



# STEPH DUNN

## USER EXPERIENCE

### SKILLS

WIREFRAMING

RESEARCH DESIGN

USABILITY RESEARCH

PROTOTYPING

### TOOLS

SKETCH

ILLUSTRATOR

INVISION

JAVA

CSS & HTML

### CONTACT



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St Andrews, Scotland

### EDUCATION

2015 - 2016

#### MSC HUMAN-COMPUTER INTERACTION

University of St Andrews

User Centred Interaction Design, Human Computer Interaction Principles & Practice, Web Programming, Information Visualisation, Object-Oriented Programming

2009 - 2012

#### BS COGNITIVE SCIENCE

##### SPECIALISATION IN COMPUTING

University of California, Los Angeles

Neural Networks, C Programming, Java Programming, Statistical Research Methods

ABROAD EDUCATION: University of Edinburgh, 2011

Human Computer Interaction, Operating Systems, Memory and Perception

### EXPERIENCE

2013 - 2015

#### SENIOR USER OPERATIONS ASSOCIATE

Yelp, Inc, San Francisco, CA

- Detected fraud in various facets of user activity
- Evaluated and built policy on website content for all of Yelp.com
- Monitored the Sales team to ensure accountability and protect Yelp's users

2012 - 2013

#### SOFTWARE SPECIALIST

Digital Waybill, Santa Monica, CA

- Communicated technical needs of all software clients to the development team
- Customised and supported the company's software for over 300 users and set up clientele partner websites

2012

#### MANAGEMENT INFORMATION SYSTEMS INTERN

J2 Global, Hollywood, CA, USA

- Performed internal technical support for over 400 J2 Global employees at corporate headquarters
- Managed the company asset database

### INTERESTS

WEB & MOBILE DESIGN / USABILITY / GRAPHICS / TRAVEL / NPR / MEMES