Temat: 11th ETSI UCAAT - Call for Presentations
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UCAAT 2025 Call for Presentations

The annual ETSI User Conference on Advanced Automated Testing (UCAAT) is the most important event in the calendar of ETSI's Technical Committee Methods for Testing and Specification (TC MTS).

We are very pleased to announce that the **11th UCAAT Conference** will take place on 1-3 April 2025, hosted by CERTH (Centre for Research & Technology Hellas) in Thessaloniki, Greece.

UCAAT 2025: AUTOMATED TESTING IN A DIGITAL TRANSFORMATION WORLD is currently calling for presentations.

As the world goes digital, rapidly evolving technology, policy, and regulation landscapes drive transformation across all industries. To stay competitive, facilitate swift market delivery, and meet escalating customer demands, organizations should prioritize customer-centric digital transformation while leveraging technologies such as AI, Big Data, IoT, and robotic operations and ensuring compliance with relevant policies and regulations.

The need for seamless, robust, and user-centred digital solutions highlights the critical role of automated testing in shaping future digital business operations or public services and improving customer and citizen satisfaction respectively. It is essential to ensure that systems operate reliably and are sufficiently scalable, secure and easily configurable to meet specific user requirements, which places additional demands on suitable testing methods, tools, and processes. Usability testing is essential in this context, as it ensures that the product is intuitive to use, ultimately leading to higher user satisfaction and reduced maintenance costs.

Additionally, ensuring cybersecurity becomes critical, considering the digital nature of services and products offered through digital transformation and the ever-increasing number of users relying on these services. Customers demand trustworthy and resilient systems, whose properties can only be guaranteed through vigorous security testing, quality assurance, and cyber resilience assessment that align well with policies and regulations such as the EU Cyber Resilience Act.

Similarly, the uptake of technologies related to big data and Artificial Intelligence poses additional

challenges to digital solutions and products. The probabilistic nature of AI makes it particularly hard to use this technology in a safety-critical context. New testing techniques are therefore urgently needed. On a regulatory basis, the EU Artificial Intelligence Act plays a crucial role.

Another significant element, especially for digital public services, but not limited to them, is interoperability testing of digital systems even across borders, which has recently come into play with the enforcement of the Interoperable Europe Act, envisioning mandatory interoperability assessments for all public sector bodies. This will guarantee improved user experiences within and beyond the country of residence.

UCAAT 2025 will delve into the crucial role of automated testing in driving successful digital transformation. It will explore innovative solutions and best practices that empower organizations to thrive in an increasingly digital world while ensuring that user-centric and personalized approaches are central to testing strategies.

Topics of particular interest for UCAAT 2025 are listed online in the full **Call for Presentations.**

IMPORTANT DATES
- **Call for Presentation Deadline: 15 October 2024**
- Notification of Acceptation: 29 November 2024
- Programme online: 6 December 2024
- Presentation submission: February 2025

The Conference is free of charge and open to all upon registration.
Registration is not yet open, but we invite you to already **save the date** in your iCal or Google Calendar.

The ETSI Events Team
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