

RYAN A. ROGERS

San Marcos, TX 78666 • 903-238-1254 • Ryrogers323@gmail.com

SUMMARY OF QUALIFICATIONS

- Persistent and clear communicator.
- Problem solving capabilities to fast-paced environments.
- Over 4 years of experience providing intentional and positive customer service satisfaction.
- Technical Skills: Proficient in Microsoft Excel, SQL, Access, Word, PowerPoint, Acrobat, Zoom, Project Management, R Studio, Data Modeling.
- 7 Years customer satisfactory experience.

EDUCATION

May

Bachelor of Business Administration in CIS

2025

Texas State University, San Marcos, Texas

- **Concentration:** Business Analytics
- **Relevant Coursework:** Business Law, Management, Microeconomics, Macroeconomics, Economics I and II, Business Stats, Enterprise and Business Systems, Databases, Quantitative Visualization, Visual Programming, System Analysis and Development.

PROJECT

April

Statistical Model Predicting Use of “Hard Drugs vs Soft Drugs”

2024

Texas State University, San Marcos, Texas

- Utilized R Studio to develop models based on a survey of 2000 people.
- Compared demographic and behavioral attributes of drug users at different education levels.
- Enhanced project management skills by planning and completing all tasks per rubric.
- Created high-level executive summary to demonstrate understanding of R Studio and class material.
- Streamlined Code and Data from Kaggle to be and accurate.
- Analyzed 5000 data entries, including demographics, behavior, education, drug use.
- Followed set parameters while using creativity to enhance final product.

EXPERIENCE

Oct 2024

Delivery Associate

- Current

Amazon Integrity, Buda, Texas

- Maintaining top level performance & safety metrics.
- Delivering between 85 – 190 homes per route. • Ability to follow per customer’s instructions.
- Identify and resolve issues in a prompt and professional manner.

VOLUNTEER ACTIVITIES

Sorter

2016-2020

Food Bank, Houston, Texas

- Organize between expired items and package to be sent out to community.

