



RICHARD CHUNG

—CMS Technical Developer—

PROFILE

- Denver, CO
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SKILLS HIGHLIGHTS

- | | |
|-----------------------|-----------------------|
| HTML | CSS |
| ★★★★☆ | ★★★★☆ |
| Bootstrap | Javascript |
| ★★★★☆ | ★★☆☆☆ |
| Training/
Teaching | Project
Management |
| ★★★★☆ | ★★★★☆ |

SOFTWARE HIGHLIGHTS

- DRUPAL
- SITE STUDIO
- JIRA
- MIRO
- FIGMA
- SALESFORCE
- PHOTOSHOP
- SLICKPLAN
- BROWSERSTACK

& MORE

CERTIFICATIONS

- LPEC**
2022 - Present
- ITIL 4 - IT Service Management**
2019 - Present
- Certified SCRUM Master**
2018 - 2022
- Initial Teacher's License (Colorado)**
2021 - 2024

EDUCATION

- M.A. Elementary Education**
University of Northern Colorado
2020 - 2021
- B.A. Linguistics**
University of Oregon
2008 - 2011

MISSION STATEMENT

Experienced CMS technical developer seeking to help technology teams create intuitive and user-friendly websites.



WORK EXPERIENCE

NOV 2021
JUNE 2022

CMS TECHNICAL SPECIALIST

Convercent / OneTrust, Denver, CO

- Using designs in Figma and client branding guidelines to build custom websites and components for fortune 500 clients
- Troubleshooting desktop, mobile, and other complex design issues
- Working with customers directly and adapting to their needs and changes while maintaining set project deadlines
- Advising clients on modern website design and accessibility best practices
- Providing training to clients on how to edit and maintain their websites after project completion

2017
2021

CMS SPECIALIST & ASSOCIATE PROJECT MANAGER

NIC Colorado / Tyler Technologies, Denver, CO

- Managing multiple state and local government website and AppEngine projects
- Doing requirements gathering and building various websites on the Colorado.gov website platform
- Building out the website platform video training program and recording/editing training videos
- Providing customer support through online or in-person webinars and support calls
- Coordinating with multiple teams to ensure successful production changes

2012
2016

KINDERGARTEN TEACHER / ELEMENTARY ENGLISH TEACHER

Maple Bear Global Schools & IN2 English School, South Korea

- Teaching various core subjects while following a set curriculum to full-time kindergarten classes, and teaching English to part-time elementary classes
- Lesson planning and preparation for each class
- Monitoring student progress & creating individualized learning strategies for each student



VOLUNTEER EXPERIENCE

2012
2016

WEBSITE ADMIN / VOLUNTEER

Skatuary / Northern Colorado Youth For Christ, Denver, CO

- Making website UX and design improvements, webpage content updates, and monitoring webform submissions
- Providing mentoring, relationship building, and skateboarding lessons for young children & teens
- Working with other volunteers to organize skatepark outreach events and teach bible lessons

*REFERENCES UPON REQUEST