Ryan Zelazny

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SOFTWARE ENGINEER

Experienced Software Developer with expertise at whole process improvement. Proven experience combining technical and business requirements for optimal solutions on tight deadlines. Accomplished in communicating technical issues to non-technical associates.

SKILLS

React.js, Express.js, Node.js, Javascript, SQL, NoSQL, CSS, StepWise, VBA, Databases, Microsoft Excel, Software Dev Life Cycle, GitHub

PROFESSIONAL EXPERIENCE

United Healthcare – Remote in Rochester NY
StepWise Developer   2018 –2020
Led StepWise development and production deployments.
- Volunteered to build new issue tracking and dev workflow system to improve release process.
- Developed web-based batch tool to replace Excel process. Streamlined and improved efficiency and eliminated server crashes.
- Utilized suite of StepWise tools including Formula Designer, Portal Designer, and Data Manager.

Excellus BCBS - Rochester NY
Software Engineer   2012 –2018
Oversaw StepWise development via Formula and Portal Designers.
- Created workflows for sales, underwriting, and product development.
- Provided large data analysis via SQL and SAS Enterprise Guide.

Excellus BCBS - Rochester NY
Underwriting Support   2010 –2012
Provided internal customer support as a StepWise super user.
- Developed Excel/VBA tools.

OneSource Staffing/Geisinger - Danville PA
Computer Training   2009
Demonstrated the use of the EPIC electronic medical records system. Assisted Physicians and Nurses in the use of computerized order entry.

EDUCATION

MERN Full Stack Coding Bootcamp   2020–2021
Rutgers University

Bachelor of Science in Information Science and Technology   2008
Pennsylvania State University