

StephDunn

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EDUCATION

University of St Andrews

MSc Human Computer Interaction

Graduation: Aug 2016

Univeristy of California, Los Angeles

Cognitive Science, Specialisation in Computing

2009-2012

University of Edinburgh

Informatics

Autum 2011

EXPERIENCE

SENIOR USER OPERATIONS ASSOCIATE

Yelp, Inc, San Francisco, CA, USA

Mar 2013- Aug 2015

- Detected fraud in various facets of user activity
- Evaluated and built policy on website content
- Monitored the sales team to ensure accountability

SOFTWARE SPECIALIST

Digital Waybill, Santa Monica, CA, USA

Oct 2012- Mar 2013

- Communicated technical needs of clients to the development team
- Customised and supported the software for over 300 users
- Set up clientele partner websites

MANAGEMENT INFORMATION SYSTEMS INTERN

J2 Global, Hollywood, CA, USA

Jun 2012- Oct 2012

- Performed internal technical support at corporate headquarters
- Imaged computers and updated necessary hardware components
- Maintained and organised the company asset database

SKILLS

Wireframing

Usability
Research

Interface
Design

Prototyping

Information
Visualisation

TOOLS

Sketch

Tableau

Photoshop

Illustrator

InVision

Draw.io

Java

HTML

CSS