

Suman Kanti Roy

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Portfolio: <https://s-kroy.github.io/ux/>

Location: Kolkata, WB, India

Skills & Expertise

UX Technique & Methods:

- Design Thinking
- Cognitive Empathy
- Human Ergonomics
- Ethnographic Study
- Persona Development
- Information Architecture
- Data Visualization
- Usability Testing

Wireframes & Prototypes:

- Figma and FigJam
- Adobe XD
- Sketch

Digital Art & Illustrations:

- Adobe Illustrator
- Adobe Photoshop
- Adobe InDesign

Other Software & AI Tools:

- Microsoft Copilot
- Adobe Firefly
- OpenAI DALL•E
- Visual Studio Code
- Basic HTML-5 and CSS-3

Inter-Personal Soft-skills:

- Active Listening
- Effective Communication
- Empathy and Understanding
- Prompt Engineering

Profile Summary

I love to paint on canvas. Being a specialist in user experience design & interactions I excel in formulating solutions for enterprise services, consumer products, IoT devices and platform. I connect the dots between computing algorithms and human behavioral patterns using cognitive ergonomic principles.

I have over 10 years of pragmatic experience across multiple domains, working with both local startups and leading corporations. I resolve design challenges by converting data-driven insights and user feedback into actionable business acumen.

Work Experience

Lexmark International India Pvt. Ltd.

Usability Design Engineer • Jan 2022 - Present • Kolkata

- **Manage external project delivery:** Coordinating a mixed team of 2 designers, 2 testers and 4 developers to streamline the process from design to delivery.
- **Use accessibility & iterative approach:** Follow the web content accessibility guidelines (WCAG) and use iterative methods to build intuitive designs as per design system.
- **Enhance usability & uncover findings:** By observing real the users while navigate with products and identify which features are most important and impactful.
- **Stay updated and share knowledge:** Keep up with latest UI and UX trends by following podcasts, articles, and journals and share knowledge to inspire new ideas.

Wipro Limited

User Experience Designer • Mar 2017 - Jan 2022 • Bengaluru, Kolkata

- **UX optimization & timely handover:** Using agile methodology to create user persona, journey map, wireframe & prototype, ensuring top quality and going from 8 sprints to 4.
- **Conduct user experience research:** Perform research methods like tree testing, card sorting, user interviews to understand the priorities and anticipate potential inquiries.
- **Prepare before client interaction:** Apply key preparatory activities such as competitive benchmarking, predictive analysis, exception hypotheses and contextual studies.
- **Collaborate and provide solutions:** Work with product managers, developers and copy writers to create and translate user friendly solutions that meet business goals.
- **Evaluate designs with attention:** Give honest and helpful suggestions while reviewing co-designer’s work and remain open-minded when receiving feedback.

RxPrism Health Systems Pvt. Ltd.

Graphic UI and UX Designer • Mar 2015 - Mar 2017 • Bengaluru

- **Improve e-learning engagement:** Redesign e-learning content & game-like modules to reduce confusion and increase user engagement by approximately 10-15%.
- **Ensure quality and consistency:** Post design phase, carefully examine the package to ensure an error-free delivery, maintain consistent representation of the brand’s identity.
- **Develop marketing components:** Responsible for crafting illustrations, typographical fonts, logo and icons, layout templates across different marketing platforms.

Academic Educations

Bachelor of Fine Arts (B.F.A) | 2007 - 2010

Govt. College of Art and Craft, Agartala • Tripura University

Field of Study: Drawing and Painting

Bachelor of Science (B.Sc.) | 2004 - 2006

Maharaja Bir Bikram College, Agartala • Tripura University

Field of Study: Physics, Math, Statistics

Professional Certificates

- **Effective Business Communication**
From: Indian Institute of Management Bangalore (IIMB) • 27/12/2023
- **Build Your Generative AI Productivity Skills**
Certified by Microsoft and published by LinkedIn • 11/04/2024
- **Career Essentials in Generative AI**
Certified by Microsoft and published by LinkedIn • 04/08/2023
- **Enterprise Design Thinking Co-Creator**
Credential issued by IBM and validated on Credly • 18/03/2024
- **Enterprise Design Thinking Practitioner**
Credential issued by IBM and validated on Credly • 06/06/2023

Award & Achievements

Lexmark CTO Excellence Award 2022: Recognised for my contribution and efforts in design of a hybrid retail cum e-commerce application using Augmented Reality.

Adobe XD Essentials 2019: Successfully completed training & assignment hosted by Wipro Digital, earning a Digital Badge Credential and a \$100 incentive.

Satyajit Ray Film Society Bengaluru 2018: Received admiration from Atanu Ghosh, renowned bengali movie director, for the artistic logo I designed for our society.

Best Creative Professional Award 2015: Awarded for demonstrating creativity at the World Environment Day event by Rxprism Health System Pvt. Ltd.

Sumangol Sen Memorial Scholarship 2010: Honoured as best performer in Painting Department at the Govt. College of Arts and Crafts, Agartala, Tripura.

Hobbies & Interests

- Enjoy the magic of big screen.
- Getting lost in distance landscape.
- Sinking into a compelling story.
- Splashing emotions on a canvas.