Team Roz

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**Overview**: Our company is in the process of writing software for Hallmark Cards and we would appreciate your help testing it. The software we are working on, hopefully, will make creating, ordering and purchasing event invitations simple and painless. I would now like to take you through the ordering process and ask you a few questions. If you have any issues finding something or have any difficulty at all, please remember it’s an issue with the UI that we designed and not you.

1. Start off by Logging in to the website. To do this, please click the Login button in the top right corner of your screen.
2. Next, you will notice you’re now on the login page. From this page you can either sign in to an existing account or create a new account. For this exercise we went ahead created you an account. Go ahead and click the “Login as Guest” link to log in.
3. Now, you should once again be on the first page. Notice you can now track existing orders at the top of the page. Notice that you now have the options to select one of the templates below, for this exercise let's choose the first one. Please click the top middle template (the blue one).
4. Once you are on the design page you will now be able to enter text into the fields on the invitation and choose from the buttons at the top to adjust the size, font type, enter images and save. Please, take this time to look at all of the functionality of this page and fill out the text boxes with information you would put on an invitation. You can change the number of invitations you want to order by using the Quantity number field below the invitation.
5. Click continue again. You should now be on the payment and shipping page. On this page you will be able to choose a payment type (Credit card, Debit Card, Paypal etc.) and enter your shipping/billing addresses. Go ahead and click Submit to continue to the Order completion page.

Address: 6 Hairpin Drive, Southern Illinois University, Edwardsville, IL 62026

**Questions**

1. What did feel about the difficulty or simplicity of navigating the site?
2. What did you feel about the color scheme and font of the site?
3. Was did you feel about the layout of the editing page?
4. On a scale from 1-5 (1=difficult, 5=simple), how would you rate text editing process on the editing page?
5. Would you make any changes in the editing process of the invitation editor page?
6. How would describe your experience with the shipping and ordering page?
7. Is there anything you would like to change about the site?
8. Did the site suit your needs?
9. What else could be added to the homepage?
10. How did you feel about the overall look and feel of the site?

**Work Items**

* **High-Fidelity Prototype** – Team
* **Interview Tasks and Questions** – Team
* **Interview 1** – Interviewer: Bryant Peppler, Observer: Ryan Owens
* **Interview 2** – Interviewer: , Observer:
* **Interview 3** – Interviewer: , Observer: