03 - Analysis v3

July 11, 2021

1 LDA Topic Modeling for Reviews

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1.2 0. Introduction

This report investigates 12,415 reviews taken from 2017-2021 and segments them into topics using LDA Topic Modeling.

The purpose of this investigation is to find 3 to 7 topics (the best number of topics will be statistically investigated), to highlight what those topics are and to segment new data into these topics.

It was found from using coherence score analysis that 7 topics gives the highest coherence score and therefore it is most optimal to use 7 topics.

Some stopwords were removed from the cleaning of the text to allow for terms such as "not good" - normally words like "not" are removed from texts as this is a stop word but we want to retain the sentiment of "not good" being negative.

The report is split into the following sections.

- 1. Preparation of the data.
- 2. Building the model and exploring the created topics.
- 3. Visualisation of the model.
- 4. Using new reviews and assigning them to our created topics. I used 2 mock reviews for this as a demonstration and left instructions how to assign topics to new reviews further below in section 4.

1.3 1. Data Prep

1.3.1 1.1 Load libraries

```
[450]: #load libraries
import nltk
from nltk.tokenize import word_tokenize
from nltk.stem import WordNetLemmatizer
from nltk.stem.snowball import SnowballStemmer
from nltk.stem.porter import *
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns
from textblob import TextBlob
```

1.3.2 1.2 Glance at the raw data

```
[451]: import pandas as pd
      df = pd.read_csv('data/final_df.csv')
       #print(df.to_string())
      df.head()
[451]: feedback_created_at
                                                       final_msg_join \
      0 2017-11-10 08:00:18
                                                                  top
      1 2017-11-10 08:51:40
                                           blinker defect break delay
      2 2017-11-10 08:43:30
                                                      app really well
      3 2017-11-10 09:51:10 ending ride first attempt start app try
      4 2017-11-10 10:04:59 battery keep change level dramatically
      feedback_message
      Top
      1
                                                       blinker defect, break work
      delayed
      2
                                                            App did not work really
      well
      3 Ending ride didn't work at first attempt. I had to restart the app and try
      again
                                           Battery kept changing its level
      dramatically.
```

1.3.3 1.3 Frequency of reviews for each year¶

```
[452]: df['Date']= pd.to_datetime(df['feedback_created_at'])
    df['final_msg_join'] = df['final_msg_join'].astype(str)
    df['year'] = pd.DatetimeIndex(df['Date']).year

from sklearn.feature_extraction.text import TfidfVectorizer
    from spacy.lang.en.stop_words import STOP_WORDS as stopwords

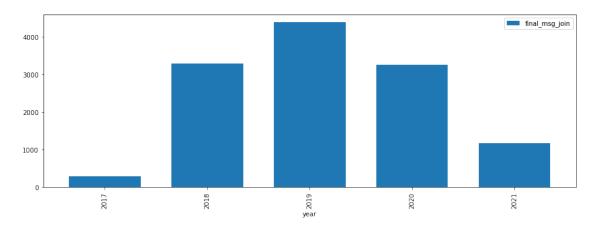
tfidf_text = TfidfVectorizer(stop_words=stopwords, min_df=5, max_df=0.7)
```

C:\Users\T430\Anaconda3\lib\site-

packages\sklearn\feature_extraction\text.py:388: UserWarning: Your stop_words may be inconsistent with your preprocessing. Tokenizing the stop words generated tokens ['ll', 've'] not in stop_words.

warnings.warn('Your stop_words may be inconsistent with '





1.3.4 1.4 Data prep

The data is prepared by 1. Taking out stopwords. 2. Tokenisation (splitting the reviews into individual words). 3. Taking bigrams and trigrams.

Some notes to make here are for stop words, some negative words such as "not" are normally taken out but for this analysis I believe it's important. For example, there is a review that said "not good". Normally, the stop word would take out the "not" part and leave out the "good". This means that the message would be interpreted as positive but it's actually not. For that reason I used a manual list of stop words and generally left in words like "not" or "couldn't" as I believe this is important for the analysis.

Equally, I included bigrams and trigrams. These are simple things. The default behaviour of this modeling is to use single words and use them for the analysis, for example if a review said "the bike is not good", each word, "the", "bike", "is", "not", "good" are used individually in the analysis (actually "the" and "is" are stop words and are removed). I have used bigrams which means we group 2 words together, therefore "not good" will be taken together as a word in the analysis. This captures the sentiment of it being bad. Trigrams work in a similar way but with 3 words, for example "not working well" will be grouped together and used in the model.

```
[453]: import sys
       # !{sys.executable} -m spacy download en
       import re, numpy as np, pandas as pd
       from pprint import pprint
       # Gensim
       import gensim, spacy, logging, warnings
       import gensim.corpora as corpora
       from gensim.utils import simple_preprocess
       from gensim.models import CoherenceModel
       import matplotlib.pyplot as plt
       # NLTK Stop words
       from nltk.corpus import stopwords
       stop_words = ['i',
        'me',
        'my',
        'myself',
        'we',
        'our',
        'ours',
        'ourselves',
        'you',
        "you're",
        "you've",
        "you'll",
        "you'd",
        'your',
        'yours',
        'yourself',
        'yourselves',
        'he',
        'him',
        'his',
        'himself',
        'she',
        "she's",
        'her',
        'hers',
        'herself',
        'it',
        "it's",
        'its',
        'itself',
        'they',
        'them',
        'their',
```

```
'theirs',
'themselves',
'what',
'which',
'who',
'whom',
'this',
'that',
"that'll",
'these',
'those',
'am',
'is',
'are',
'was',
'were',
'be',
'been',
'being',
'have',
'has',
'had',
'do',
'does',
'did',
'doing',
'a',
'an',
'the',
'and',
'but',
'if',
'or',
'because',
'as',
'until',
'while',
'of',
'at',
'by',
'for',
'with',
'about',
'between',
'into',
'through',
'during',
```

```
'before',
'after',
'above',
'below',
'to',
'from',
'out',
'under',
'then',
'once',
'here',
'there',
'when',
'where',
'why',
'how',
'both',
'each',
'few',
'other',
'some',
'only',
'own',
'same',
'so',
'than',
'too',
'very',
's',
't',
'can',
'will',
'just',
'don',
'should',
"should've",
'now',
'd',
'11',
'm',
'0',
're',
've',
'y',
'isn',
"isn't",
'ma',
```

```
'mightn',
 "mightn't",
 'mustn',
 "mustn't",
 'needn',
 "needn't",
 'shan',
 "shan't",]
#animals.remove('rabbit')
#stop_words.extend(['from', 'subject', 're', 'edu', 'use', 'not', 'would', ___
→ 'say', 'could', '_', 'be', 'know', 'good', 'go', 'get', 'do', 'done', 'try',
→ 'many', 'some', 'nice', 'thank', 'think', 'see', 'rather', 'easy', 'easily', □
\hookrightarrow 'lot', 'lack', 'make', 'want', 'seem', 'run', 'need', 'even', 'right',
→'line', 'even', 'also', 'may', 'take', 'come'])
%matplotlib inline
warnings.filterwarnings("ignore", category=DeprecationWarning)
logging.basicConfig(format='%(asctime)s: %(levelname)s: %(message)s', __
→level=logging.ERROR)
def sent_to_words(sentences):
    for sent in sentences:
        sent = re.sub('\S*(\S*), '', sent) # remove emails
        sent = re.sub('\s+', ' ', sent) # remove newline chars
        sent = re.sub("\'", "", sent) # remove single quotes
        sent = gensim.utils.simple_preprocess(str(sent), deacc=True)
        yield(sent)
# Convert to list
data = df.feedback message.values.tolist()
data_words = list(sent_to_words(data))
#print(data_words[:3])
# Build the bigram and trigram models
bigram = gensim.models.Phrases(data_words, min_count=5, threshold=10) # higher_
→ threshold fewer phrases.
trigram = gensim.models.Phrases(bigram[data words], threshold=5)
bigram_mod = gensim.models.phrases.Phraser(bigram)
trigram_mod = gensim.models.phrases.Phraser(trigram)
# !python3 -m spacy download en # run in terminal once
```

```
def process words(texts, stop_words=stop_words, allowed_postags=['NOUN', 'ADJ', _
"""Remove Stopwords, Form Bigrams, Trigrams and Lemmatization"""
   texts = [[word for word in simple preprocess(str(doc)) if word not in,
→stop_words] for doc in texts]
   texts = [bigram_mod[doc] for doc in texts]
   texts = [trigram_mod[bigram_mod[doc]] for doc in texts]
   texts_out = []
   nlp = spacy.load('en_core_web_sm', disable=['parser', 'ner'])
   for sent in texts:
        doc = nlp(" ".join(sent))
        texts out.append([token.lemma for token in doc]) # if token.pos in token.
\rightarrow allowed_postags])
    # remove stopwords once more after lemmatization
   texts_out = [[word for word in simple_preprocess(str(doc)) if word not in_
→stop_words] for doc in texts_out]
   return texts_out
data_ready = process_words(data_words) # processed Text Data!
# Create Dictionary
id2word = corpora.Dictionary(data_ready)
# Create Corpus: Term Document Frequency
corpus = [id2word.doc2bow(text) for text in data_ready]
```

1.4 2. LDA Analysis

1.4.1 2.1 Run the model and look at the words that contribute most to each topic

The below output shows for each topic the words that contribute the most to that topic, for example "0" shows "not" contributing most to topic 0, "break" contributing most to topic 1, and so on. This will be presented clearer later on in the report.

```
[(0,
  '0.182*"not" + 0.133*"helmet" + 0.046*"work" + 0.032*"could" + 0.030*"well" '
 '+ 0.029*"close" + 0.022*"helmet_case" + 0.020*"bit" + 0.020*"broken" + '
 '0.019*"properly"'),
(1,
 '0.090*"break" + 0.072*"battery" + 0.061*"take" + 0.037*"drive" + '
 '0.034*"front" + 0.033*"one" + 0.027*"button" + 0.027*"bad" + 0.024*"loose" '
 '+ 0.019*"stand"').
 '0.066*"ride" + 0.061*"app" + 0.038*"start" + 0.037*"slow" + 0.033*"try" + '
 '0.030*"more" + 0.024*"up" + 0.022*"minute" + 0.021*"would" + 0.018*"love"'),
 '0.079*"scooter" + 0.064*"in" + 0.063*"on" + 0.040*"open" + 0.031*"no" + '
 0.029*"time" + 0.025*"stop" + 0.024*"get" + 0.024*"back" + 0.023*"need"'),
 '0.071*"moto" + 0.054*"yego" + 0.053*"park" + 0.041*"brake" + 0.032*"move" + '
 '0.030*"trip" + 0.029*"right" + 0.028*"front_wheel" + 0.026*"trunk" + '
 '0.026*"speed"'),
(5,
 '0.106*"nt" + 0.052*"leave" + 0.035*"case" + 0.034*"dangerous" + '
 '0.032*"want" + 0.029*"picture" + 0.025*"turn" + 0.024*"could not open" + '
 '0.021*"motorbike" + 0.019*"seem"'),
 '0.124*"bike" + 0.047*"use" + 0.041*"box" + 0.033*"please" + 0.026*"middle" '
 '+ 0.024*"top" + 0.024*"road" + 0.022*"dirty" + 0.022*"charge" + '
 '0.021*"sound"')]
```

1.4.2 2.2a Coherence score check

The following code chunk gives us the coherence score for 7 topics. We get a score of 0.39, which tells us if 7 topics is a good number of topics. This is a relatively low score. This can be explained by the fact there are many reviews with low amount of words, sometimes single words such as "top". With more words in each review, this score would increase. Given this fact, a coherence of 0.39 is acceptable.

0.38774406026440883

1.4.3 2.2b Check what is the best number of topics

The following code gets the coherence score of each lda model run using topics in the range 3 to 7 to find which is the most optimal amount of topics. A high coherence score means a good

number of topics. In this final report the code isn't run because it takes a long time and therefore I commented it out.

However, I did run this code previously and found 7 was the best number of topics. When I ran it the pre-processing of the data wasn't as good so we see a lower score than above for 7 topics, but 7 topics would still come out as the winner after these new pre-processing applications.

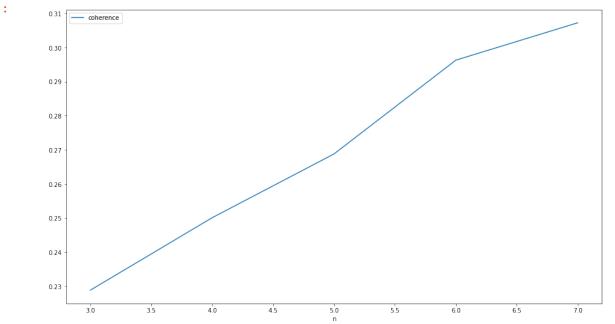
The image of this plot follows. It shows 7 topics has the highest coherence score and therefore we use 7 topics.

```
[456]: from IPython.display import Image
Image("coherence.png")

[456]: 

Output

Outp
```



1.4.4 2.3 Create a table so we can see which topic is assigned to each document

The following table shows the assigned topic to every single document. Only the first 10 rows are shown for brevity. To see the whole table delete "head(10)" from the very bottom of the follow code chunk.

```
[458]: def format_topics_sentences(ldamodel=None, corpus=corpus, texts=data):
          # Init output
          sent_topics_df = pd.DataFrame()
          # Get main topic in each document
          for i, row_list in enumerate(ldamodel[corpus]):
              row = row_list[0] if ldamodel.per_word_topics else row_list
              # print(row)
              row = sorted(row, key=lambda x: (x[1]), reverse=True)
              # Get the Dominant topic, Perc Contribution and Keywords for each ⊔
       \rightarrow document
              for j, (topic_num, prop_topic) in enumerate(row):
                  if j == 0: # => dominant topic
                     wp = ldamodel.show_topic(topic_num)
                     topic_keywords = ", ".join([word for word, prop in wp])
                     sent_topics_df = sent_topics_df.append(pd.

Series([int(topic_num), round(prop_topic,4), topic_keywords]),

       →ignore_index=True)
                 else:
                     break
          sent_topics_df.columns = ['Dominant_Topic', 'Perc_Contribution',__
       # Add original text to the end of the output
          contents = pd.Series(texts)
          sent_topics_df = pd.concat([sent_topics_df, contents], axis=1)
          return(sent_topics_df)
      df topic sents keywords = format topics sentences(ldamodel=lda model,
       # Format
      df_dominant_topic = df_topic_sents_keywords.reset_index()
      df_dominant_topic.columns = ['Document_No', 'Dominant_Topic',__
       df_dominant_topic.head(10)
```

```
4
             4
                            1.0
                                             0.6347
5
             5
                            2.0
                                             0.8835
6
             6
                            2.0
                                             0.5688
7
             7
                            1.0
                                             0.6155
8
             8
                            2.0
                                             0.3810
                            5.0
                                             0.6497
9
             9
Keywords \
                    bike, use, box, please, middle, top, road, dirty, charge,
sound
                 break, battery, take, drive, front, one, button, bad, loose,
stand
          not, helmet, work, could, well, close, helmet_case, bit, broken,
properly
                         ride, app, start, slow, try, more, up, minute, would,
love
                 break, battery, take, drive, front, one, button, bad, loose,
stand
                         ride, app, start, slow, try, more, up, minute, would,
love
6
                         ride, app, start, slow, try, more, up, minute, would,
love
                 break, battery, take, drive, front, one, button, bad, loose,
7
stand
8
                         ride, app, start, slow, try, more, up, minute, would,
love
9 nt, leave, case, dangerous, want, picture, turn, could_not_open, motorbike,
seem
               Text
0
[top]
                                                                [blinker, defect,
break, work, delay]
                                                                       [app, not,
work, really, well]
                                     [end, ride, didn_work, first, attempt,
restart, app, try_again]
                                                         [battery, keep, change,
level, dramatically]
                                             [new, update, conexion, much, slow,
start, finish_ride]
  [end, ride, doesn_work, first, attempt, extend, area, paseo, de, la, zona,
franca, would, great]
                                                        [front, scoot, damage,
take, all_fine, drive]
```

3

3

2.0

0.5716

```
8
[app, bad]
9
[want, see, mi, credit, leave,
finish, like, new_app]
```

1.4.5 2.4 Table that shows the words that contribute the most to each topic, with the review that contributes the most to that topic

The following table shows for each topic ("Topic_Num") the most important words for that topic ("Keywords") and a sample review that contributes the most to that topic (Review = "Representative Text", review contribution = "Topic Perc Contribution")

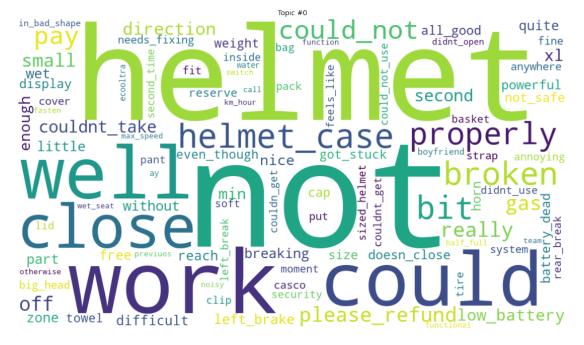
```
[459]:
          Topic_Num Topic_Perc_Contrib
                0.0
                                  0.8968
       0
                1.0
                                  0.8648
       1
       2
                2.0
                                  0.8888
       3
                3.0
                                  0.9046
       4
                4.0
                                  0.8430
       5
                5.0
                                  0.8022
                6.0
                                  0.8568
       Keywords \
                 not, helmet, work, could, well, close, helmet_case, bit, broken,
      properly
                        break, battery, take, drive, front, one, button, bad, loose,
       1
```

```
stand
                         ride, app, start, slow, try, more, up, minute, would,
love
                             scooter, in, on, open, no, time, stop, get, back,
need
              moto, yego, park, brake, move, trip, right, front_wheel, trunk,
speed
5 nt, leave, case, dangerous, want, picture, turn, could_not_open, motorbike,
seem
                    bike, use, box, please, middle, top, road, dirty, charge,
6
sound
   Representative Text
                                        [part, put, helmet, broken, lesve,
helmet, outside, didnt_open]
                                                         [left_mirror, loose,
couldn, hold, eye, level]
2 [veryvery, godgood, land, ilooke, practicslprbut, ical, bjtbthe, appacould,
betterbetter, sitsit...
                                                          [no, se, ha, abierto,
el, cofre, boton, duro]
                                      [miquel, makes_strange, rattling_sound,
underneath, check, thank]
[motorbike, available, tio, far]
                                                               [no hair,
protection, box, full, rubbish]
```

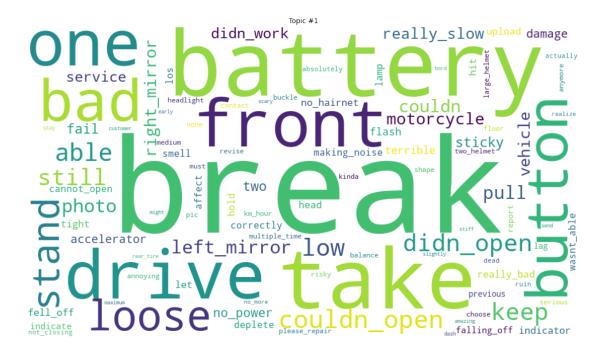
1.5 3. Visualtion

1.5.1 3.1 Wordclouds

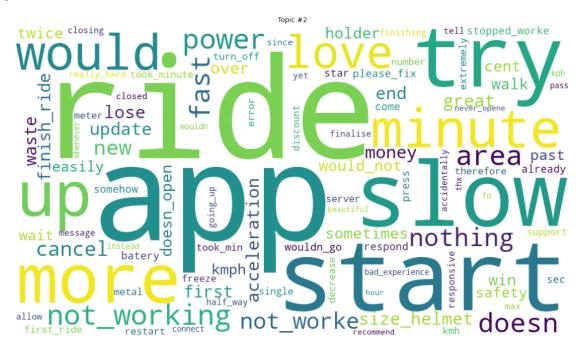
This chunk produces word clouds for each topic, showing more important words for each topic with a bigger size. These images are saved to your directory.



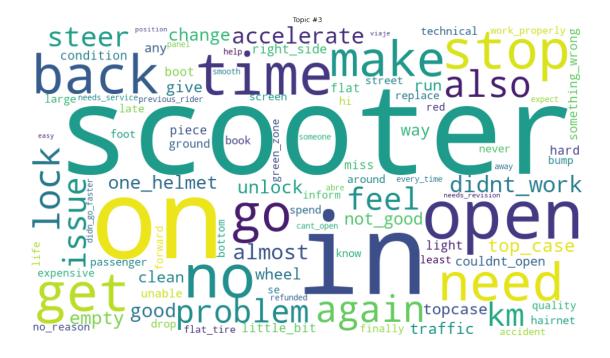
<Figure size 432x288 with 0 Axes>



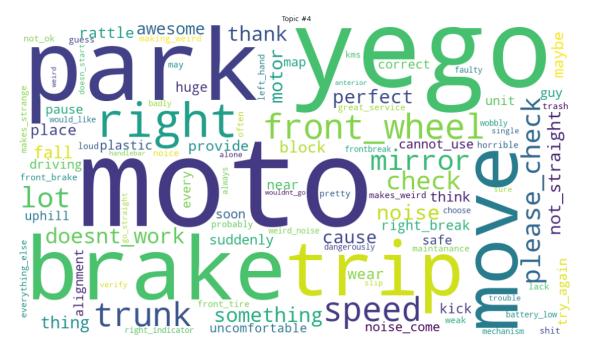
<Figure size 432x288 with 0 Axes>



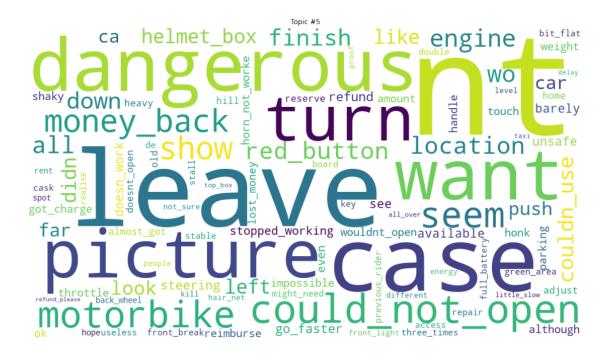
<Figure size 432x288 with 0 Axes>



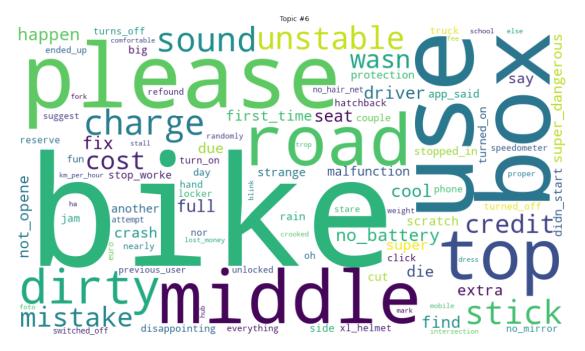
<Figure size 432x288 with 0 Axes>



<Figure size 432x288 with 0 Axes>



<Figure size 432x288 with 0 Axes>



<Figure size 432x288 with 0 Axes>

1.5.2 3.2 t-SNE plot

This shows the topics in 2 dimensions so we can see the similarity between topics. Over your mouse over each point to see some example reviews for that point.

```
[461]: # Get topic weights and dominant topics -----
       from sklearn.manifold import TSNE
       from bokeh.plotting import figure, output_file, show
       from bokeh.models import Label
       from bokeh.io import output_notebook
       # Get topic weights
       topic_weights = []
       for i, row_list in enumerate(lda_model[corpus]):
           topic_weights.append([w for i, w in row_list[0]])
       # Array of topic weights
       arr = pd.DataFrame(topic_weights).fillna(0).values
       # Keep the well separated points (optional)
       \#arr = arr[np.amax(arr, axis=1) > 0.35]
       # Dominant topic number in each doc
       topic_num = np.argmax(arr, axis=1)
       # tSNE Dimension Reduction
       tsne_model = TSNE(n components=2, verbose=1, random_state=0, angle=.99, __
       →init='pca')
       tsne_lda = tsne_model.fit_transform(arr)
       # # Plot the Topic Clusters using Bokeh
       # output_notebook()
       # n topics = 7
       # mycolors = np.array([color for name, color in mcolors.TABLEAU_COLORS.items()])
       # plot = figure(title="t-SNE Clustering of {} LDA Topics".format(n topics),
                       plot_width=900, plot_height=700)
       # plot.scatter(x=tsne_lda[:,0], y=tsne_lda[:,1], color=mycolors[topic_num])
       # show(plot)
       df['topic'] = topic_num
       df['topic']
       from bokeh.plotting import figure, show, output_notebook, save#, output_file
       from bokeh.models import HoverTool, value, LabelSet, Legend, ColumnDataSource
       output_notebook()
```

```
top_labels = {0: 'Topic 0', 1: 'Topic 1', 2: 'Topic 2', 3: 'Topic 3', 4: 'Topic_
\hookrightarrow4', 5: 'Topic 5', 6: 'Topic 6'}
cluster_colors = {0: 'blue', 1: 'green', 2: 'yellow', 3: 'red', 4: 'skyblue', 5:
df['colors'] = df['topic'].apply(lambda 1: cluster_colors[1])
source = ColumnDataSource(dict(
   x=tsne_lda[:,0],
   y=tsne_lda[:,1],
   color=df['colors'],
   label=df['topic'].apply(lambda 1: top_labels[1]),
      msize= p df['marker size'],
   topic_key= topic_num,
   #title= p_df[u'Title'],
   content = df['feedback_message']
))
title = 'T-SNE visualization of topics'
plot_lda = figure(plot_width=1000, plot_height=600, title=title,__
→tools="pan,wheel_zoom,box_zoom,reset,hover", x_axis_type=None,□
→y_axis_type=None, min_border=1)
plot_lda.scatter(x='x', y='y', legend='label', source=source,
                 color='color', alpha=0.8, size=10)#'msize', )
# hover tools
hover = plot_lda.select(dict(type=HoverTool))
hover.tooltips = {"content": "@content - Topic: @topic_key "}
plot_lda.legend.location = "top_left"
show(plot_lda)
#save the plot
# save(plot_lda, '{}.html'.format(title))
# import seaborn as sb
# output notebook()
# #plot.scatter(x=tsne_lda[:,0], y=tsne_lda[:,1], color=mycolors[topic_num])
# plt.figure(figsize=(16, 9))
# sb.scatterplot(
     tsne_lda[:,0], y=tsne_lda[:,1], hue=topic_num,
      legend="full", palette="rainbow"
# )
```

```
[t-SNE] Computing 91 nearest neighbors...
[t-SNE] Indexed 12414 samples in 0.031s...
[t-SNE] Computed neighbors for 12414 samples in 1.305s...
[t-SNE] Computed conditional probabilities for sample 1000 / 12414
[t-SNE] Computed conditional probabilities for sample 2000 / 12414
[t-SNE] Computed conditional probabilities for sample 3000 / 12414
[t-SNE] Computed conditional probabilities for sample 4000 / 12414
[t-SNE] Computed conditional probabilities for sample 5000 / 12414
[t-SNE] Computed conditional probabilities for sample 6000 / 12414
[t-SNE] Computed conditional probabilities for sample 7000 / 12414
[t-SNE] Computed conditional probabilities for sample 8000 / 12414
[t-SNE] Computed conditional probabilities for sample 9000 / 12414
[t-SNE] Computed conditional probabilities for sample 10000 / 12414
[t-SNE] Computed conditional probabilities for sample 11000 / 12414
[t-SNE] Computed conditional probabilities for sample 12000 / 12414
[t-SNE] Computed conditional probabilities for sample 12414 / 12414
[t-SNE] Mean sigma: 0.000000
[t-SNE] KL divergence after 250 iterations with early exaggeration: 82.403999
[t-SNE] KL divergence after 1000 iterations: 1.078700
```

1.5.3 3.3 pyLDAvis plot

This plot again shows the topics plotted in 2 dimensions. The distance between the topics is a measure of their similarity. If the topics are further away, the topics are less similar. Hover your mouse over each topic to see what the most important words are in that topic. You can also use the "Next Topic" button to look at each topic, since some topics are close together and it's difficult to pin point them with the mouse.

Important to note here that the topic numbers do not correspond with the topic numbers in the rest of the report. This is a weakness of pyLDAvis. You can decode the topics as the following:

pyLDAvis Topic = Original topic number (from above) Topic 1 = Topic 3 Topic 2 = Topic 0 Topic 3 = Topic 2 Topic 4 = Topic 1 Topic 5 = Topic 4 Topic 6 = Topic 5 Topic 6 = Topic 6

```
[462]: import pyLDAvis.gensim_models
pyLDAvis.enable_notebook()
vis = pyLDAvis.gensim_models.prepare(lda_model, corpus, dictionary=id2word)
vis
```

```
[462]: PreparedData(topic coordinates=
                                                              y topics cluster
                                                    х
      Freq
      topic
      3
                                       1
                                                1 23.621841
              0.414096 0.015578
      0
             -0.087688 0.380000
                                       2
                                                1 14.995683
      2
                                       3
            -0.067201 -0.120721
                                                   14.080659
                                       4
                                                   12.596881
            -0.065318 -0.107943
      4
            -0.071990 -0.130170
                                       5
                                                   12.242651
                                                1
      5
            -0.058972 0.006138
                                       6
                                                   11.265866
                                                1
            -0.062928 -0.042882
                                       7
                                                   11.196419, topic_info=
                                                1
```

```
Term
             Freq
                          Total Category logprob
                                                    loglift
7
                       1794.000000
                                     1794.000000
                                                   Default
                                                            30.0000
                                                                     30.0000
                  not
147
               helmet
                       1312.000000
                                     1312.000000
                                                   Default
                                                            29.0000
                                                                      29.0000
111
                 bike
                         916.000000
                                      916.000000
                                                   Default
                                                            28.0000
                                                                      28.0000
86
                       1231.000000
                                    1231.000000
                                                  Default
                                                            27.0000
                                                                     27.0000
              scooter
143
                         782.000000
                                      782.000000
                                                  Default
                                                            26.0000
                                                                     26.0000
                   nt
207
                          71.686478
                                       72.529589
                                                    Topic7
                                                            -4.6307
                                                                      2.1779
            not_opene
425
                                       69.706639
                                                    Topic7
                                                            -4.6708
                                                                      2.1774
                  say
                          68.864713
76
                                       65.900759
                                                    Topic7
                super
                          65.056993
                                                            -4.7277
                                                                      2.1767
2301
      super dangerous
                         65.663243
                                       66.516153
                                                    Topic7
                                                            -4.7184
                                                                      2.1767
824
           first_time
                         67.182955
                                       74.844207
                                                    Topic7
                                                            -4.6955
                                                                      2.0816
[245 rows x 6 columns], token_table=
                                           Topic
                                                                     Term
                                                       Freq
term
429
          4 0.993913
                                able
400
          1 0.996528
                          accelerate
250
          3 0.991786
                       acceleration
93
          1 0.997628
                               again
500
          6 0.991625
                                 all
1728
          6 0.992887
                                  WO
5
          2 0.999234
                                work
37
          3 0.996036
                               would
681
          2 0.990545
                                  xl
2180
          5 0.998573
                                yego
[223 rows x 3 columns], R=30, lambda_step=0.01, plot_opts={'xlab': 'PC1',
```

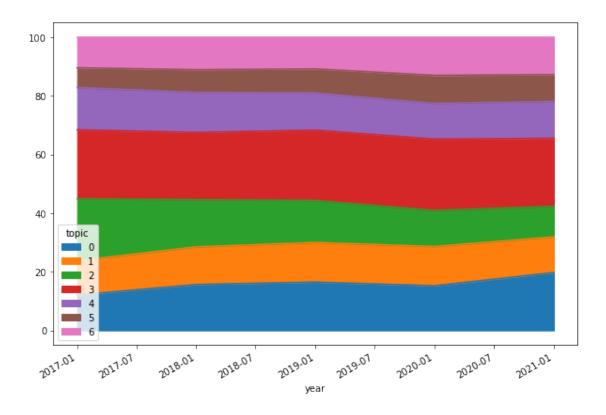
'ylab': 'PC2'}, topic_order=[4, 1, 3, 2, 5, 6, 7])

1.5.4 3.4 Plot of changing topic proportions over time.

This plots shows how the volume of each topic changes over time.

```
[463]: | df_ts = df.groupby(['year', 'topic'], as_index=True).count()
       df_ts1 = df_ts[['Date']]
       df_ts2 = df_ts1.groupby(level=0).apply(lambda x: 100 * x / float(x.sum()))
       df_ts3 = df_ts2.pivot_table(index=["year"],
                           columns='topic',
                           values='Date')
       df ts3.index= pd.to datetime(df ts3.index,format='%Y')
       df_ts3.plot.area(figsize=(10,7), use_index=True,x_compat=True)
```

[463]: <AxesSubplot:xlabel='year'>



1.6 4. Classifying new reviews into the topics.

This next section uses the model we created and inputs new reviews and then gives these reviews one of the 7 topics that we created. I used two mock reviews that I created to show which topic they are assigned to.

You can import new data, call it new_df and have the reviews take the column name "feed-back_message" and substitute this importing of data into the following chunk. The next chunk (aka cell) created fake data. It can be substituted with real data.

1.6.1 4.1 The following table assigns each new review to a topic

The table shows that the first mock review is assigned to the topic 0, looking at the "Dominant Topic" column. The second review is assigned to topic 2.

```
[465]: # Convert to list

data = new_df.feedback_message.values.tolist()

data_words = list(sent_to_words(data))
```

```
print(data_words[:3])
      # Build the bigram and trigram models
      bigram = gensim.models.Phrases(data_words, min_count=5, threshold=10) # higher_
       → threshold fewer phrases.
      trigram = gensim.models.Phrases(bigram[data_words], threshold=5)
      bigram mod = gensim.models.phrases.Phraser(bigram)
      trigram mod = gensim.models.phrases.Phraser(trigram)
      # !python3 -m spacy download en # run in terminal once
      data_ready = process_words(data_words) # processed Text Data!
      # Create Dictionary
      id2word = corpora.Dictionary(data_ready)
      # Create Corpus: Term Document Frequency
      corpus = [id2word.doc2bow(text) for text in data_ready]
      df_topic_sents_keywords = format_topics_sentences(ldamodel=lda_model,__
       # Format
      df_dominant_topic = df_topic_sents_keywords.reset_index()
      df_dominant_topic.columns = ['Document_No', 'Dominant_Topic', | ]
       df_dominant_topic.head(10)
      [['scooter', 'in', 'on', 'open', 'no', 'time', 'stop', 'get', 'back', 'need'],
      ['bike', 'use', 'box', 'please', 'middle', 'top', 'road']]
[465]:
         Document_No Dominant_Topic Topic_Perc_Contrib \
      0
                  0
                                0.0
                                                0.4149
      1
                  1
                                2.0
                                                0.5180
                                                                       Keywords \
      O not, helmet, work, could, well, close, helmet_case, bit, broken, properly
      1
                       ride, app, start, slow, try, more, up, minute, would, love
      0 [scooter, in, on, open, no, time, stop, get, back, need]
                      [bike, use, box, please, middle, top, road]
      1
```