

StephDunn

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EDUCATION

MSc Human Computer Interaction

University of St Andrews

Sep 2015 – Aug 2016

BS Cognitive Science, Specialisation in Computing

Univeristy of California, Los Angeles

Sep 2009 – Jun 2012

Semester abroad, Informatics

University of Edinburgh

Autumn 2011

EXPERIENCE

SENIOR USER OPERATIONS ASSOCIATE

Yelp, Inc, San Francisco, CA, USA

Mar 2013 – Aug 2015

- Detected fraud in various facets of user activity
- Evaluated and built policy on website content
- Monitored the sales team to ensure accountability

SOFTWARE SPECIALIST

Digital Waybill, Santa Monica, CA, USA

Oct 2012 – Mar 2013

- Communicated technical needs of clients to the development team
- Customised and supported the software for over 300 users
- Set up clientele partner websites

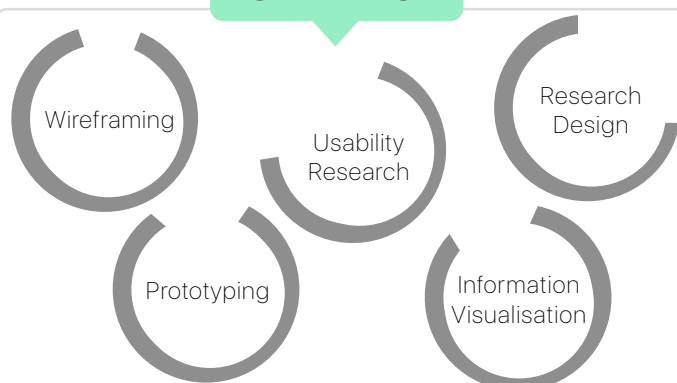
MANAGEMENT INFORMATION SYSTEMS INTERN

J2 Global, Hollywood, CA, USA

Jun 2012 – Oct 2012

- Performed internal technical support at corporate headquarters
- Imaged computers and updated necessary hardware components
- Maintained and organised the company asset database

SKILLS



TOOLS

