

RYLAN WIATROWSKI

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EDUCATION

Aurora University, Aurora, IL

Bachelors of Science

Major: Computer Science

Expected Graduation: May 2025

Marian University, Fond Du Lac, WI

Major: Management Information Systems

Minor: Information Technology

August, 2020 – May, 2022

EXPERIENCE

Help Desk Technician — Fond du Lac, WI - IT Support

August 2020 - May 2022

- Provide daily technical support for email, Microsoft Office, network security, software, and hardware for Marian University for students and faculty
- Maintain system updates for on-campus desktops and faculty laptops
- Assist IT manager in implementing school-wide technology projects

Jimmy John's — Libertyville, IL - Driver

May 2022 - August 2023

- Maintained high standards of customer service during times of high demand
- Followed procedures for food safe preparation, assembly, and presentation
- Assist in drive thru and other cleaning duties while back from driving

SKILLS

- Abilities with Python, Java, Linux, HTML, IP Addressing, and Scripting
- Experience with Adobe Photoshop and Illustrator
 - Portfolio of past graphic art projects available upon request
- Hands on troubleshooting experience with Microsoft Office, Powerpoint, Excel, Word, and Teams
- Built mid-tier and high-end computers focused on graphic design, video games, and overclocking
- Maintenance of my current PC along with client with their own technical issues

INTERCOLLEGIATE ATHLETICS

Division III Men's Volleyball

Team Member Aurora University August, 2022 - May 2024

Team Member Marian University August, 2020 - May 2022

- Committed an average of 25 hours a week to practices, games, strength training, and team based activities
- Collaborated with teammates developing interpersonal communication skills

GENERAL SKILLS

- Problem Solving
- Communication
- Time Management
- Adaptability
- Public Speaking
- Team Work
- Collaboration