

# Ryan Untalan

ryanuntalan.com  
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## Experience

### Senior Product Designer, Providence Digital Innovation Group

Dec 2021 - Mar 2025

Designed an AI assistant to help patients navigate their health system and reduce unnecessary provider messages, increasing monthly active users by 318% and saving time equal to 8 full-time physicians per month.  
Led design for the Providence App, driving 54% YoY growth in monthly active users and collecting over \$24 million in revenue.

### Product Designer, Capstone Project with frog Design

Feb 2021 - Aug 2021

Designed a social platform that explores serendipitous moments of connection. Built the design system, animated micro-interactions, and edited concept video. Conducted a 10-week research study on the impact social media has on Gen Z. Project was advised by the global design consultancy, frog Design.

### Product Designer, Project Jupyter

Apr 2020 - Dec 2020

Designed the JupyterLab data editor extension (8000+ downloads).  
Prototyped and shipped 14 data editing features.  
Conducted heuristic evaluations, interviews, journey mapping, and usability tests.  
Communicated design specifications to developers through GitHub.

### UX Researcher, Everything Food

Mar 2020 - Jun 2020

Pioneered the research for the Buy EF Direct feature.  
Formulated and executed 50 usability tests through the UserTesting platform.  
Presented actionable product research findings to stakeholders.

### Experience Designer, Camp PolyHacks

Apr 2019 - Mar 2020

Designed a 32-hour timeline of the entire hackathon experience.  
Collaborated cross-functionally on coordinating a 200+ participant hackathon.  
Organized design workshops, catering logistics, and feedback surveys.

## Education

### Masters in Human-Computer Interaction + Design

Class of 2021

University of Washington

### Bachelors in Psychology

Class of 2020

California Polytechnic State University,  
San Luis Obispo  
GPA 3.96

## Skills

### Design

Figma  
Principle  
DaVinci Resolve  
Photoshop  
Illustrator

### Research

Usability Testing  
User Interviews  
Heuristic Evaluations  
Literature Review

### Development

HTML/ CSS/ Sass  
JavaScript  
Python  
Git  
GitHub