Hello Roberto,

Im writng you to help you with the trouble you asked about me last week, I have done some research and I think found the solution.

At frist, check that the RAM memory is connected, I mean if the module is well connected with the motherboard in case it is not, just press it and it should be good, but if it isnt you will have to open the BIOS, when the PC is starting press F2 and then go to settings and press DEFAULT SETTINGS and then just restart your PC, unplug it and wait five minutes ,then it should work.

In case it dosnt I will come to your place to fix it.

Look forward to hearing from you.