RYAN STEWART

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Profile

I am an outstanding problem solver who is excellent at multi-tasking, prioritising and working to meet deadlines. I am passionate about entering into a new, exciting career in technology, and am confident that my existing skills, analytical outlook and ability to absorb information at an extraordinary rate will make me extremely successful in this field.

Skills & Strengths

IT Skills

React and Redux.
JavaScript (Vanilla, JQuery, express.js, node.js).
Python.
MongoDB with mongoose.
SQL (postgres & sqlite).
HTML & CSS (bootstrap, semantic UI).
Git, Github and the use of version control.
Microsoft Office (Word, Excel, PowerPoint, Outlook).

Work Experience

Jan 2020 – Oct 2020

Pennon Water Services
Billing Technician
- Responsible for producing customer bills in a timely and accurate manner.
- Reviewing logs in partnership with members of IT to determine the root cause and resolve the issue and mitigate this going forward.
- Driving problem solving in the business by facilitating cross-department discussions to achieve a business wide solution.
- Despite my short employment period, I have already begun training and knowledge sharing with much more long-standing colleagues.

Jul 2019 – Dec 2019

Studying Martial Arts in China

Mar 2018 – Jul 2019

Magna Academy, Poole
Science Technician
- Lab duties such as preparing chemicals, solutions and making agar.
- Organising the practical experiments for the entire science department.
- Assisting teachers in carrying out practical's and explaining how to perform practical's correctly, to both students and faculty.
- Tutoring A-Level chemistry and GCSE triple science.

Dec 2017 – Feb 2018

Richmond Group, Bournemouth
Junior Project Manager
• Determining problems in current business models and suggesting fixes.
• Recruiting new employees
• Assisting in the closing down of a failed business

Sep 2017 – Nov 2017

Induserv AG, Bern, Switzerland – Temporary Work

May 2016 – Sep 2016	**Barclays, Poole**
	Package Bank Account Complaints Handler
	• Telephone based customer service
	• Determining the validity of customer's complaints through internal and external investigation
	• Independent case management

Education

Feb 2020 – Present	**Self-taught Programming**
	The Python Mega Course by Ardit Sulce
	Automate the boring stuff by Al Sweigart
	Complete 2020 Web Dev Bootcamp by Dr Angela Yu
	Working on other personal projects for my github
July 2019 – Dec 2019	**Xi Ling Kung Fu Academy – China**
	Studying Kung Fu, Buddhism and Chinese Culture
Sep 2016 – Jul 2017	**University of Exeter**
Sep 2012 – Dec 2014	BSc (Hons.) Biological and Medicinal Chemistry
	1st Class Honours
	Biosciences Prize: Greatest Improvement Between Stages 2 – 3
	• My bachelor's degree course was heavily practical focused with extensive time spent in the lab learning and actively using various techniques as detailed below.
	• During my final year research project, I specialised in organic synthesis and analysis using NMR and Uv-Vis Spectroscopy.
	• Lots of time spend in analysis of data from the lab
Sep 2009 – Jul 2012	**St Edwards School**
	A-Levels – Biology, Chemistry, Physics
	As-Levels – Maths

References

Magna Academy:	
Aaron Markar	Head of Science
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Portfolio	https://github.com/ryanstewart1233