

# STEPH DUNN USER EXPERIENCE

# SKILLS

WIREFRAMING

**RESEARCH DESIGN** 

**USABILITY RESEARCH** 

**PROTOTYPING** 

### TOOLS

**SKETCH** 

ILLUSTRATOR

INVISION

JAVA

**CSS & HTML** 

# CONTACT

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St Andrews, Scotland

## **EDUCATION**

2015 - 2016 MSC HUMAN-COMPUTER INTERACTION

**University of St Andrews** 

User-Centred Interaction Design, Human-Computer Interaction Principles & Practice, Web Programming, Information Visualisation, Object-Oriented Programming

2009 - 2012 BS COGNITIVE SCIENCE

SPECIALISATION IN COMPUTING

**University of California, Los Angeles** 

Neural Networks, C Programming, Java Programming, Statistical Research Methods

**ABROAD EDUCATION: University of Edinburgh, 2011** 

Human Computer Interaction, Operating Systems, Memory & Perception

#### EXPERIENCE

2013 - 2015 SENIOR USER OPERATIONS ASSOCIATE

Yelp, Inc, San Francisco, CA

- Detected fraud in various facets of user activity
- Evaluated and built policy on website content for all of Yelp.com
- Monitored the Sales team to ensure accountability and protect Yelp's users

2012 - 2013 SOFTWARE SPECIALIST

Digital Waybill, Santa Monica, CA

- Communicated technical needs of all software clients to the development team
- Customised and supported the company's software for over 300 users
- Set up clientele partner websites

MANAGEMENT INFORMATION SYSTEMS INTERN J2 Global, Hollywood, CA, USA

- Performed internal technical support for over 400 J2 Global employees at corporate headquarters
- Managed the company asset database

#### INTERESTS

2012

WEB & MOBILE DESIGN / USABILITY / GRAPHICS / TRAVEL / NPR / MEMES