

Chip and Charge Tennis Gear is a retailer specializing in tennis racquets, apparel, and footwear. They carry products from brands including Babolat, Prince, Nike, Adidas, Honey, Head, Wilson, and Dunlop. The company operates two locations.

Location 1: Los Angeles, CA Hours: Monday – Friday 10 AM – 6 PM, Saturday 11 AM – 3 PM, Closed Sunday. Location 2: Austin, TX Hours:

Tuesday – Saturday 10 AM – 6 PM, Closed Sunday and Monday. Return Policy: Items can be returned within 30 days of purchase with proof of receipt. Items must be in unused condition with original packaging.

Clearance items and personalized products are not eligible for return.

Warranty: Manufacturer warranties apply to racquets and footwear.

Customers must contact the manufacturer directly for warranty claims.

Payment Options: The store accepts Visa, Mastercard, American Express, Discover, and Apple Pay. Online purchases can be made using these

methods as well as PayPal. Contact Information: Customers with issues can reach out by phone or email. Phone: (310) 555-1234 for Los

Angeles, (512) 555-5678 for Austin Email: support@chipandcharge.com.

Shipping Information: Orders are processed within 1-2 business days.

Standard shipping takes 3-5 business days. Expedited shipping options are available. Free shipping is offered on orders over \$75. Company

History: Chip and Charge Tennis Gear was founded in 2015 by former college tennis players James Carter and Lisa Nguyen. The company was created to provide tennis players of all levels with quality equipment and apparel. Ecommerce: The online store at [www.chipandcharge.com](http://www.chipandcharge.com)

offers the same inventory as the physical locations. Customers can browse products, place orders, and track shipments through their accounts.