

1869

customer at risk

2173

TechTickets

885

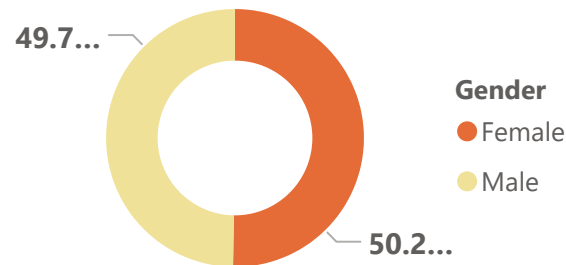
AdminTickets

\$2.86M

TotalCharges

Demographics

Count of gender by gender



25.5%

% of Senior Citizen

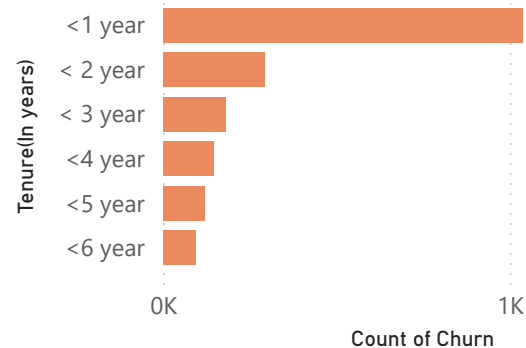
36%

Partner

17%

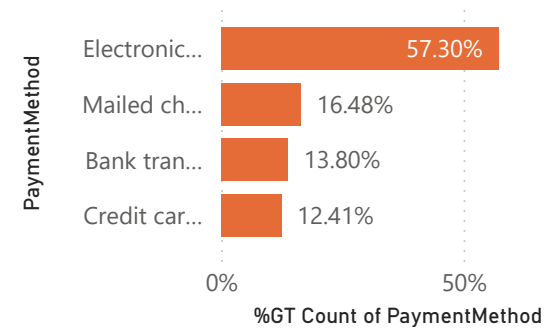
of dependents

Subscription time

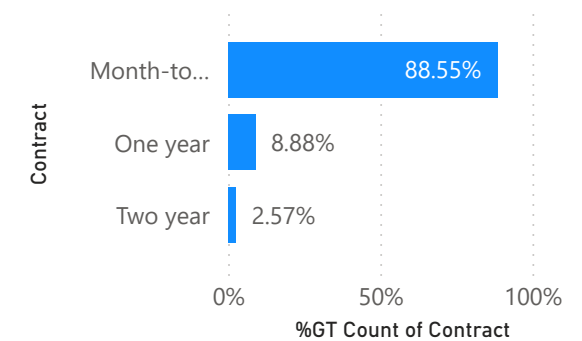


Customer Account Information

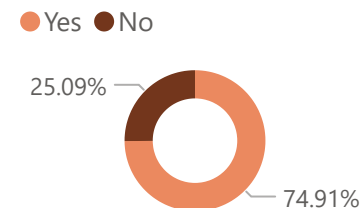
Payment Method



Types of contract



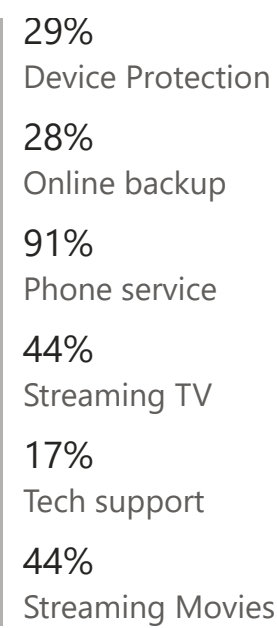
Paperless Billing



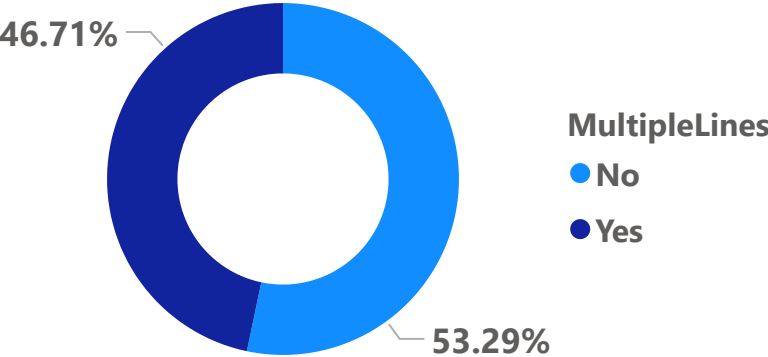
Average Charges

\$74.44
Monthly
\$1,531.80
Total

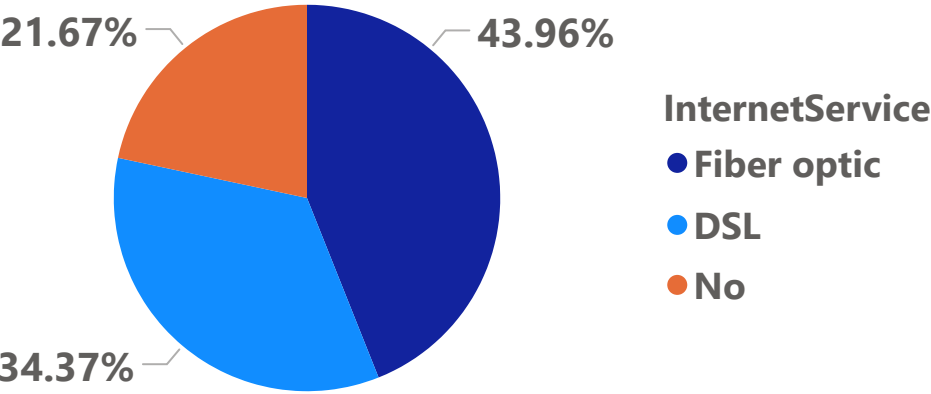
Services Signed Up



Multiple Lines

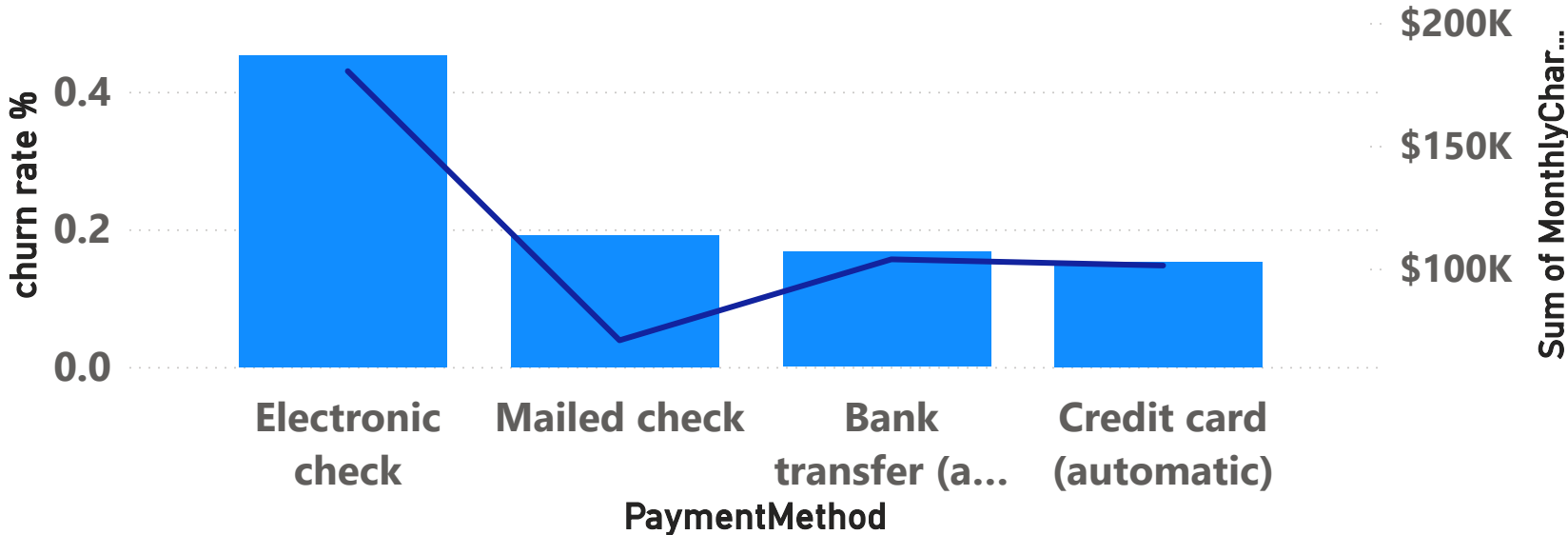


Internet Services



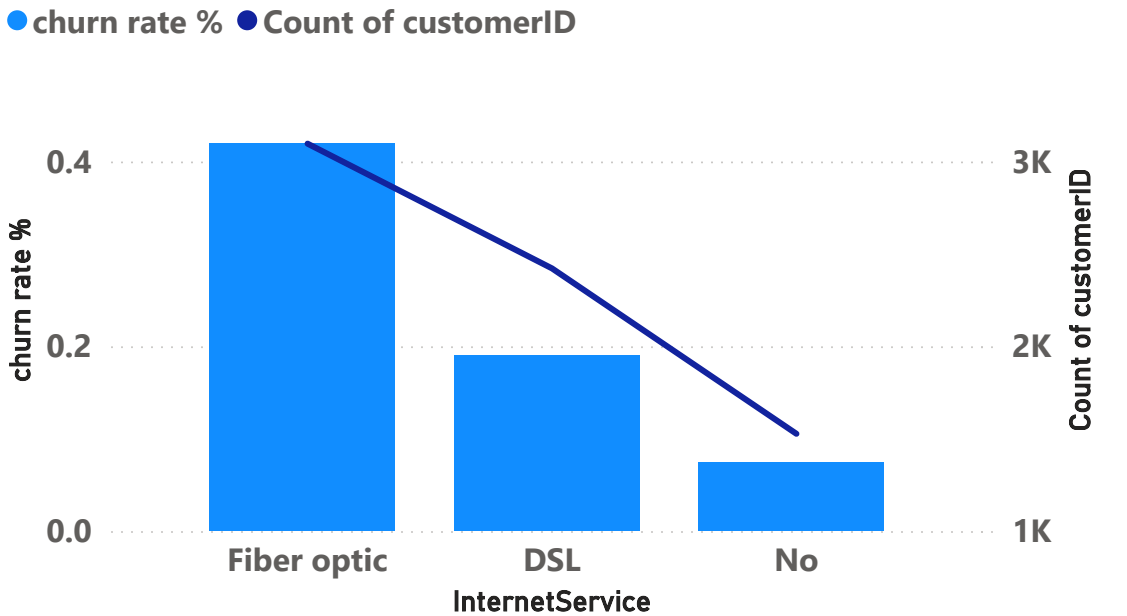
Churn rate by Payment Method

● churn rate % ● Sum of MonthlyCharges

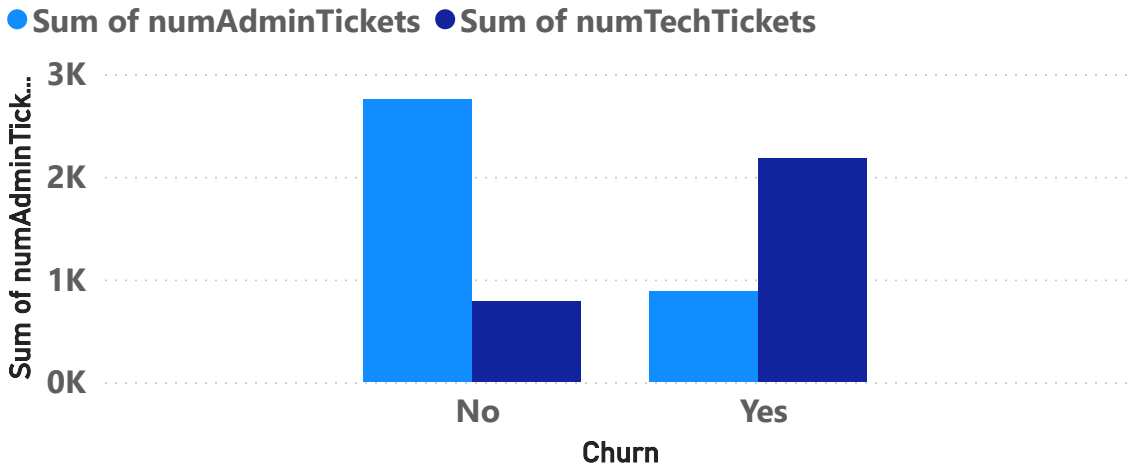


CUSTOMER RISK ANALYSIS

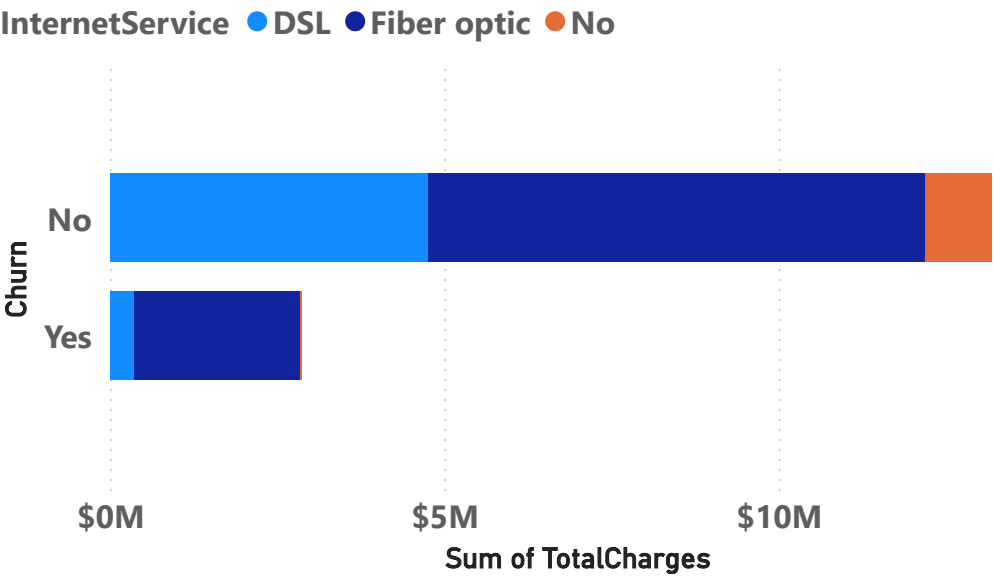
Churn rate by Internet Service



Admin Tickets and Tech Tickets by Churn



Total Charges by Churn and Internet Services



Admin Tickets and Tech Tickets by Churn

