Steph Dunn

- stephdunn.me
- steph.k.dunn@gmail.com
- +44(0)7490 498499

EDUCATION

University of St Andrews Graduation: Aug 2016
MSc Human Computer Interaction

Univeristy of California, Los Angeles 2009-2012
Cognitive Science, Specialisation in Computing

University of Edinburgh Autum 2011
Informatics

EXPERIENCE

SENIOR USER OPERATIONS ASSOCIATE Mar 2013- Aug 2015
Yelp, Inc, San Francisco, CA, USA
- Detected fraud in various facets of user activity
- Evaluated and built policy on website content
- Monitored the sales team to ensure accountability

SOFTWARE SPECIALIST Oct 2012- Mar 2013
Digital Waybill, Santa Monica, CA, USA
- Communicated technical needs of clients to the development team
- Customised and supported the software for over 300 users
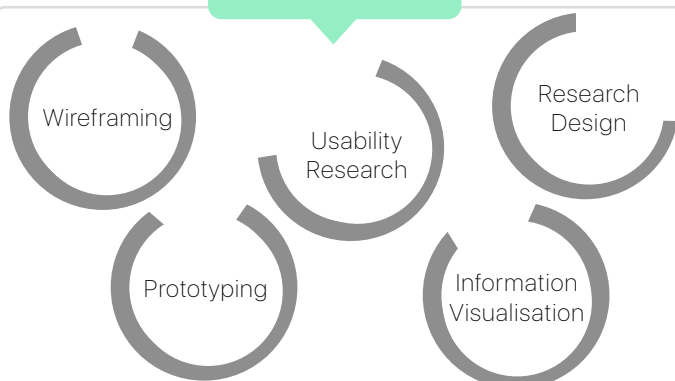- Set up clientele partner websites

MANAGEMENT INFORMATION SYSTEMS INTERN Jun 2012- Oct 2012
J2 Global, Hollywood, CA, USA
- Performed internal technical support at corporate headquarters
- Imaged computers and updated necessary hardware components
- Maintained and organised the company asset database

SKILLS

- Wireframing
- Usability Research
- Research Design
- Prototyping
- Information Visualisation

TOOLS

- Sketch
- Tableau
- Photoshop
- Illustrator
- InVision
- Draw.io
- Java
- HTML
- CSS