Account Number: 454-383-751-0001-27

Bill Date: August 1, 2016

## **S** Ways to Pay

- · Via the My Fios app
- · Online at verizon.com/PayOnline

# **Account Summary**

Previous Period		
Previous Balance	151.38	
Payment Received - Thank You	-151.38	7/23
Balance Forward	\$.00	
Current Charges		
Services & Equipment	74.99	8/2 - 9/1
Your One-Time Activities	29.99	
Partial Month Charges	-2.50	7/23 - 7/23
Fees & Other Charges	.68	
Total Due by August 26	\$103.16	

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before Sep 3, 2016.



- Due to nonpayment, service was suspended on 7/22.
- Your service was restored on 7/23. Restoral fees may appear in Your One-Time Activities on page 3.



#### MLB.TV

Watch every out-of-market regular season MLB® game at home, in the office or on the go with the #1 source for live baseball. Visit verizon.com/fios/1nk to order and to start watching from any device. Availability varies and restrictions apply.

## **Tech Support Pro**

Think of it as your home help desk for all your connected device needs. Whether it's installing smart appliances, getting a PC tune up or curing a virus, Tech Support Pro is ready to help. Find out more at verizon.com/techsupportpro and order.

Send this stub with your payment

Account Number: 454-383-751-0001-27 Total Due: \$103.16

Make check payable to Verizon

KAIMING ZHANG 20 RIVER CT APT 1503 JERSEY CITY NJ 07310- 2208

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## Optimize speed

Get faster Wi-Fi speeds and maximize your entertainment with Fios at verizon.com/speedoptimizer.

## **Your Discounts**

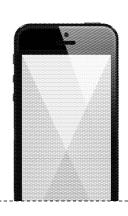
	Price	Your Discounts	Amount You Pay
Services, Equipment & Discounts			
Fios Internet 150/150	114.99	-50.00	64.99
Subtotal		-\$50.00	
Discounts This Month		-\$50.00	

Internet discount expires 10/27/17.

Discounts have been applied to the Total Due shown on page 1.

# **Verizon Fast Facts** Visual 411 App

Get local business listings, coupons, reviews, maps, directions and much, much more! Search by category, business name, keyword or coupon. Visit verizon.com/visual411 for details.



## Moving made easy

Set up your new service before you move. Go online anytime 24/7 and in just a few clicks set up your internet, TV and phone for your new home. It's quick and convenient. Visit us online at verizon.com/move.



### Frequently Asked Questions

### What is a "Requested Change in Service"?

This is the amount of charges or credits as a result of adding, removing or changing your services prior to your bill date. Monthly charges for the first full 30 day period are shown separately.

#### Why is my bill amount different than the amount I was quoted?

Your bill amount may vary from the amount you were quoted due to a Requested Change in Service, Taxes, Fees and Surcharges and One-Time Charges.

# What are the Taxes, Surcharges, and Fees on my bill?

Your bill includes federal, state and local taxes, governmental surcharges and fees as well as Verizon surcharges and fees. These charges vary depending on what products and services you have and in which state you use these products and services. For more information go to verizon.com/taxesandfees.

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# **Details of Current Charges**

Includes discounts shown on page 2.

Services & Equipment Services		
Fios Internet 150/150 <b>Equipment</b>	64.99	
(Rent): Fios Quantum Gateway Router Subtotal	10.00 <b>\$74.99</b>	8/2 - 9/1

Equipment and additional services to personalize your Fios service.

## Your One-Time Activities

Fios Internet Service Restoral 29.99 7/23

Subtotal \$29.99

Charges that vary monthly based on your account activity.

## Partial Month Charges

**Out of Service** 

Fios Internet 150/150 suspended/restored

(64.99 per month for 1 day refund) -2.17

(Rent): Fios Quantum Gateway Router

suspended/restored

(10.00 per month for 1 day refund)

Subtotal - 1 day

-.33

7/23 - 7/23

-\$2.50

Partial month charge or refund for services added or removed prior to the bill date.

Fees & Other Charges

Taxes, Governmental Fees & Surcharges

NJ State Sales Tax .68
Subtotal \$.68

Total Due \$103.16

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Account Number: 454-383-751-0001-27

Bill Date: August 1, 2016

## **Customer Notices**

### Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

#### Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1-888-500-5358.

#### Service Providers

Verizon NJ provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

## **Services**

#### Questions

- Visit verizon.com/support
- 1.800.Verizon
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

## More Ways to Pay

- Set up auto pay: verizon.com/autopay
- Pay in person: verizon.com/paymentlocations
- Pay by phone (fee applies): 1.800.837.4966

#### Correspondence

Go to verizon.com/contactus or mail to PO Box 4846 Trenton, NJ 08650-4846.

#### **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.