



Richard Chung

Experienced CMS technical developer seeking to help technology teams create intuitive and user-friendly websites.

WORK EXPERIENCE

CMS Technical Specialist, OneTrust

Denver, CO • Nov 2021 — June 2022

- Using designs in Figma and client branding guidelines to build custom websites and components for fortune 500 clients
- Troubleshooting desktop, mobile, and other complex design issues
- Working with customers directly and adapting to their needs and changes while maintaining set project deadlines
- Advising clients on modern website design and accessibility best practices
- Providing training to clients on how to edit and maintain their websites after project completion

CMS Specialist & Associate Project Manager, NIC Colorado / Tyler Technologies

Denver, CO • 2017 — 2021

- Managing multiple state and local government website and AppEngine projects
- Doing requirements gathering and building various websites on the Colorado.gov website platform
- Building out the website platform video training program and recording/editing training videos
- Providing customer support through online or in-person webinars and support calls
- Coordinating with multiple teams to ensure successful production changes

Kindergarten Teacher / Elementary English Teacher, Maple Bear Global Schools & IN2 English School

South Korea • 2012 — 2016

- Teaching various core subjects while following a set curriculum to full-time kindergarten classes, and teaching English to part-time elementary classes
- Lesson planning and preparation for each class
- Monitoring student progress & creating individualized learning strategies for each student

VOLUNTEER EXPERIENCE

Volunteer / Website Admin, Northern Colorado Youth for Christ - Skaturay

Greeley, CO • 2018 — Present

- Making website UX and design improvements, webpage content updates, and monitoring webform submissions
- Providing mentoring, relationship building, and skateboarding lessons for young children & teens
- Working with other volunteers to organize skatepark outreach events and teach bible lessons

PROFILE

📍 Denver, CO

📞 n/a



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chung/



rychu303.github.io/

SKILLS HIGHLIGHTS

HTML + CSS

Training / Teaching

Project Management

Bootstrap

JavaScript

TECHNOLOGIES HIGHLIGHTS

Drupal / Site Studio

Miro

Slickplan

Jira

Adobe

CERTIFICATIONS

LPEC

2022

ITIL 4

2021

Certified SCRUM Master

2019



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TOOLBOX

Languages/Frameworks, Technologies & Competencies

HTML, CSS, Bootstrap, JavaScript, Drupal, SiteStudio, Sharepoint, Acquia, CMS, Browserstack, Miro, Jira, Atlassian, Confluence, Salesforce, Google Analytics, Adobe Photoshop, Figma, VSCode, Atom, Microsoft/Google Suite (Excel, Word, PPT, Outlook, Drive, OneDrive, Sheets, etc.), Agile, SCRUM, WCAG2, web compliance, color contrast, alt text, kanban, and more.

REFERENCES

○ References received upon request

PROFILE

📍 Denver, CO

📞 n/a



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rychu303.github.io/

EDUCATION

University of Oregon

Eugene, OR

2008 — 2011

B.A. in Linguistics

University of Northern Colorado

Denver, CO

2020 — 2021

M.A. + License in Elementary Ed

HOBBIES

Skateboarding

Trumpet

Guitar

Running

Traveling

Biking

Hiking

Gaming

Movies

Photography