

# Ryan Smith

407.782.6825 | [ryanthesmith@gmail.com](mailto:ryanthesmith@gmail.com)

San Francisco, CA

[github.com/mtrushmore](https://github.com/mtrushmore)  
[linkedin.com/in/helloimryansmith](https://linkedin.com/in/helloimryansmith)

---

## TECHNICAL SKILLS

**Proficient:** Javascript, Node, jQuery, HTML5, CSS, MySQL, Asynchronous Architecture

**Professional Experience:** Git, React, Angular, Redux, AWS Ecosystem, Serverless Architecture, CI/CD (Circle CI, Jenkins), Typescript, Graylog, Heroku, E-commerce Solutions, File Transfer Protocols, 3rd-party API Integrations, Unit Testing (Mocha, Jest), Gulp

## PROFESSIONAL EXPERIENCE

**Symphony Commerce** (January 2016 - March 2019)

*Full-stack e-commerce platform. Our professional services team was responsible for all 3rd party integrations, sitefront customizations, internal tools, and mission-critical warehousing integrations.*

Lead Professional Services Engineer (July 2018 - March 2019)

*Onboarding, mentorship, and leadership of an international remote team, with a focus on testing, code review & standards, Serverless architecture & microservices, full-stack integrations, and a unified CI/CD framework. Led sprint planning, daily standups, & sprint retrospectives.*

- ❖ Provided constant mentorship to engineers & support on all aspects of Symphony's tech stack, code standards, development & deployment, debugging, and automated & manual testing
- ❖ Architected & implemented support for unlimited environments for our internal & sitefront integrations (for development, client preview, deployment, etc.) using simple configuration
- ❖ After acquisition, led effort to consolidate dozens of repositories into a few with clear workflows, testing, and monitoring standards, improving the lives of our engineers & support and multiplying productivity

Senior Professional Services Engineer (July 2017 - July 2018)

*Responsible for warehouse & fulfillment integrations, major front-end integrations, backend microservices, primary technical communication to clients, and mentorship of new & existing teammates*

- ❖ Developed npm library for promise-based FTP & SFTP file transfer, now used in most mission-critical warehouse integrations and internal tools used for nearly all clients
- ❖ Developed a configurable Serverless task runner, used in production for nearly all clients for reporting, file transfers, inventory coordination, new product catalog creation & updates, etc.
- ❖ Developed npm library for configurable alerting and monitoring in core server-side applications, with plugins for Graylog, Slack, SignalFX, Cloudwatch (w/ ability to create custom plugins)
- ❖ Architected full-stack integrations, such as back-in-stock and price update notification requests (integrating Angular redux, Lambda, DynamoDB, and third-party email marketing integrations)
- ❖ Overhauled our warehouse integrations to include latest ES8 standards (including async/await, robust asynchronous control flow standards)

Professional Services Engineer (January 2016 - July 2017)

*Full-stack engineer responsible for front-end integrations,, design & implementation of back-end client integrations, and application alerting & monitoring.*

- ❖ Integrated Pepsico's CRM with our platform via OAuth-based API
- ❖ Developed event-based SDK (jQuery & Redux) used by all new sitefront integrations with universal support for *all* versions of our frontend

## EDUCATION

**MakerSquare** (a Hack Reactor partner) - Advanced Software Engineering Immersive (2015)

**University of Florida** - B.S. in Biology, *magna cum laude* (2004-2008)