RYAN A. ROGERS

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SUMMARY OF QUALIFICATIONS

- Persistent and clear communicator.
- PC mechanical skills in building as well as testing parts.
- Over 4 years of experience providing intentional and positive customer service satisfaction.
- Technical Skills: Microsoft Excel, Access, Word, PowerPoint, SQL, R Studio, Data Modeling, C Sharp, C++, HTML.

EDUCATION

Bachelor of Business Administration in Computer Information Systems   May 2025
Texas State University, San Marcos, Texas
- **Concentration:** Computer Information Systems
- **Minor:** Business Analytics
- **Relevant Coursework:** Blaw 3301, MGT 3303, Micro Econ 2314, Econ I & II, Bus Stats 2333, Ent & Bus Intel 3380, Database 3382, DM & Visualization 3339, Visual Programming 2324, Sys Analysis & Dev 3374

PROJECT

Statisical Model Predicting Use of "Hard Drugs vs Soft Drugs"   April 2024
Texas State University
- Effectively utilized R Studio to develop the two models.
- Enhanced project management skills.
- Created high level report for project.
- Streamlined Code & Data to be readable.
- Analyzed estimate of 5000 data entries.
- Resulted in ability to correctly follow instructions while employing creativity.

EXPERIENCE

Delivery Associate   October 2022 – Present
Amazon Integrity, Buda, Texas
- Maintaining top level performance & safety metrics.
- Delivering between 85 – 190 homes per route.
- Ability to follow per customer's instructions.
- Identify and resolve issues in a prompt and professional manner.

Associate   2019 – 2023
Lowes, Houston, Texas
- Fulfilling between 200 – 350 curbside purchases daily.
- Communicate replacements items as needed.
- Organize pickup times per customer requirements.
- Operate heavy machinery after loading instructions.

VOLUNTEER ACTIVITIES

Sorter   2016 - 2020
Food Bank, Houston, Texas
- Organize between expired items and package to be sent out to community.