STEPH DUNN

USER EXPERIENCE

SKILLS

WIREFRAMING

RESEARCH DESIGN

USABILITY RESEARCH

PROTOTYPING

TOOLS

SKETCH

ILLUSTRATOR

INVISION

JAVA

CSS & HTML

CONTACT

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Glasgow, Scotland

EXPERIENCE

2016 – Present

UX RESEARCHER & DESIGNER (CONSULTING)
Ginger.io, San Francisco, CA (Remote)

- Investigating the usability concerns of Ginger.io's employees
- Using research findings to design a system that helps solve problems found in their workflow
- Validating the prototyped solution with usability testing to ensure client and user satisfaction

2013 – 2015

SENIOR USER OPERATIONS ASSOCIATE
Yelp, Inc, San Francisco, CA

- Pretected Yelp's content from spam and fraud
- Evaluated and built policy on website content for all of Yelp.com
- Aided in the accountability of the Sales team by monitoring their communications and practices

2012 – 2013

SOFTWARE SPECIALIST
Digital Waybill, Santa Monica, CA

- Communicated technical needs of all software clients to the development team
- Customised and supported the company's software for over 300 users and set up clientele partner websites

EDUCATION

2015 – 2016

MSC HUMAN-COMPUTER INTERACTION
University of St Andrews

User Centred Interaction Design, Human Computer Interaction Principles & Practice, Web Programming, Information Visualisation, Object-Oriented Programming

2009 – 2012

BS COGNITIVE SCIENCE
SPECIALISATION IN COMPUTING
University of California, Los Angeles

Neural Networks, C Programming, Java Programming, Statistical Research Methods, Human-Computer-Interaction, Operating-Systems, Memory-and Perception

INTERESTS

WEB & MOBILE DESIGN / USABILITY / GRAPHICS / TRAVEL / NPR / MEMES