### Comparison Matrix and Analysis of Academic Papers on AI in Supply Chain Management

### 1 Introduction

The objective of this document is to provide a comprehensive comparison and analysis of various academic papers on AI applications in supply chain management, focusing on methodologies and criteria used for order consolidation. This review will guide the GXO project in optimizing delivery processes and leveraging AI for significant cost savings and improved efficiency.

### 2 Thought Process

- 1. Review all identified academic papers thoroughly.
- 2. Focus on abstracts, introductions, methodologies, and conclusions.
- 3. Extract key information on methodologies, criteria, and KPIs.
- 4. Create a comparison matrix of methodologies and criteria.
- 5. Identify common themes and innovative approaches across papers.
- 6. Analyze frequently used algorithms and common constraints.
- 7. Note novel approaches that stand out in each paper.
- 8. Consider broader implications for AI in supply chain management.
- 9. Identify potential areas for synthesis and further investigation.
- 10. Evaluate strengths and limitations of different approaches.

### 3 Summary of Findings

After thoroughly reviewing the identified academic papers on AI applications in supply chain management, I've created a comparison matrix of methodologies and criteria, and identified common themes and innovative approaches. Here's a detailed summary of my findings:

### 3.1 Paper Summaries

### 3.1.1 Large Language Models for Supply Chain Optimization

### • Methodology:

- Development of OptiGuide framework.
- Integration of LLMs with traditional optimization solvers.
- Case study on server placement in Microsoft's cloud supply chain.

### • Key Findings:

- LLMs can effectively translate human queries into optimization code.
- OptiGuide maintains data privacy by not sending proprietary data to LLMs.
- The framework demonstrates high accuracy in answering supply chain queries.

### 3.1.2 Supply Chain and Manufacturing: Why Optimization Models Fail

### • Methodology:

- Analysis of case studies.
- Proposal of a combined simulation and optimization approach for rigorous testing.

### • Key Findings:

- Traditional testing often fails to demonstrate a model's adaptability to changing environments.
- Simulation, when combined with optimization, provides a more realistic testing environment.
- Simulation allows for sensitivity analyses, helping identify potential weak points in solutions.

## 3.1.3 Shipment Consolidation Policy under Uncertainty of Customer Order for Sustainable Supply Chain Management

#### • Methodology:

- Mathematical modeling of quantity-based and time-based policies.
- Incorporation of order cancellation probability.
- Development of algorithms to compute optimal parameters.
- Extensive numerical experiments and sensitivity analysis.

### • Key Findings:

- Time-based policy performs better when order cancellation rates are high.
- Quantity-based policy is more effective when customers are less sensitive to waiting time.
- Environmental costs can be effectively incorporated into decisionmaking.

### 3.1.4 Big Data Analytics in Logistics and Supply Chain Management

### • Methodology:

 Literature review and analysis of BDA applications in supply chain management.

### • Key Findings:

- BDA has significant potential to improve supply chain operational decision-making.
- Challenges include data quality, integration of diverse data sources, and skill gaps.
- BDA can enhance supply chain visibility, risk management, and performance optimization.

## 3.1.5 Artificial Intelligence and Big Data Analytics for Supply Chain Resilience: A Systematic Literature Review

#### Methodology:

- Systematic literature review.
- Descriptive analysis.

### • Key Findings:

- AI and big data analytics can enhance supply chain resilience.
- Important criteria include readiness, response, recovery, and adaptability.
- Key KPIs are supply chain visibility, risk management, and operational efficiency.

# 3.1.6 The Role of Artificial Intelligence and Machine Learning in Supply Chain Management and its Task Model

#### • Methodology:

- Document analysis.
- Hypothetical modeling.

### • Key Findings:

- AI and ML can improve supply chain design, planning, and execution.
- Efficiency, adaptability, and cost reduction are critical KPIs.

## 3.1.7 How Global Companies Use AI to Prevent Supply Chain Disruptions

### • Methodology:

- Case studies.
- AI application analysis.

### • Key Findings:

- AI helps in supplier selection, order allocation, and negotiation automation.
- Key KPIs include cost reduction, efficiency, and supplier diversity.

### 3.1.8 The Future of Supply Chain - A Perspective from the Process and Online Retail Industries

### • Methodology:

- Industry analysis.
- Case studies.

### • Key Findings:

- Future trends include increased automation and AI integration.
- Key criteria include scalability, integration, and real-time decisionmaking.

### 3.1.9 The Role of AI in Inventory Management

### • Methodology:

- Literature review.
- Analysis of AI applications in inventory management.

### • Key Findings:

- AI offers benefits in demand forecasting, automated replenishment, and stock optimization.
- Challenges include data quality issues, system complexity, and resistance to change.
- Future trends include IoT integration and personalized inventory management.

# 3.1.10 AI in Supply Chain Risk Assessment: A Systematic Literature Review and Bibliometric Analysis

### • Methodology:

- Systematic literature review following PRISMA guidelines.
- Bibliometric analysis using tools like VOSviewer.
- Review of 48 selected articles focusing on AI/ML techniques in SCRA.

### • Key Findings:

- AI/ML models like Random Forest, XGBoost, and hybrids enhance precision in SCRA.
- Post-COVID strategies emphasize adaptable and resilient contingency plans.
- Emerging AI/ML techniques show promising practical implications for SCRA.

## 3.1.11 Supplier Selection and Order Allocation: A Literature Review

### • Methodology:

- Literature review.
- Analysis of supplier selection and order allocation techniques.

#### • Key Findings:

- Key criteria include cost, quality, delivery time, and sustainability.
- Optimization techniques like Mixed-Integer Linear Programming (MILP) are commonly used.

# 3.1.12 Predictive Big Data Analytics for Supply Chain Demand Forecasting: Methods, Applications, and Research Opportunities

### • Methodology:

- Systematic literature review.
- Classification of predictive analytics techniques.

### • Key Findings:

- Predictive analytics can significantly improve demand forecasting accuracy.
- Key techniques include time-series forecasting, clustering, neural networks, and support vector machines.

# 3.1.13 Supply Chain Management, Game-Changing Technologies, and Physical Internet: A Systematic Meta-Review of Literature

### • Methodology:

- Systematic meta-review.
- Conceptual framework development.

### • Key Findings:

- Discusses the concept of Physical Internet (PI) and its potential impact on supply chain efficiency.
- Highlights the importance of modular containers and vehicle usage optimization in PI.
- Emphasizes the role of data exchange and cooperation models in improving supply chain efficiency.

#### 3.1.14 Big Data Analytics in Supply Chain: A Literature Review

### • Methodology:

- Literature review.
- Analysis of big data applications in supply chain management.

### • Key Findings:

- Big data analytics can enhance supply chain visibility, risk management, and performance optimization.
- Challenges include data quality, integration of diverse data sources, and skill gaps.

# 4 Comparison Matrix of Methodologies and Criteria

### 5 Common Themes and Innovative Approaches

#### 5.1 Common Themes

- Integration of AI/ML with Traditional Methods: Combining simulation with optimization for robust testing; using Large Language Models to interpret and explain optimization solutions.
- Focus on Adaptability and Resilience: Consideration of order cancellation and real-world randomness; emphasis on model adaptability to changing environments.

- Emphasis on Data Quality and Integration: Challenges in data quality and integration noted across multiple papers; need for robust data infrastructure to support AI/ML applications.
- Real-Time Decision-Making and Visibility: Use of IoT and big data for real-time inventory tracking; AI-driven supply chain visibility and risk assessment.
- Sustainability Considerations: Incorporation of environmental costs in shipment consolidation; potential for AI to enhance sustainable supply chain practices.
- Human-AI Collaboration: Need for interpretable AI models to support human decision-making; consideration of employee/vendor decisions in optimization models.

### 5.2 Innovative Approaches That Stand Out

- Use of LLMs for Natural Language Interaction with Optimization Models (OptiGuide):
- Combination of Simulation and Optimization for Robust Model Testing:
- Incorporation of Order Cancellation Probability in Shipment Consolidation Policies:

### 6 Frequently Used Algorithms

- Machine Learning: Random Forest, XGBoost, Neural Networks.
- Optimization: Linear Programming, Mixed Integer Programming.
- Simulation: Discrete Event Simulation, Agent-Based Modeling.

### 7 Common Constraints

- Data quality and availability.
- Computational complexity and processing time.
- Model interpretability and explainability.
- Integration with existing systems and processes.

### 8 Conclusion

This comparison reveals a trend towards more integrated, adaptive, and explainable AI applications in supply chain management. The field is moving beyond simple optimization to consider complex, real-world factors and the need for human-interpretable solutions. Future research could focus on further integrating these approaches, developing more robust testing methodologies, and addressing the ongoing challenges of data quality and model interpretability.

### 9 Recommended Approach for GXO Project

### 9.1 Predictive Analytics and Demand Forecasting

**Implement**: Random Forest, XGBoost, and Neural Networks to predict demand and identify consolidation opportunities.

**Sources**: "Predictive big data analytics for supply chain demand forecasting", "Artificial intelligence and big data analytics for supply chain resilience"

### 9.2 Optimization of Order Consolidation

**Implement:** Mixed-Integer Linear Programming (MILP) for order batching and allocation.

**Sources**: "Supplier selection and order allocation: a literature review", "Supply Chain and Manufacturing: Why optimization models fail"

#### 9.3 Simulation for Model Validation

**Implement**: Develop a simulation model to test the robustness of the optimization solution.

**Sources**: "Supply Chain and Manufacturing: Why optimization models fail", "The Role of Artificial Intelligence and Machine Learning in Supply Chain Management and its Task Model"

### 9.4 Real-Time Data Integration

**Implement**: Big data platforms for integrating and analyzing real-time data from multiple sources.

**Sources**: "Big data analytics in logistics and supply chain management", "Big Data Analytics in Supply Chain: A Literature Review"

### 9.5 AI Tools for Supplier Management

**Implement**: Use Scoutbee for finding alternative suppliers and Arkestro for optimizing existing supplier base.

**Sources**: "How Global Companies Use AI to Prevent Supply Chain Disruptions", "Artificial intelligence and big data analytics for supply chain resilience"

Paper	Primary Methodology	Key Algo- rithms/Techniques	Main Criteria/KP
Large Language Models for Supply Chain Optimization	Framework Development, Case Study	Large Language Models, Optimization Solvers	Query accuracy, Priva preservation
Supply Chain and Manufacturing: Why Optimization Models Fail	Case Study Analysis, Simulation	Simulation-Optimization hybrid	Model adaptability, Solution robustness
Shipment Consolidation Policy	Mathematical Modeling, Numerical Experiments	Quantity-based and Time-based algorithms	Order fulfillment, Environmental impac Cost efficiency
Big Data Analytics in Logistics and Supply Chain Management	Literature Review	Descriptive Analytics, Predictive Analytics, Prescriptive Analytics	Operational efficiency Risk management, Visibility
Artificial Intelligence and Big Data Analytics for Supply Chain Resilience	Systematic Literature Review, Descriptive Analysis	Various AI and BDA techniques	Supply chain visibility Risk management, Efficiency
The Role of Artificial Intelligence and Machine Learning in Supply Chain Management	Document Analysis, Hypothetical Modeling	Various AI/ML techniques	Supply chain design, Planning, Execution
How Global Companies Use AI to Prevent Supply Chain Disruptions	Case Studies, AI Application Analysis	Various AI techniques	Supplier diversity, Co reduction, Efficiency
The Future of Supply Chain	Industry Analysis, Case Studies	Various AI/ML and automation techniques	Scalability, Integration Real-time decision-making
The Role of AI in Inventory Management	Literature Review	Various AI techniques	Forecast accuracy, Sto optimization, Cost reduction
AI in Supply Chain Risk Assessment	Systematic Literature Review, Bibliometric Analysis	Random Forest, XGBoost, Hybrid models	Precision in risk assessment, Adaptabi
Supplier Selection and Order Allocation	Literature Review	Mixed-Integer Linear Programming	Cost, Quality, Deliver time, Sustainability
Predictive Big Data Analytics for Supply Chain Demand Forecasting	Systematic Literature Review	Time-series forecasting, Clustering, Neural Networks, SVM	Forecast accuracy, Daquality
Supply Chain Management, Game-Changing Technologies, and Physical Internet	Systematic Meta-Review, Conceptual Framework Development	Various emerging technologies (AI, IoT, Blockchain)	Vehicle usage, Containutilization, Efficiency
Big Data Analytics in Supply Chain	Literature Review	Descriptive Analytics, Predictive Analytics, Prescriptive Analytics	Supply chain visibility Risk management, Efficiency

Table 1: Comparison Matrix of Methodologies and Criteria