



# RIYO SURYA PUTRA

I am an entry-level Frontend Developer, currently transitioning into Web development, with a strong focus on building modern, Interactive, and Responsive user interfaces. I actively improving skills through self-directed learning and personal project using React.js, Vue.js, JavaScript, and Tailwind CSS hosted on GitHub. Experienced in developing UI components, managing application state, and integrating with REST API. I am also quick to learn and adapt to new tools and technologies.

<https://github.com/rysryptr>

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<https://react-portfolio-riyosurya.vercel.app/>

## WORK EXPERIENCES



November 2022 – March 2025

### PT. Q2 Technologies – Support Engineer

- Handled and resolved technical issues from clients related to enterprise applications, including bug analysis, log investigation, and system configuration troubleshooting.
- Coordinated with developers and QA teams to escalate complex issues and assist in bug reproduction and fix validation.
- Created and maintained technical documentation and knowledge bases for both internal use and client reference.
- Managed technical communication with clients using a clear and solution-oriented approach through emails, ticketing systems, and online sessions.

Tools : MsSQL, VM Ware, Actimize, BigFix, and Blackberry Workspace



November 2021 – November 2022

### PT. Sigma Cipta Caraka – IT Application Support

I worked as an IT Application Support at PT. Sigma Cipta Caraka, using Oracle Database and postgre to handle user problem. Provide data use SQL query export to Excel (Pivot, vlookup) for Data Visualization.

Tools : SQL Developer, Unix, Postgre, Excel



November 2018 – November 2021

### PT. Mitra Utama Solusi Telamatika and PT. Pragma Informatika – IT Application Support

I worked as an IT Application Support using Oracle Database to handle user problem. and develop assistive website for internal team used framework ASP.net, PHP Native and Codeigniter.

Tools : Toad Oracle, Visual Studio, VS Code.

## Certifications



May – June 2025

### Master Class: React JS dan Tailwind CSS Website Development – BuildWithAngga (online Course)



April – May 2024

### Bootcamp Front-end Developer: Mastering Vue JS 3 – BuildWithAngga (online Course)



29 May 2023 – 2 June 2023

### Docker and Kubernetes – PT. Inixindo

## EDUCATIONS



August 2016 – August 2018

### Telkom University – Bachelor Degree Telecommunication Engineering . GPA : 3.1



August 2013 – August 2016

### Telkom University – Diploma III Telecommunication Engineering . GPA : 3.28



July 2010 – May 2013

### Vocational High School at PGRI 3 Malang – Software Engineering

## FINAL TASKS



August 2018

### S1 Telecommunication Engineering

Prevent DDOS Attack with Snort IPS

Tools : Ubuntu, Kali Linux, Apache, Snort IPS, TCP SYN flood



July 2016

### D3 Telecommunication Engineering

Information System for Residence

Tools : PHP Native, MySQL, Bootstrap, Javascript, SMS Gateway

## PROJECTS



January 2019

### Assistive Website for Ticket Monitoring in Company

Tools : Codeigniter, Oracle, Bootstrap



July 2017

### Information System for Residence

Tools : Codeigniter, MySQL, Bootstrap



April 2018

### Rent Car Website for P-Rent Car

Tools : PHP Native, MySQL, Bootstrap, Javascript, SMS Gateway



November 2016

### Online Test Website Based for Telkom Akses

Tools : PHP Native, MySQL, Bootstrap, Javascript, SMS Gateway

## SKILLS

React JS

Vue Js

Vanilla Javascript

Tailwindcss

CSS 3

Figma

ORACLE

SQL Server

Laravel