

# RYAN STEWART

20 Kitchener Crescent • Poole • BH17 7HU

Phone: +447769350896

Email: stewart1233@hotmail.co.uk

## Profile

I am an outstanding problem solver who is excellent at multi-tasking, prioritising and working to meet deadlines. I am passionate about entering into a new, exciting career in technology, and am confident that my existing skills, analytical outlook and ability to absorb information at an extraordinary rate will make me extremely successful in this field.

## Skills & Strengths

### IT Skills

React and Redux.  
JavaScript (Vanilla, JQuery, express.js, node.js).  
Python.  
MongoDB with mongoose.  
SQL (postgres & sqlite).  
HTML & CSS (bootstrap, semantic UI).  
Git, Github and the use of version control.  
Microsoft Office (Word, Excel, PowerPoint, Outlook).

## Work Experience

**Jan 2020 – Oct 2020**

### **Pennon Water Services**

Billing Technician

- Responsible for producing customer bills in a timely and accurate manner.
- Reviewing logs in partnership with members of IT to determine the root cause and resolve the issue and mitigate this going forward.
- Driving problem solving in the business by facilitating cross-department discussions to achieve a business wide solution.
- Despite my short employment period, I have already begun training and knowledge sharing with much more long-standing colleagues.

**Jul 2019 – Dec 2019**

### **Studying Martial Arts in China**

**Mar 2018 – Jul 2019**

### **Magna Academy, Poole**

Science Technician

- Lab duties such as preparing chemicals, solutions and making agar.
- Organising the practical experiments for the entire science department.
- Assisting teachers in carrying out practical's and explaining how to perform practical's correctly, to both students and faculty.
- Tutoring A-Level chemistry and GCSE triple science.

**Dec 2017 – Feb 2018**

### **Richmond Group, Bournemouth**

Junior Project Manager

- Determining problems in current business models and suggesting fixes.
- Recruiting new employees
- Assisting in the closing down of a failed business

**Sep 2017 – Nov 2017**

**Induserv AG, Bern, Switzerland** – Temporary Work

**May 2016 – Sep 2016**

**Barclays, Poole**

Package Bank Account Complaints Handler

- Telephone based customer service
- Determining the validity of customer's complaints through internal and external investigation
- Independent case management

## Education

**Feb 2020 – Present**

**Self-taught Programming**

The Python Mega Course by Ardit Sulce

Automate the boring stuff by Al Sweigart

Complete 2020 Web Dev Bootcamp by Dr Angela Yu

Working on other personal projects for my github

**July 2019 – Dec 2019**

**Xi Ling Kung Fu Academy – China**

Studying Kung Fu, Buddhism and Chinese Culture

**Sep 2016 – Jul 2017**

**University of Exeter**

**Sep 2012 – Dec 2014**

BSc (Hons.) Biological and Medicinal Chemistry

1<sup>st</sup> Class Honours

*Biosciences Prize: Greatest Improvement Between Stages 2 – 3*

- My bachelor's degree course was heavily practical focused with extensive time spent in the lab learning and actively using various techniques as detailed below.
- During my final year research project, I specialised in organic synthesis and analysis using NMR and Uv-Vis Spectroscopy.
- Lots of time spend in analysis of data from the lab

**Sep 2009 – Jul 2012**

**St Edwards School**

A-Levels – Biology, Chemistry, Physics

As-Levels – Maths

## References

**Magna Academy:**

**Aaron Markar**

Head of Science

Tel: +44 7899 962782, Email: amarkar@magna-aspirations.org  
aaronmarkar@hotmail.com

**Tracy Byrom**

Senior Technician

Tel: +44 7810 165038, Email: tbyrom@magna-aspirations.org

**Richmond Group:**

**Sam Wells**

Tel: +44 7515 575302 Email: sam.wells@rgroup.co.uk

**University of Exeter:**

**Dr. Mark Wood**

Researcher and Senior Lecturer in Organic Chemistry

Tel: +44 1392 723450, Email: M.E.Wood@exeter.ac.uk

**Dr. Alexis Perry**

Researcher and Lecturer in Organic Chemistry

Tel: +44 1392 723450, Email: A.Perry@exeter.ac.uk

**Portfolio**

<https://github.com/ryanstewart1233>

<https://stewportfolio.herokuapp.com>