

Nahid Hasan Pallab

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CAREER OBJECTIVES

An engineering graduate with over 2 years of working experience in the IT industry, seeking opportunities to engage in challenging projects and at the same time make some great contributions to the organization.

WORK EXPERIENCES

❖ Software Solution Specialist

17 Oct 2023 - 31 Jan 2024

M2SYS Technology

Dhaka, Bangladesh

Job Responsibilities

- ❖ Developing and setting up applications using a no-code platform to meet client specifications and business requirements.
- ❖ Leading and planning no-code technical software implementation process.
- ❖ Working directly with stakeholders to capture requirements to ensure alignment with their expectations.
- ❖ Researching the API documentation provided by clients.
- ❖ Integrating the necessary API's into the application.
- ❖ Integrating AI into the application and enhancing the application's functionalities.
- ❖ Collaborating with the core developers, designers, and project manager for seamless application development.
- ❖ Thorough testing of the application to identify any issues or bugs and reporting to the QA team.
- ❖ Ensuring projects are delivered on time.
- ❖ Working with the marketing team throughout the onboarding of clients and providing technical support during the demonstration and deployment phases of the developed application.
- ❖ Resolving issues reported with the application and maximized client satisfaction.

❖ Data Analyst Associate

25 Oct 2021 – 11 Sep 2023

Quantanite

Dhaka, Bangladesh

Job Responsibilities

- ❖ Analyzing IT data.
- ❖ Tracking all discovered issues, and defects and validating fixes.
- ❖ Creating weekly and monthly business reports for clients.
- ❖ Creating a detailed visualized routine and ad hoc reports for clients and management.
- ❖ Analyzing client's data to find inefficiencies and provide strategic and technical solutions
- ❖ Ensuring activities that guide to meet the business requirements and business goals.
- ❖ Collaborating with team members and ensuring effective knowledge transfer.

TECHNICAL EXPERTISE

- ❖ Sound knowledge about RESTful APIs and JSON.
- ❖ Sound knowledge in Postman and HTTP methods.
- ❖ Sound knowledge about SDLC (Software Development Life Cycle).
- ❖ Familiar with Agile Methodology.
- ❖ Possess basic knowledge in C and Python.
- ❖ Possess basic knowledge in HTML.
- ❖ Possess basic knowledge in MySQL.
- ❖ Possess basic knowledge in Microsoft Power BI.
- ❖ Excellent knowledge in Microsoft Excel and Google Sheets.
- ❖ Possess basic knowledge in Google Appscript for Automation.
- ❖ Experienced in Microsoft Word, and PowerPoint.
- ❖ Experienced in G Suite.
- ❖ Capable of typing words above 60 WPM.

ACADEMIC QUALIFICATION

Masters of Business Administration (MBA)

Currently Enrolled

North South University

Major: Management Information System (MIS)

Bachelor of Science (B.Sc)

2021

North South University

Major: Electronics and Electrical Engineering(EEE)

CGPA: 2.6

A-Levels

2014

Mastermind School

O-Levels

2011

Methodist English Medium School

Achievement: Received Daily Star Award for 6 A's

ACADEMIC RESEARCH AND INTERNSHIP

Final year thesis Paper: Solar Cell Efficiency

IEEE NSU Student Branch

Internship: Electric Sub-Station Monitoring

2021

Location: North South University Basement

EXTRA CURRICULAR ACTIVITIES

General Member - Art & Photography Club - NSUAPC

North South University

- ❖ Attended and coordinated over 10 workshops and seminars about photography
- ❖ Coordinated logistics materials to support events, team management, and food management

General Member - IEEE NSU Student Branch

North South University

- ❖ Attended workshops about writing engineering research papers and journals
- ❖ Coordinated logistics materials to support events, team management, food management

ONLINE CERTIFICATIONS

- ❖ Machine Learning with Python - IBM Certified (Coursera) [Credentials Link](#)
- ❖ Microsoft Excel Data Analysis (Udemy) [Credentials Link](#)

REFERENCES

- ❖ Imtiaz Ahmed Khan (Senior Software Solution Engineer), **M2SYS Technology**
Cell: 01741880036, Email: imtiaz@cloudapper.com
- ❖ Tausif Shadlee (Manager), **Quantanite**
Cell: 01552400882, Email: tausif.shadlee@quantanite.com