# **Suman Kanti Roy**

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Portfolio: https://s-kroy.github.io/ux/
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# **Skills & Expertise**

#### UX Technique & Methods:

- Design Thinking
- Cognitive Empathy
- Human Ergonomics
- Ethnographic Research
- Persona Development
- Information Architecture
- Data Visualization
- Usability Testing

#### Wireframe & Prototypes:

- Figma & FigJam
- Adobe XD
- Sketch Software
- Adobe Illustrator
- Adobe Photoshop
- Adobe InDesign
- Adobe After Effects

#### Al Tools & Technology:

- Microsoft Copilot
- Adobe Firefly
- OpenAl DALL•E
- Visual Studio Code
- HTML-5 and CSS-3
- Microsoft Power BI

#### Inter-Personal Skills:

- Active Listening
- Effective Communication
- Prompt Engineering
- Analytical Thinking

# **Profile Summary**

I love to paint on canvas. Being a specialist in user experience design & interactions I excel in formulating solutions for enterprise services, consumer products, IoT devices and platform. I connect the dots between computing algorithms and human behavioral patterns using cognitive ergonomic principles.

I have over 10 years of pragmatic experience across multiple domains, working with both local startups and leading corporations. I resolve design challenges by converting data-driven insights and user feedback into actionable business acumen.

# **Work Experience**

#### Lexmark International India Pvt. Ltd.

Usability Design Engineer • Jan 2022 - Present • Kolkata

- Manage external project delivery: Coordinating a mixed team of 2 designers, 2 testers and 4 developers to streamline the process from design to delivery.
- Use accessibility & iterative usability: Follow the web content accessibility guidelines and use iterative usability approach to build inclusive, intuitive & impactful designs.
- Focus on sustainability and scalability: Uncover long-term impact of design decision, that aiming to ecological concerns and reduce the carbon footprints of technology.
- Stay updated and share knowledge: Keep up with latest UI and UX trends by following podcasts, articles, and journals and share knowledge to inspire new ideas.

#### Wipro Limited

User Experience Designer • Mar 2017 - Jan 2022 • Bengaluru, Kolkata

- **UX optimization & timely handover:** Using agile methodology to create user persona, journey map, wireframe & prototype, ensuring top quality and going from 8 sprints to 4.
- Conduct user experience research: Perform polls/survey, tree testing, card sorting, A/B testing, user interviews to understand priorities and anticipate potential inquiries.
- Prepare before client interaction: Apply key preparatory activities such as competitive benchmarking, predictive analysis, exception hypotheses and contextual studies.
- Collaboratively provide solutions: Work with product managers, developers and copy writers to create and translate user friendly solutions that meet business goals.
- Evaluate designs with attention: Give honest and helpful suggestions while reviewing co-designer's work and remain open-minded when receiving feedback.

# **RxPrism Health Systems Pvt. Ltd.**

Graphic UI and UX Designer • Mar 2015 - Mar 2017 • Bangalore/Bengaluru

- Improve e-learning engagement: Redesign e-learning content & game-like modules to reduce confusion and increase user engagement by approximately 10-15%.
- Ensure quality and consistency: Post design phase, carefully examine the package to ensure an error-free delivery, maintain consistent representation of the brand's identity.
- **Develop marketing components:** Responsible for crafting illustrations, typographical fonts, logo and icons, layout templates across different marketing platforms.

### **Academic Educations**

Bachelor of Fine Arts (B.F.A) | 2007 - 2010

Govt. College of Art and Craft, Agartala • Tripura University Field of Study: Drawing and Painting

Bachelor of Science (B.Sc.) | 2004 - 2006

Maharaja Bir Bikram College, Agartala • Tripura University Field of Study: Physics, Math, Statistics

## **Professional Certificates**

- NPTEL Online Certification: Usability Engineering
   From: Indian Institute of Technology Guwahati 06/05/2024
- SWAYAM Online Certification: Effective Business Communication
   From: Indian Institute of Management Bangalore 27/12/2023
- Build Your Generative Al Productivity Skills with Microsoft Certified by Microsoft and Published by LinkedIn • 16/04/2024
- Career Essentials in Generative AI by Microsoft
   Certified by Microsoft and Published by LinkedIn 04/08/2023
- User Experience Design Fundamentals by IBM
   Credential issued by IBM and Validated on Credly 22/06/2024

## **Award & Achievements**

**Lexmark CTO Excellence Award 2022:** Recognised for my contribution and efforts in design of a hybrid retail cum e-commerce application using Augmented Reality.

Adobe XD Essentials 2019: Successfully completed training & assignment hosted by Wipro Digital, earning a Digital Badge Credential and a \$100 incentive.

Satyajit Ray Film Society Bengaluru 2018: Received admiration from Atanu Ghosh, renowned bengali movie director, for the artistic logo I designed for our society.

Best Creative Professional Award 2015: Awarded for demonstrating creativity at the World Environment Day event by Rxprism Health System Pvt. Ltd.

**Sumangol Sen Memorial Scholarship 2010:** Honoured as best performer in Painting Department at the Govt. College of Arts and Crafts, Agartala, Tripura.

## **Hobbies & Interests**

- Enjoy the magic of big screen.
- Getting lost into far landscape.
- Humanize emotions into strokes.
- Diving deep in a comical journey.