STEPH DUNN
USER EXPERIENCE

SKILLS

WIREFRAMING

RESEARCH DESIGN

USABILITY RESEARCH

PROTOTYPING

TOOLS

SKETCH

ILLUSTRATOR

INVISION

JAVA

CSS & HTML

CONTACT

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St Andrews, Scotland

EDUCATION

2015 – 2016 | **MSC HUMAN-COMPUTER INTERACTION**
University of St Andrews

User-Centred Interaction Design, Human-Computer Interaction Principles & Practice, Web Programming, Information Visualisation, Object-Oriented Programming

2009 – 2012 | **BS COGNITIVE SCIENCE SPECIALISATION IN COMPUTING**
University of California, Los Angeles

Neural Networks, C Programming, Java Programming, Statistical Research Methods

ABROAD EDUCATION: University of Edinburgh, 2011
Human Computer Interaction, Operating Systems, Memory & Perception

EXPERIENCE

2013 – 2015 | **SENIOR USER OPERATIONS ASSOCIATE**
Yelp, Inc, San Francisco, CA

- Detected fraud in various facets of user activity
- Evaluated and built policy on website content for all of Yelp.com
- Monitored the Sales team to ensure accountability and protect Yelp's users

2012 – 2013 | **SOFTWARE SPECIALIST**
Digital Waybill, Santa Monica, CA

- Communicated technical needs of all software clients to the development team
- Customised and supported the company's software for over 300 users
- Set up clientele partner websites

2012 | **MANAGEMENT INFORMATION SYSTEMS INTERN**
J2 Global, Hollywood, CA, USA

- Performed internal technical support for over 400 J2 Global employees at corporate headquarters
- Managed the company asset database

INTERESTS

WEB & MOBILE DESIGN / USABILITY / GRAPHICS / TRAVEL / NPR / MEMES