# *RESUME OF*

## MD. NAZIR ALI

Address: 15/1, Nawab Katara (Nimtoly), P.O.: GPO, Dhaka-1000., Bangsal, Dhaka.
Primary Mobile No: 01792-773825, 01919-780714
Primary Email: nazir.nameera@gmail.com

## Career Objective:

Intend to work in challenging and completive environment where strong sense of responsibility commitment is required when of work provides potential avenues for learning growing and achieving the top level in the organization.

## Self Assessment:

Good at communication able to set priorities and routines tasks. Optimistic self confident and friendly as a person willing to learn and build up career by accepting responsibilities, energetic, sincere, hard working and dutiful.

## Career Summary:

* Efficient in RDBMS Query Language like SQL / RDBMS administrative issues.
* Efficient in Database Support, ERP Deployment & ERP Support, Database Conversion.
* Networking and Windows Server.
* Knowledge on MIS Reporting.
* Knowledge on HTML, CSS, bootstrap.
* Proficient Trouble-shooter, Diverse PC Knowledge.

## Special Qualification:

* Experience with Microsoft SQL server, Database Engineering.
* Experience with POS, DiningPlus, PatientCare, HRMS, WMS System, ERP Software Implementation, User Training, Demonstration, User Requirement Analysis and Support.
* Experience with ETS (Electronic Ticket System) device configure, connection to moxa-transiver, ETS software & DB maintain.

## Working Experience:

1. **Position:** Senior Officer,
   **Company Name:** Amigo Bangladesh Ltd (ABL).
   (A Subsidiary of Crystal International Group Ltd.), Kholapara, Kaliganj, Gazipur.
   **Department:** ISD, **Tenure:** From August, 2022 to Present
   **Responsibilities:**

* Fully Responsible for Database Support or Scheduled Backup.
* Ensure day to day assigned support to internal Employee.
* Fixing cases where 1st level support /data fixing support are needed.
* Write efficient SQL queries, stored procedures, and functions and develop /update databases.
* Other duties and responsibilities as assigned by the Asst. Manager as per company needs.
* Deployment of ETS System, FHIS, CPSystem, MCSystem, WMS to internal users with Configure environment of installation and user support.
* Create and upload in FHIS, Daily Basis Production Report By SQL Query.
* Upload Efficiency Report in ETS System By SQL Query.
* Provide database support via SQL server.
* Installing and configuring Server (Windows server 2003, 2008 R2, 2012 R2)
* Installing and configuring SQL Server (2000, 2008 R2, 2012, 2014, 2016)
* Performing Any Tasks Assigned by Management.

2. **Position:** Sr. Support Engineer (EPOS)
   **Company Name:** Southtech Limited, Jashimuddin Road, Uttara M/T, Dhaka.
   **Department:** Enterprise Solutions Department (ESD)
   **Tenure:** From March, 2014 to July, 2022
   **Responsibilities:**

- Fully Responsible for Database Support or SQL Server Administration with ERP Support to Client.
- Database Conversion.
- Ensure day to day assigned support to customers.
- Follow up case manager and fixing cases where 1st level support /data fixing support are needed.
- Write efficient SQL queries, stored procedures, functions and develop /update databases.
- Conduct all kind of testing (unit, system, integration, etc.) as per project needs.
- Perform data analysis.
- Provide support to the clients (over phone, remote connection, physical movement) as per Project needs.
- Other duties and responsibilities as assigned by the supervisor as per project needs.
- Deployment of EasyPOS, EasyERP, DiningPlus, EasyComm and PatientCare to new clients With configure environment of installation.
- Confirm to highest professional standards while dealing with customer
- Installer testing.
- Provide database support via SQL server.
- Installing and configuring Server (Windows server 2003, 2008 R2, 2012 R2)
- Installing and configuring SQL Server (2000, 2008 R2, 2012, 2014, 2016)

3. **Team Leader (Maintenance)**
   **Company Name:** Southtech Limited, Jashimuddin Road, Uttara M/T, Dhaka.
   **Department:** Network and Hardware Department
   **Tenure:** From February, 2012 to March, 2014
   **Responsibilities:**

- Assembling Computer hardware, Configure and Install PC and Troubleshoot
- Visit BRAC Branch automation project around Bangladesh for routine maintenance, servicing, Troubleshooting of PCS, UPS, printer and Generator.
- Monitoring my team member for their visited branches.
- Create whole year roaster plan for my team member.
- Train my team member.
- Solved Network related issue.
- Solved Server related issue.
- Prepare monthly maintenance report for management.
- Prepare monthly problem solved report for client.

### Training Summary:

| Training Title | Topic | Institute |
|---|---|---|
| Advance Microsoft SQL Server Development & Administration | SQL Server Advance Topic | TECHFORUMBD |
| CCNA (Cisco Certified Network Associate) | Network Fundamentals, LAN Switching Technologies, Routing Technologies, WAN Technologies, Infrastructure Services, Infrastructure Security, Infrastructure Management | New Horizone |
| Microsoft Certified Technology Specialist | Microsoft windows. | IT Bangla |
| Certificate in Computer Application | OS and Microsoft Office | Youth Development Computer Centre |

## Personal Profiles:

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|---|---|---|
| Family Name | : | **Md. Nazir Ali** |
| Father's Name | : | Late Md. Sadek Ali |
| Mother's Name | : | Monowara Begum |
| Date of Birth | : | 15th August 1985 |
| Nationality | : | Bangladeshi (By Birth). |
| Religion | : | Islam (Sunni) |
| Sex | : | Male |
| Marital Status | : | Married |
| National Id No. | : | 2694069200596 |

## Scholastic Record :
## Bachelor of Science:

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| Institute | : America Bangladesh University |
| Subject | : Computer Science and Engineering |
| Status | : 3.46 out of 4 |
| Pass of the Year | : 2014 |

## Higher Secondary Certificate:

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| Institute | : Sheikh Borhanuddin Post Graduate College, Dhaka. |
| Group | : Business Management (Computer Operation) |
| Status | : First Division |
| Board | : Bangladesh Technical Education Board (BTEB) |
| Pass of the Year | : 2002 |

## Secondary School Certificate:

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|---|---|
| Institute | : Nabokumar Institution |
| Group | : Science |
| Status | : Second Division |
| Board | : Dhaka Board |
| Pass of the Year | : 2000 |

## Language Proficiency:
Excellent communication skill in Bangla, English & Hindi.

## References:

1. **Md. Harun-Ur-Rashid**
   Project Manager
   Technonext
   House-97, Sohrawardi Avenue,
   Baridhara Diplomatic Zone, Dhaka-1212.
   Contact No.: +8801707-881151
   Email: harunurrashid@gmail.com


2. **Md. Monjur Kadir Milon**
   Director
   Infosystems Engineering Ltd.
   Dhaka, Bangladesh.
   Contact No.: +8801717-861191
   Email: milon771@gmail.com


I, hereby, declare to the best of my knowledge and belief that this CV correctly describes my qualifications, experiences and me. I realize that any willful misstatement described herein result me in disqualification or dismissal, if engaged.




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**(Md. Nazir Ali)**