

# SETH ZIMMERMAN

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## EDUCATION

**DigitalCrafts** | Atlanta, GA

*Immersive Coding Bootcamp*

**Nov. 2017 – March 2018**

- 16-week intensive, full-time accelerated technology development program
- Adapted to a fast-paced learning environment which required rapid comprehension, willingness to learn, and flexibility
- Learned technologies such as Python, JavaScript, Node.js, PostgreSQL, Express, React, HTML/CSS, and Amazon Web Services

**University of South Carolina** | Columbia, SC

*Bachelor of Science in Hospitality Management*

**2010 – 2014**

GPA: 3.9

## FEATURED PROJECTS

**Tabletop Scores** | Visit Portfolio

**Dec. 2017**

- Score tracking web application for board gamers to compare scores against other users
- Built with Express, Node.js, Passport, handlebars, PostgreSQL, Sequelize, and Bootstrap
- Designed and implemented the route structure for all post-authenticated content and wrote server-side calls to the database
- Wrote the scripts to populate session data in the accordion viewer on user profile pages

**Visual Package Tracker** | Visit Portfolio

**Jan. 2018**

- Website that allows users to see the route of their UPS or FedEx package on Google Maps
- Built with HTML, CSS, Javascript, and jQuery
- Integrated APIs from FedEx and UPS to access package data and connected the data with Google Maps API to display the route on screen

## PROFESSIONAL EXPERIENCE

**Trader Joe's** | Charleston, SC + Atlanta, GA

**Nov. 2015 – Nov. 2017**

*Crew Member*

- Positively influenced customers by maintaining the highest level of customer-focused service possible
- Monitored flow of specialty grocery products in a fast-paced, time sensitive work environment
- Informed customers of eccentric products by upholding a vast understanding of all merchandise in the store

**Walt Disney World** | Orlando, FL

**May 2014 – June 2015**

*Guest Relations Host*

- Resolved a wide variety of challenging guest situations through critical thinking, problem solving, and empathetic understanding of guests' concerns
- Partnered with a diverse cast from a multitude of areas to deliver the best guest experiences possible
- Educated guests on innovative systems (My Disney Experience, Fastpass+) and technology (Magicbands) used to enhance their stay at the Walt Disney World Resort

**Marriott Hotels** | Columbia, SC

**May – Aug. 2013**

*Housekeeping Supervisor*

- Supervised housekeeping operations such as inspecting rooms, completing due-outs, and resolving various housekeeping and guest-related issues