



InfoSec & Security

Requests

30-Day Executive Report with Historical Comparison



November 3 - December 3, 2025

64

TOTAL ISSUES CREATED

≈ Same as prior period

58

ISSUES COMPLETED

↑ 5% vs prior

5

IN PROGRESS

↓ 2 fewer open

14

SECURITY REQUESTS

↓ 1 vs prior period

91%

COMPLETION RATE

↑ 3% improvement



Period Comparison

Current vs Prior 30 Days vs Same Period Last Year

CURRENT PERIOD

64

Total Issues

NOV 3 - DEC 3, 2025

PRIOR 30 DAYS

65

Total Issues

≈ -1 issues (-2%)

OCT 4 - NOV 3, 2025

SAME PERIOD LAST YEAR

66

Total Issues

≈ -2 issues (-3%)

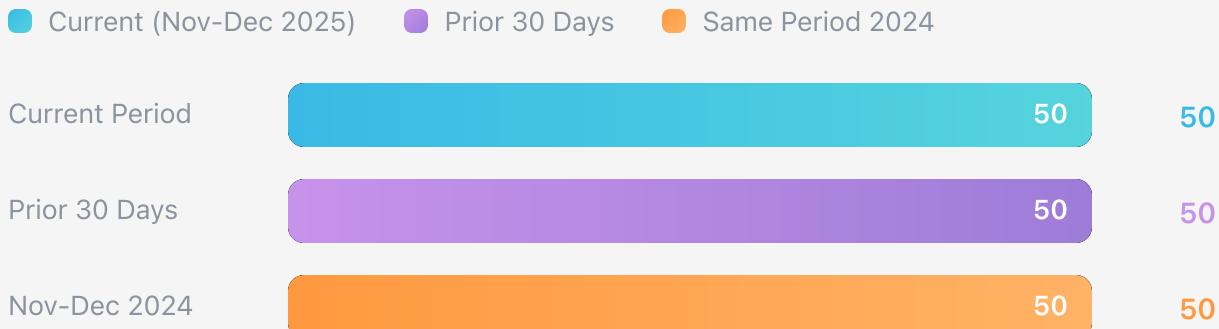
NOV 3 - DEC 3, 2024



Volume Comparison Charts

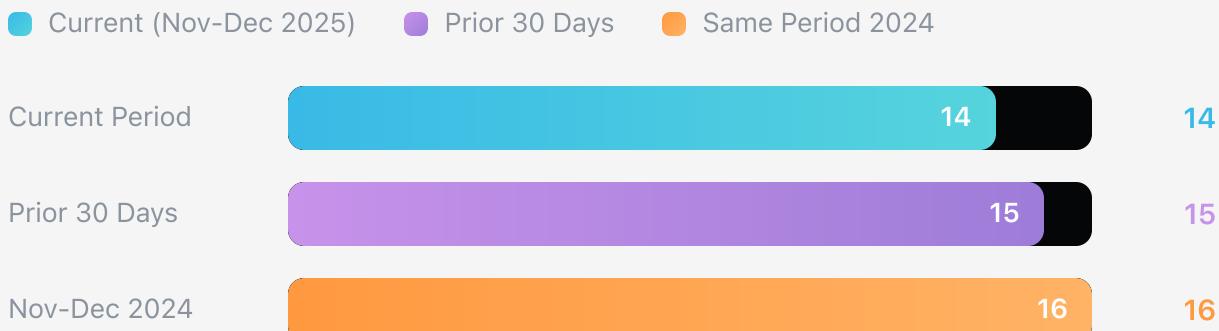
Visual breakdown by project and time period

SEC Project Issues



→ Stable volume - consistent with automation cadence

Security Requests (SR)



↓ Slight decrease YoY - 12.5% fewer requests than 2024



Completion Rate Trends

Percentage of issues closed within the period





Executive Summary

Key highlights from the last 30 days



CVE-2025-12816 Vulnerability Remediated

JavaScript node-forge cryptography library vulnerability identified and closed within 24 hours by Paul Moody.



AI Governance Reviews Completed

Multiple AI security questionnaires completed for Robert Half and internal AI governance follow-ups resolved.



Customer Security Assessments

Completed questionnaires for State Farm, UHG, Charter Communications, Travelers Insurance, and Cox Communications.



Kroll Pen Test Follow-up

MetLife requested remediation status confirmation for September 2025 Kroll penetration test - currently in progress.



Security Requests (SR)

Customer questionnaires, assessments, and compliance requests

Customer Security Requests

14 Total

SR-1178

Cox Communications - DPA

In Progress

Ray O.

SR-1177

Production credentials for polaris - plain text in...

Waiting

Unassigned

SR-1176

Travelers Insurance - Supplier Risk Management ...

Resolved

Ray O.

SR-1175

Call Recording Storage

Resolved

Ray O.

SR-1174

Pen Test by Kroll - MetLife Remediation Status

In Progress

Ray O.

SR-1173

AI Governance Review

Resolved

April J.

SR-1172

SMS AI Security Questionnaire from Robert Half

Resolved

April J.

SR-1171

AI Governance Follow Up

Closed

Ryan M.

SR-1170

UHOne/HealthMarkets questions

Resolved

April J.

SR-1169

Charter Comms (Spectrum Reach) Security Quest...

Resolved

April J.

SR-1168

IVI America/IVIRMA - Trust Center Access

Closed

Ryan M.

SR-1167

State Farm Annual Questionnaire

Closed

Ray O.

SR-1166

SOC Audit

Resolved

Ray O.

SR-1165

UHG / Information Security (SIRG) Risk Assessmen...

Closed

Ryan M.

Completion Progress

11 of 14 completed (79%)



InfoSec Project (SEC)

Internal security tasks, on-call reviews, and automation

Key Work Items

Non-Automated

SEC-5050

Create claude slash command for standup report

In Progress

SEC-5028

CVE-2025-12816 node-forge Vulnerability

Closed

SEC-5005

Vendor Evaluation (SAST Tools)

In Progress

Daily On-Call Log Reviews

Automated

47

Log Reviews Completed

7

Log Sources Monitored

Sources: Kibana, GCP, AWS CloudTrail, AtBay, Metomic, DockerHub, SSaaS



Team Performance

Issues completed by team member



PM

Paul Moody

InfoSec Engineer

21



SP

Soojin Park

InfoSec Engineer

18



RO

Ray Osei-Agyapong

Security Analyst

8



RM

Ryan McCracken

Security Manager

11



AJ

April Jones

Compliance Manager

5



Customer Engagement

Security assessments completed for key customers

State Farm

✓ Annual Review

UnitedHealth

✓ SIRG Assessment

Charter/Spectrum

✓ Security Q

Travelers Insurance

✓ Risk Mgmt

Cox Communications

 DPA In Progress

Robert Half

✓ AI Security Q

MetLife

 Pen Test Follow-up

HealthMarkets

✓ Questions

Generated: December 3, 2025 | Data Source: Jira (SEC & SR Projects)

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