

SWATI JHA

MHA Graduate & General Physician

EDUCATION

MASTER OF CLINICAL RESEARCH

Case Western Reserve University - Cleveland

August 2025 - Current

Cleveland, OH, US

MASTER OF HEALTHCARE ADMINISTRATION

University of North Carolina - Charlotte

Jul 2023 - May 2025

Charlotte, NC, US

BACHELOR OF MEDICINE AND SURGERY

Dr. D.Y. Patil School of Medicine, Navi Mumbai

Jul 2014 - Mar 2020

Maharashtra, India

PROFESSIONAL EXPERIENCE

GRADUATE RESEARCH ASSISTANT

Oct 2024 – May 2025

University of North Carolina at Charlotte, Charlotte, NC, USA

- ◆ Contributing to the NC Caregivers program of the WECARE project, improving nursing care quality by training the CNAs of skilled nursing facilities.
- ◆ Collaborated with faculty advisor to prepare and present research findings at national affiliations like the Southern Gerontological Society and American College of Health Care Administrators (ACHCA), fostering academic exchange and enhancing program visibility.
- ◆ Conducted literature searches, wrote reviews, constructed literature matrices, analysed data, contributed to manuscripts, and presented research, developing evidence-based recommendations for quality improvement in healthcare settings.
- ◆ Prepared research literature for the Institutional Review Board (IRB) concerning the study on CNA quality improvement & satisfaction data and contributed to the manuscript.

RESEARCH ASSOCIATE

May 2024 - Jul 2024

Kidzcare Pediatrics Clinic, Hope Mills (Fayetteville), NC, USA

- ◆ Collaborated with the Patient Care Management team to gather and analyze patient data, improving understanding of food insecurity as a social determinant impacting health outcomes.
- ◆ Developed a research report on the findings along with a clinically approved diet chart for the clinic's patient under risk of food insecurity.

CLINICAL ASSISTANT TO THE HEAD PHYSICIAN

Jan 2022 - Jan 2023

Civil Hospital, Institute of Kidney Disease & Research Centre, Ahmedabad, Gujarat, India

- ◆ Collected and analysed data and literature from peer-reviewed sources for enhanced research quality.
- ◆ As a general physician, participated in the research on the role of iron Isomaltoside 1000 in the treatment of iron deficiency anemia in obstetrics and gynaecological patients, psychological aspects of COVID-19 on the general population, and maternal and foetal health after kidney transplantation.

CLINICAL ASSISTANT TO THE HEAD PHYSICIAN

Jan 2021 - Dec 2021

Reshambai Hospital, Ahmedabad, Gujarat, India

- ◆ Applied my clinical knowledge through female physiological care and hygiene education.
- ◆ Ensured equipment and resources were maintained in compliance with specifications.

- ◆ Safeguarded sensitive information through proper documentation handling, data entry, record maintenance procedures, and project execution by managing deadlines, clinical resource allocation, and patient progress updates.

GENERAL SURGERY SHADOWING

Sep 2019 - Nov 2019

Jackson Park Hospital & Medical Research Centre, Chicago, IL, USA

- ◆ Observed surgical procedures and contributed to suturing training under the guidance of the teaching surgeon.
- ◆ Assisted with preventive and elective surgeries under the guidance of the Chief Surgeon.

COURSES

LEAN AND SIX SIGMA CERTIFICATION - ORANGE BELT

Nov 2023

UNC Charlotte, School of Professional Studies, NC, USA

CITI TRAINING Social & Behavioural Research (IRB): STAGE 1- BASIC COURSE

20th Sep 2023

UNC Charlotte College of Health & Human Services, NC, USA

(Valid till 20th Sep. 2027)

ACHEIVEMENTS

AWARDS

- ◆ Received Certificate for Outstanding Student Poster Presentation at the American College for Health Care Administrators 2025 Convention & Exposition.

PROFESSIONAL SERVICE & DEVELOPMENT

- ◆ Public Relations Director, Rotaract Club of Lekarz, Rotary Club of Bombay Peninsula, 2016-2017
- ◆ Cultural Secretary, Student Body of the D.Y. Patil University School of Medicine, Navi Mumbai, India, 2017-2018
- ◆ Head of First Aid Committee, for the University Sports Organization, 2014-2018
- ◆ International Medical Summit 'Medinspire', 2019
- ◆ School of Medicine Admin Head for the University Sports Organization, 2019
- ◆ Invited to Washington, D.C., for the Vision Centre Eastern Region forum & panel discussion on Long Term Care research and health outcomes, as a student representative of the University of North Carolina at Charlotte on April 29th, 2025.

VOLUNTEER EXPERIENCE

- ◆ Healthcare awareness programs at old-age homes and orphanages, in Mumbai & Navi Mumbai, India, from 2014-2019
- ◆ FOGSI - Federation of Obstetrics & Gynecology Society, Head of Female Health & Hygiene Empowerment event, 2018
- ◆ Certified Simulation Workshop Training in Basic Life Support & Surgical Techniques, 2017 & 2019
- ◆ Summer School 'Cardiolung 2017' held at "University Di Pisa", Pisa, Italy
- ◆ Blood Donation Camp coordinator, 2016
- ◆ Emergency First Aid and Suturing workshop by Johnson & Johnson, 2014.