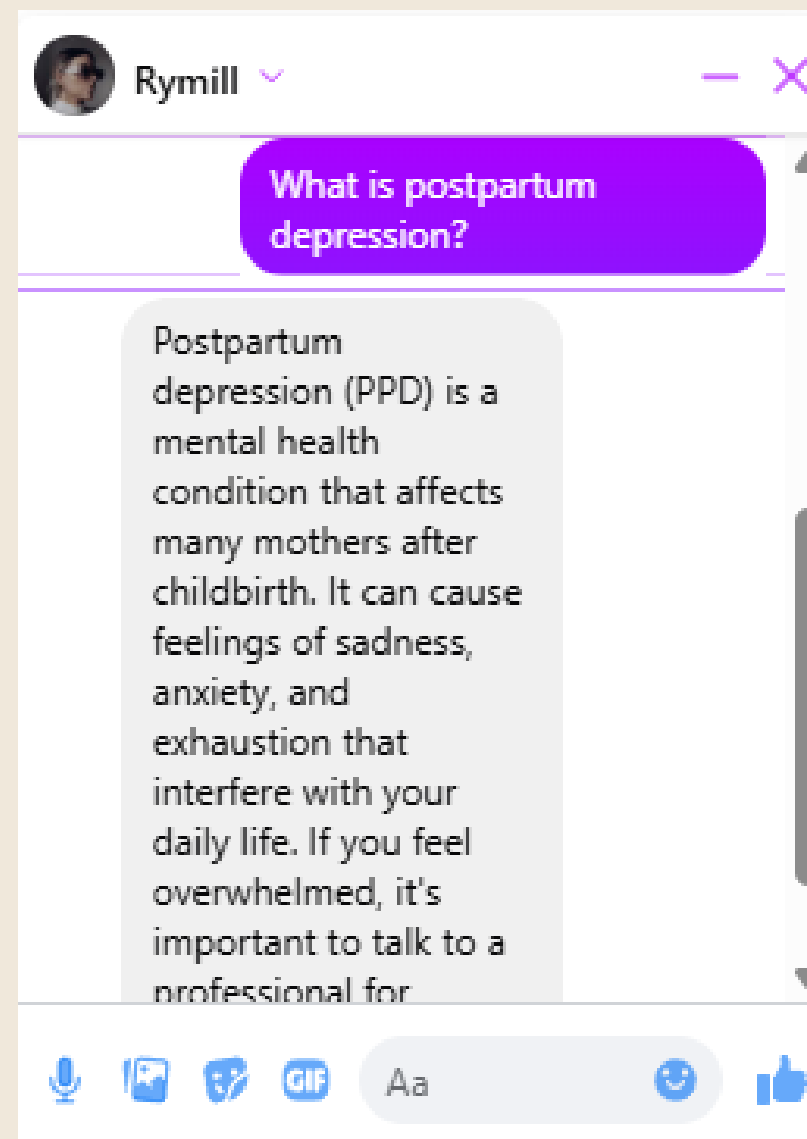


This chatbot was created using Chatfuel to provide compassionate support and information for individuals experiencing postpartum challenges. It offers helpful FAQs, emotional support responses, and guidance on when to seek professional help.

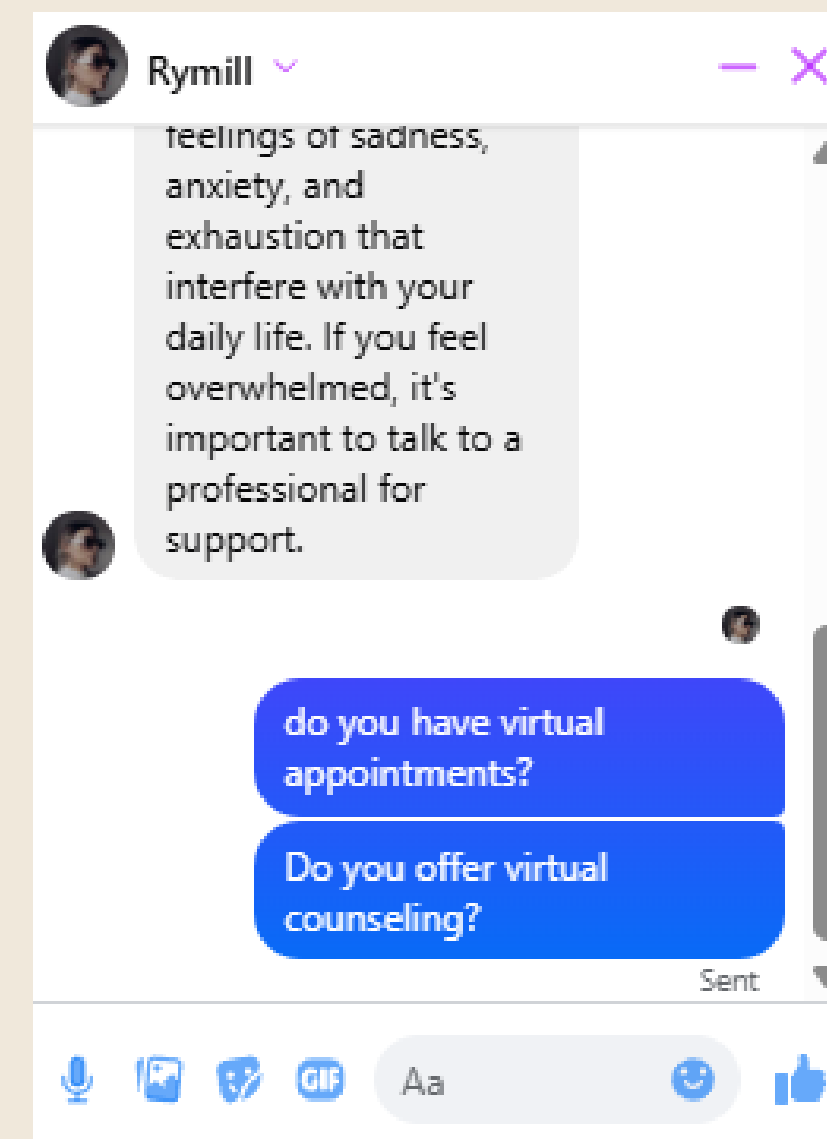
Real Bot Results



**Suggested FAQ
showed up**



Successful first flow



**Did not answer next
question in flow. Room for
improvement**

Improving my Flow

Set up responses to frequent unrecognized messages

Do you offer virtual counseli...	6	Text	Yes, virtual counseling is available! We offer online sessions to support you wherever you are. Want to schedule today?	Set up
hi	3	Text	Add response	Set up
what is postpartum depressi...	2	Text	Add response	Set up
i'm not feeling great	1	Text	Add response	Set up
what is post partum?	1	Text	Add response	Set up

Facebook Page

Active

Sent — Delivered — Seen — Clicked 1

Frequently Asked Questions

What is postpartum ...	100%
How can I get help with ...	0%
Can someone help me?	0%
Do you offer virtual cou...	0%

Send Message

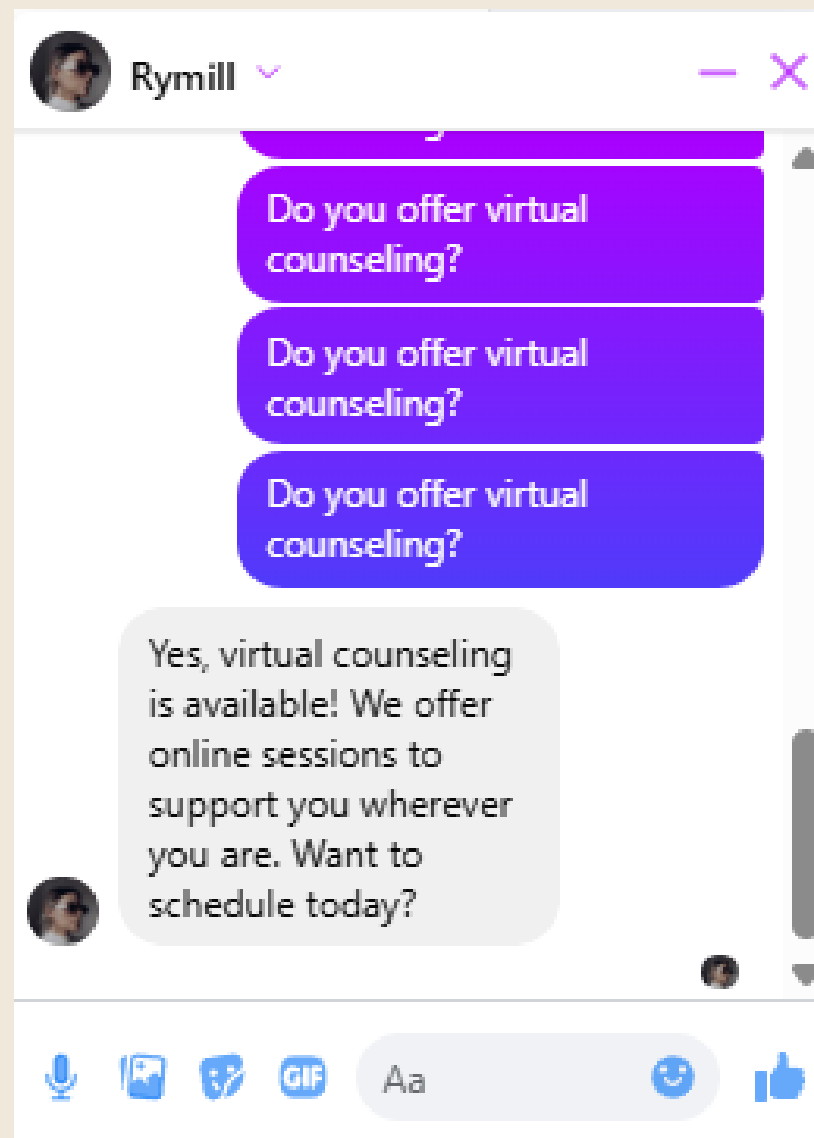
Sent 0 Delivered 0 Seen 0 Clicked 0

Yes, virtual counseling is available! We offer online sessions to support you wherever you are. Want to schedule today?

+ Add content

During testing, I encountered an issue where the bot didn't respond to questions like "Do you offer virtual counseling?" Initially, this was due to missing AI rules for certain keywords. I created new blocks, added triggers for phrases like "virtual counseling," and tested multiple variations. After adjusting the rules, the bot began responding correctly, improving its functionality and user experience.

Improvements to Flow Success



Finally able to improve my flow and get it working.

Thank You!