



Fahim Sharier Khan Arnop

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Profiles

- <https://www.linkedin.com/in/fskarnop>
- <https://github.com/Arnopfsk>

Professional Summary

To seek and maintain a full-time position that offers professional Challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

Skills

- **Manual Testing:** Requirement Analysis, Test Planning, Designing, Writing and Reviewing Test Cases, Test Execution and Evaluation, Creating Test Reports, Root cause analysis and bug Reporting using test management tools.
- **Agile Methodology and Project Management Tool:** Jira.
- **Source and Version Control:** GitHub.
- **Concepts:** SDLC, STLC.
- **Database:** MySQL, ORACLE.
- **Programming Language:** Java, Python, JavaScript, C#, C++, HTML, CSS, PHP.
- **knowledge of:** Object-Oriented Programming (OOP).
- **Oracle Apex.**

Work History

01/2023-Current

Lead Software Support & SQA Engineer

- **Diagnosing and solving issues:** Researching, troubleshooting, and identifying solutions to system issues.
- **Analyzing root causes:** Conducting root cause analysis to prevent future problems.
- **Migrating and integrating data:** Working with product teams to handle data migrations and integrations.
- **Supporting customers:** Assisting customers with their problems via phone, video call, or in person.
- **Replicating issues:** Replicating problems and bugs internally for further testing.
- **Writing & reviewing test case.**
- **Creating test report.**
- **Bug reporting.**

Education

**Bachelor of Science in Computer Science & Engineering,
Software Engineering.**

American International University-Bangladesh (AIUB)

CGPA: 3.65/4

References

Kawser Irom Rushee, Assistant Professor, Computer Science, AIUB

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