WORK EXPERIENCE

National Multiple Sclerosis Society

July 2023 – Present

Senior Web Production Specialist

Remote

- Create and maintain fundraising websites and .org web pages using HTML, CSS, and platforms like DonorDrive and Sanity CMS; format content, develop templates, and edit images with Adobe Photoshop.
- Coordinate website launches with stakeholders and archive historical web content while ensuring availability for review.
- Enhance user experience by improving accessibility and ease of access to digital media and resources, including event logistics, local chapter information, articles, and blog posts.
- Conduct thorough quality assurance reviews to ensure web content meets organizational standards and requirements.
- Lead efforts in migrating the National MS Society website to a content management system, improving content organization, consistency, and accessibility.

RWS Group (Part Time)

June 2023 - Present

General AI Data Annotator

- Remote
- Assess and enhance AI-generated prompts and replies across various English topics to achieve higher-quality results.
- Analyze and label social media posts to train AI models for accurate content recognition and categorization.
- Process and segment audio datasets for machine learning voice training; conduct comparative analysis of AI voice models
 against human speech benchmarks using Turing test methodologies.

SIDEARM Sports March 2023 – June 2023

Data Curator

Syracuse, NY

- Managed data for university athletics departments, including collecting, and organizing data to maintain accurate migration of specified content.
- Conducted quality assurance checks to ensure the accuracy and completeness of data.
- Created documentation to improve resources for current employees and ease onboarding for new hires.

W.W. Norton & Company

Oct 2022 – March 2023

Jr. Ebook Producer

Syracuse, NY

- Prepared files for ebook development, including the cleanup of HTML & CSS, optimization of images, metadata setup, and proper semantic tagging of the content for accessibility.
- Managed and implemented post-publication corrections to existing ebook files.

Kirkwork (Business Closed)

Nov 2021 – July 2022

Software Developer

Syracuse, NY

- Maintained and built new features for Java based mobile applications in the home security industry.
- Developed websites from the ground up in accordance with client needs using React, Gatsby and Tailwind CSS.
- Leveraged REST APIs to build dynamic and interactive applications.
- Identified and corrected bugs, responsiveness issues, and accessibility issues where necessary.

EDUCATION

Hack Upstate - Careers in Code

2021

Full Stack Web Development Bootcamp

Syracuse, NY

University at Buffalo

2017

Bachelor of Arts in Linguistics

Buffalo, NY

SKILLS & TECHNICAL COMPETENCIES

HTML & CSS, Git, React, Adobe XD, REST APIs, documentation creation, DonorDrive, Sanity, Kentico, Adobe Photoshop