Shagil Ameen M

SDET

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Profile

Results-driven SDET with over **4 years** of experience in QA and test engineering for web and mobile apps. Skilled in enhancing product quality through scalable test strategies and automation. Proven ability to lead QA efforts and provide creative solutions to engineering challenges for high-quality releases.

Projects

WhatsApp QA
- **Identified and documented 14+ bugs** (11 Critical, 2 High, 1 Low) and proposed **4+ enhancements** across Android, WhatsApp Web, Windows, and iOS, providing platform-specific insights.
- **Demonstrated strong analytical, creative skills, and attention to detail** in QA, ensuring comprehensive bug reporting and enhancement suggestions.
- **GitHub link** ⬀

Strengths

- Strong analytical and methodical testing skills.
- Proven leadership in managing QA processes within engineering teams.
- Excellent problem-solving abilities with a proactive mindset.
- Creative in developing innovative solutions to enhance product quality.

Education

Bachelor Degree in Computer Application (BCA)
Islamiah College (Thiruvalluvar University)
2016 – 2019 | Tamil Nadu, India

Languages

| English | Hindi | Tamil | Urdu |

Professional Experience

Pixcom Technologies FZ LLC
Software Development Engineer in Test (On-site)
Dec 2023 – present | Dubai, UAE
- Developed and executed comprehensive test strategies for over **50 scalable PHP** apps, significantly improving product quality and user satisfaction.
- Led quality assurance initiatives for over **75 PHP apps**, effectively identifying and addressing **potential risks** to ensure high-quality feature releases while mentoring and managing a small QA team.
- Designed, developed, and tested the **Customer Workflow PHP** app for **Nissan**, showcasing strong project management skill to meet client requirements.
- Developed and maintained detailed **test documentation**, including test plans and test cases, to enhance the testing process and ensure clear communication across the team.
- Improved and debugged apps, resulting in a **300% increase** in **client sales and satisfaction**, while fostering a culture of teamwork and continuous improvement within the QA team.
- Collaborated with **cross-functional** teams to provide innovative solutions to engineering challenges, emphasizing leadership and effective communication to drive project success.

Deloitte Consulting India Pvt Ltd
SAP Fiori (UI5) Developer and Tester
May 2021 – Jul 2023 | Bengaluru, India
- Designed and tested Fiori apps, playing a key role in delivering high-quality software through **extensive testing and debugging,** while collaborating closely with development teams to ensure seamless integration.
- Engaged in **performance and stress testing** for critical apps, ensuring optimal functionality and user experience, and leading efforts to identify and resolve potential issues proactively.
- Contributed to the development, testing and enhancement of over **145 Fiori apps**, managing defects and improvements through effective communication with technical stakeholders, and mentoring junior team members in QA best practices.
- Created comprehensive test documentation, including test plans, test cases, and defect reports, to streamline the testing process and enhance knowledge sharing within the team.
- Contributed significantly to the **HPE NGIT** project by delivering **50 ABAP** and **Fiori** objects across **10** releases and addressing over **30** defects and **14** enhancement requests, alongside **22** incidents. Supported cross-release defect remediation and implemented quality metrics, fostering continuous improvement and teamwork within the QA group.

Skills

Testing and QA:
- Unit, Functional, Usability, Compatibility, Performance, DB, Interface, Regression, White Box, Black Box, Agile, Automation

Programming Languages and Frameworks:
- PHP, JavaScript (ES3+), SQL, SAP UI5/Fiori, HTML5, CSS, XML, Python, Java, C, C++.

Tools and Platforms:
- JIRA, Postman, VS Code, Chrome DevTools, SAP Logon, HP ALM, CI/CD, MS Office, SAP WebIDE, Git, BAS for Dev IDE, Eclipse IDE

Awards & Certificates

Outstanding & Spot Award, Deloitte ⬀
Recognized for exceptional performance in quality assurance and project delivery.

SAP UI5/Fiori ⬀
Completed two courses with 20 hours of focused learning on UI5/Fiori development and testing