



InfoSec & Security

Requests

30-Day Executive Report with Historical Comparison



November 3 - December 3, 2025

64

TOTAL ISSUES CREATED

≈ Same as prior period

58

ISSUES COMPLETED

↑ 5% vs prior

5

IN PROGRESS

↓ 2 fewer open

14

SECURITY REQUESTS

↓ 1 vs prior period

91%

COMPLETION RATE

↑ 3% improvement



Period Comparison

Current vs Prior 30 Days vs Same Period Last Year

CURRENT PERIOD

64

Total Issues

NOV 3 - DEC 3, 2025

PRIOR 30 DAYS

65

Total Issues

≈ -1 issues (-2%)

OCT 4 - NOV 3, 2025

SAME PERIOD LAST YEAR

66

Total Issues

≈ -2 issues (-3%)

NOV 3 - DEC 3, 2024



Volume Comparison Charts

Visual breakdown by project and time period

SEC Project Issues

Current (Nov-Dec 2025)

Prior 30 Days

Same Period 2024

Current Period

50

50

Prior 30 Days

50

50

Nov-Dec 2024

50

50

→ Stable volume - consistent with automation cadence

Security Requests (SR)

Current (Nov-Dec 2025)

Prior 30 Days

Same Period 2024

Current Period

14

14

Prior 30 Days

15

15

Nov-Dec 2024

16

16

↓ Slight decrease YoY - 12.5% fewer requests than 2024



Completion Rate Trends

Percentage of issues closed within the period

Current Period

Prior 30 Days

Same Period 2024

Current Period

91%

91%

Prior 30 Days

88%

88%

Nov-Dec 2024

95%

95%

↑ 3% improvement over prior period, approaching last year's benchmark



Executive Summary

Key highlights from the last 30 days



CVE-2025-12816 Vulnerability Remediated

JavaScript node-forge cryptography library vulnerability identified and closed within 24 hours by Paul Moody.



AI Governance Reviews Completed

Multiple AI security questionnaires completed for Robert Half and internal AI governance follow-ups resolved.



Customer Security Assessments

Completed questionnaires for State Farm, UHG, Charter Communications, Travelers Insurance, and Cox Communications.



Kroll Pen Test Follow-up

MetLife requested remediation status confirmation for September 2025 Kroll penetration test - currently in progress.



Security Requests (SR)

Customer questionnaires, assessments, and compliance requests

Customer Security Requests 14 Total

SR-1178 Cox Communications - DPA In Progress Ray O.

SR-1177 Production credentials for polaris - plain text in... Waiting Unassigned

SR-1176 Travelers Insurance - Supplier Risk Management ... Resolved Ray O.

SR-1175 Call Recording Storage Resolved Ray O.

SR-1174 Pen Test by Kroll - MetLife Remediation Status In Progress Ray O.

SR-1173 AI Governance Review Resolved April J.

SR-1172 SMS AI Security Questionnaire from Robert Half Resolved April J.

SR-1171 AI Governance Follow Up Closed Ryan M.

SR-1170 UHOne/HealthMarkets questions Resolved April J.

SR-1169 Charter Comms (Spectrum Reach) Security Quest... Resolved April J.

SR-1168 IVI America/IVIRMA - Trust Center Access Closed Ryan M.

SR-1167 State Farm Annual Questionnaire Closed Ray O.

SR-1166 SOC Audit Resolved Ray O.

SR-1165

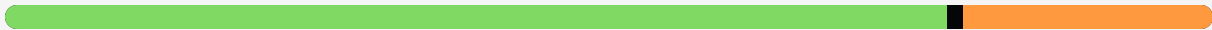
UHG / Information Security (SIRG) Risk Assessmen...

Closed

Ryan M.

Completion Progress

11 of 14 completed (79%)



InfoSec Project (SEC)

Internal security tasks, on-call reviews, and automation

Key Work Items

Non-Automated

SEC-5050

Create claude slash command for standup report

In Progress

SEC-5028

CVE-2025-12816 node-forge Vulnerability

Closed

SEC-5005

Vendor Evaluation (SAST Tools)

In Progress

Daily On-Call Log Reviews

Automated

47

Log Reviews Completed

7

Log Sources Monitored

Sources: Kibana, GCP, AWS CloudTrail, AtBay, Metomic, DockerHub, SSaaS



Team Performance

Issues completed by team member



Paul Moody
InfoSec Engineer

21



Soojin Park
InfoSec Engineer

18



Ray Osei-Agyapong
Security Analyst

8



Ryan McCracken
Security Manager

11



April Jones
Compliance Manager

5



Customer Engagement

Security assessments completed for key customers

State Farm

✓ Annual Review

UnitedHealth

✓ SIRG Assessment

Charter/Spectrum

✓ Security Q

<div>Travelers Insurance</div> <div>✓ Risk Mgmt</div>	<div>Cox Communications</div> <div>⌚ DPA In Progress</div>	<div>Robert Half</div> <div>✓ AI Security Q</div>
<div>MetLife</div> <div>⌚ Pen Test Follow-up</div>	<div>HealthMarkets</div> <div>✓ Questions</div>	

Generated: December 3, 2025 | Data Source: Jira (SEC & SR Projects)

Confidential - For Internal Use Only