RYAN WILSON

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PROFESSIONAL SUMMARY

Aspiring Web Developer and Military Veteran with 8+ years of specialized experience in Information Technology. Graduated with a certification in Full Stack Web Development from The George Washington University. Offers extensive knowledge of authoring code derived from designing, building, and maintaining websites using scripting languages, content creation tools, and digital media. Demonstrated a history of producing high-quality project results and possesses an innate talent for quickly mastering technology and new concepts. Possess a comprehensive background programming, testing, and maintaining diverse systems and Websites. Performed efficient workflows and consistently maintained order. Able to seamlessly multi-task long and short-term priorities to generate desired results. Followed policies, procedures, and guidelines to assure consistent quality. Strong leadership skills: able to prioritize, delegate tasks, and make sound decisions quickly while maintaining focus on the mission to effectively implement program goals.

OVERVIEW OF KEY ATTRIBUTIONS

- **Exceptional Customer Service:** Strong communication skills to understand customer needs and provide exceptional results. Track record of successfully dealing with difficult personalities to resolve dissatisfaction. Able to communicate enthusiasm about a product, service, or concept and understands how messages affect audiences.
- **Independent and Team Player:** Enjoy collaborating with colleagues, clients, and customers, as well as completing tasks independently. Eager to motivate and inspire others to deliver their best.
- **Organized and Motivated:** Skilled in maintaining order. Able to seamlessly multi-task long and short-term priorities to generate desired results.

Web Development	Database Infrastructures	SQL Server Development
Programming	Website Architecture	Software Development
Project Management	JavaScript	Systems Analysis

PROFESSIONAL EXPERIENCE

Mount Vernon Country Club | Alexandria, VA   2018 – 2020
Assistant Golf Professional

- Coordinated group tee times and day of tee times in person or by phone and computer, using Excel Chelsea software
- Conducted staff meetings in order to plan future golf events, such as developing and designing putt-putt course for the member- guest tournament, working with our sales reps from different vendors to sell golf equipment and apparel for our demo days
- Exceed monthly sales goals due to knowledge and familiarity with pro shop products, resulting in many golf apparel and accessory awards
- Assisted with pro shop inventory, by recording month-end merchandise in Jonas software system and maintain proper stock, Responsible for preparation, coordination, and execution of all daily rounds.
- Oversaw purchasing and stocking of all hard good and soft good inventory, Custom club work, custom fitting, and everyday club repair
- Provided lessons of all age and gender, including junior camps and clinics; Continue to plan, coordinate, and direct private and corporate outings

American Security Programs | Reston, VA   2017 – 2018
Quality Assurance Manager

- Directly Supervised a team of 8 quality assurance personnel to include training, payroll, and scheduling
- Focused on security measures for over 50 different Federal buildings including multiple FBI Compounds and The National Archives Buildings
- Oversees division workflow, office budget/resource allocations, and ensuring timely governmental support as a Department of Homeland Security's Federal Protective Services Liaison
- Maintained physical security and taught for 800+ Federal Officers as part of a contract agreement with the Department of Homeland Security's Federal Protective Services agency

United States Army | Seoul, South Korea 2012 – 2016
Communications Supervisor (2012 – 2016)
- Managed $6M in government equipment, supplies, machinery, and personnel, ensuring meticulous coordination, logistics, and budgeting
- Trained, and led a high-performing 5-person team in radio and flight operations
- Coordinated, planned, and ensured swift execution of missions with 0 fail, including top-level, high-security events such as security and protection for: The Vice President of the United States, The Secretary of Defense, and inter-agency dignitaries

Senior Flight Radio Operator (2012 – 2016)
- Supported the Combatant Commander, the United Nations Command, ROK-US Combined Forces Command, United States Korea Commander, and the Eighth Army Commander
- Provided technical expertise and maintenance support for 4 enhanced UH-60L Blackhawk Helicopters with tactical Airborne Command Post C2 systems
- Trained on duty performance, and welfare of 3 NCO's and 5 Junior Enlisted Soldiers
- Drove accountability and readiness in avionics, navigational, computer and technical, and communications security equipment valued at over $6M
- Recognized for expertly executing missions and serving as an exceptional leader

Senior Flight Communicator (2012 – 2016)
- Reported and advised multiple inter-disciplinary leaders, offered technical advice, guidance, and expert knowledge for 4 enhanced UH-60L Blackhawk Helicopters with Airborne Command Post C2 systems
- Mentored, coached, trained, and supervised two NCO's and 3 Junior Enlisted Soldiers charged with oversight of avionics, navigation, technical systems and software, and communications security equipment valued at over $6M
- Led multiple successful duties, such as Iridium Phone Security Operations, Chairman of the Joint Chiefs of Staff visit, Secretary of the Army visit, U.S. Army Chief of Staff visitation, and overall squad operations

United States Army | Fort Bragg, NC 2009 – 2011
Unit Information Management Officer (2009 – 2011)
- Performed extensive Security Operations through prisoner and detainee transportation and stabilization, including development and implementation of data-driven process improvements that streamlined security procedures Unit-wide
- Instrumental in the installation and maintenance for network hardware and software in the largest Theater Internment Facility in Afghanistan
- Applied technical knowledge and expertise in Microsoft Office & Server, Cisco Patch Panels (and related equipment), Fusion splicing, and Fiber Optic Cabling
- Provided exceptional technical support for subordinate units, in excess of 1400 concurrent personnel, in software and hardware support across secure and non-secure government systems and computer networks
- Expertise in the setup, maintenance, and installation of various cable types ranging from Fiber Optic to Cat 5 Ethernet. Utilized WAN & LAN networks to include public networks, secure government networks (SIPR), and Secure Multinational Government Networks (CENTRIX)

EDUCATION | CERTIFICATIONS
Bachelor of Science (B.S.), |Business Communications | George Mason University | In-Pursuit
Full Stack Web Development Certification | The George Washington University

TECHNICAL COMPETENCIES

Software: Microsoft Office (2003, 2007, 2010, 2013)
Access, Word, Excel, PowerPoint, OneNote, Outlook, Project, Publisher, Visio, InfoPath, SharePoint
Operating Systems: Mac / Microsoft Windows (95, 98, XP, Vista), Windows 10
Programming Skills: HTML5, CSS3, JavaScript, JQuery, APIs, React.JS, Node.JS, Express.JS, Angular, Boostrap, MongoDB, MySQL, Github