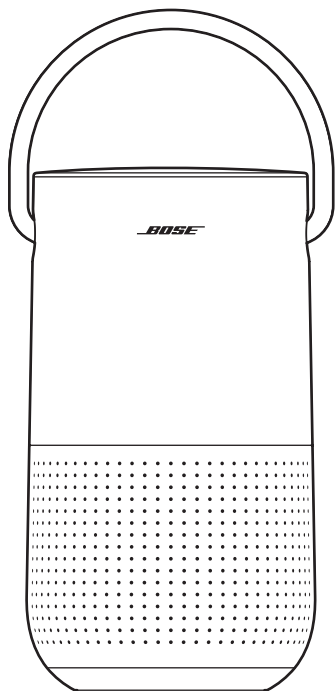


PORTABLE HOME SPEAKER

CONTENTS

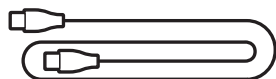
Confirm that the following parts are included:



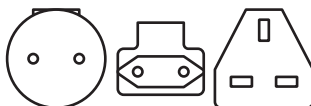
Bose Portable Home Speaker



Power supply



Power cord



AC power adapters*

* May ship with multiple AC power adapters. Use the power adapter for your region.

NOTE: If any part of the product is damaged, don't use it. Contact your authorized Bose dealer or Bose customer service.

Visit: worldwide.Bose.com/Support/PHS

CONNECTED TO WI-FI

When connected to a Wi-Fi network, the speaker has access to all of the features including voice control, Bose Music app connectivity and music browsing, and synchronization with other speakers.

To learn more about the Bose Music app, see page 16.

NOT CONNECTED TO WI-FI

When a Wi-Fi network is unavailable, the speaker is a *Bluetooth* speaker. *Bluetooth* wireless technology lets you stream music from mobile devices such as smartphones, tablets, and laptop computers.

To connect a device to the speaker using *Bluetooth* technology, see page 29.

RECOMMENDATIONS

- Do NOT place the speaker on top of audio/video equipment (receivers, TVs, etc.), or any other object that may generate heat. Heat generated by these items may result in poor speaker performance.
- Do NOT place any objects on top of the speaker or in front of the speaker.
- To avoid interference, keep other wireless equipment 1 – 3 ft (0.3 – 0.9 m) away from the speaker.
- Place the speaker outside of and away from metal cabinets and direct heat sources.
- Place the speaker so that the rubber base is on a stable and level surface.
- When using *Bluetooth* technology, place your mobile device within 33 ft (10 m) of the speaker, and make sure there is a clear line of sight between you and the speaker. Moving your device farther away, or not having a clear line of sight may impact sound quality, and your device may disconnect from the speaker.

CAUTIONS:

- Stand the speaker on its base. Standing the speaker on any other side may cause damage to the speaker and affect sound quality.
- Avoid placing the speaker on wet or dirty surfaces.

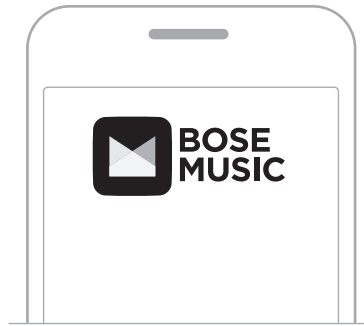
The Bose Music app lets you set up and control the speaker from any mobile device such as a smartphone or tablet.

Using the app, you can stream music, set and change presets, add music services, explore internet radio stations, configure Google Assistant or Amazon Alexa, and manage speaker settings.

NOTE: If you have already created a Bose Music account in the Bose Music app for another product, see “Add the speaker to an existing account” on page 17.

DOWNLOAD THE BOSE MUSIC APP

1. On your mobile device, download the Bose Music app.



2. Follow the app instructions.

ADD THE SPEAKER TO AN EXISTING ACCOUNT

In the Bose Music app, go to the My Products screen and add your Bose Portable Home Speaker.

CONNECT TO A DIFFERENT WI-FI NETWORK

Connect to a different network if your network name or password has changed, or if you want to change or add another network.

1. On the speaker, press and hold the Volume down button — and the Play/Pause button ▷|| until the light ring glows amber on the top and bottom.
2. On your mobile device, open your Wi-Fi settings.
3. Select Bose Portable Home Speaker.
4. Open the Bose Music app and follow the app instructions.

NOTE:


- If the app doesn't prompt you for setup, go to the My Products screen and add your speaker.
- When connected to Wi-Fi, your speaker has access to voice control and all other features offered in the Bose Music app.

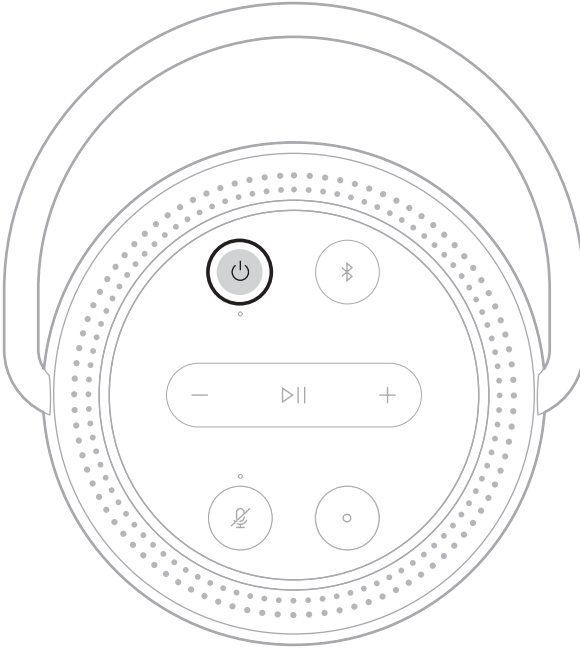
RECONNECT TO A WI-FI NETWORK

The speaker will automatically reconnect to a known Wi-Fi network if the speaker is powered on, and in range of the Wi-Fi network.

NOTE: The speaker stores up to 8 different Wi-Fi networks in the order they were last used.

POWER ON

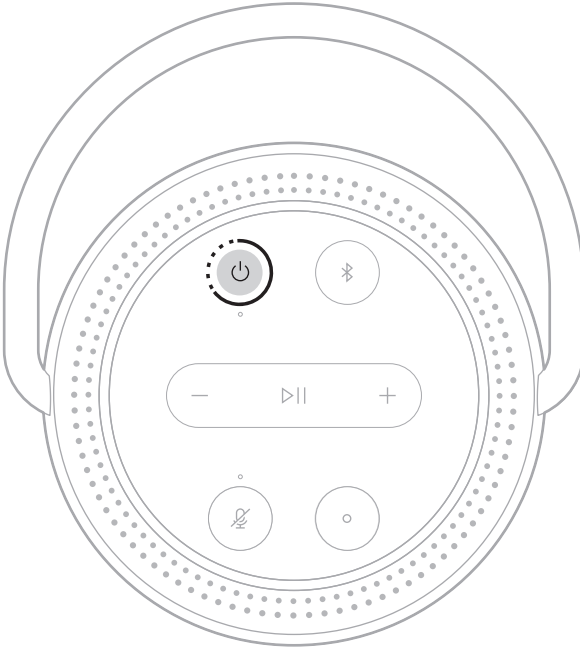
Press the Power button .



A voice prompt announces the battery level.

POWER OFF

Press and hold the Power button  until the power light turns off.



NOTES:

- If the speaker isn't connected to a Wi-Fi network, streaming audio with *Bluetooth* technology, or charging, it powers off automatically after 20 minutes of inactivity.
- If Wi-Fi hasn't been set up using the Bose Music app, press the Power button once to power off the speaker.

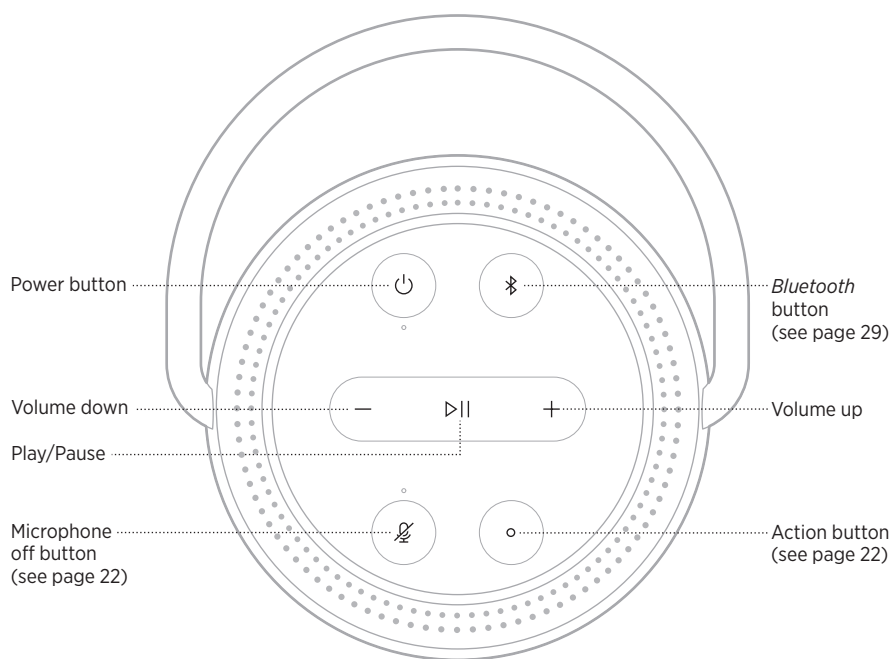
NETWORK STANDBY

The speaker transitions to network standby when audio has stopped and you have not pressed any buttons or accessed your voice assistant for 20 minutes.

To wake the speaker from network standby:

- Press any button on the speaker.
- Play or resume audio using your mobile device or using the Bose Music app.
- Talk to your voice assistant.

NOTE: To access your voice assistant in network standby, set it up using the Bose Music app and turn on the microphone (see page 16).

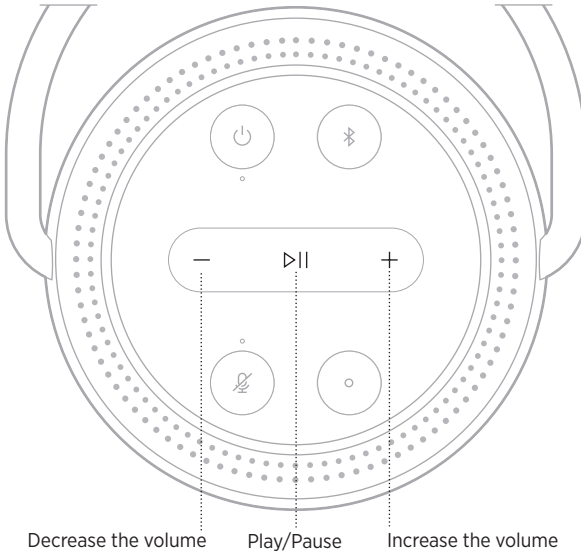


SPEAKER FUNCTIONS

Speaker controls are located on the top of the speaker.



TIP: You can also control the speaker using the Bose Music app.

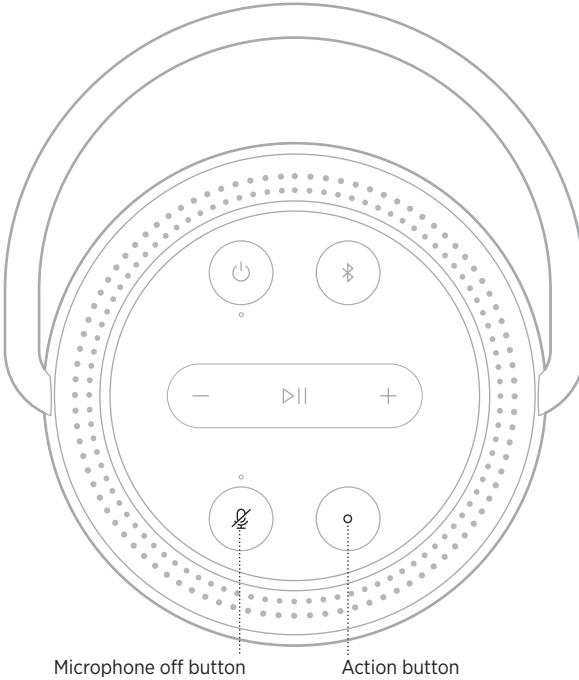
Media playback and volume



FUNCTION	WHAT TO DO
Play/Pause	Press ▷ . When audio is paused, two lights on the top and two lights on the bottom of the light ring glow white.
Skip forward	Double-press ▷ .
Skip backward	Triple-press ▷ .
Increase the volume	Press +. The light ring fills clockwise. NOTE: To quickly increase the volume, press and hold +.
Decrease the volume	Press -. The light ring fades counter-clockwise. NOTE: To quickly decrease the volume, press and hold -.

VOICE ASSISTANT CONTROLS



You can use the Action button  and Microphone off button  to control Google Assistant (see page 24) or Amazon Alexa (see page 27).



VOICE ASSISTANT OPTIONS

You can program the speaker to quickly and easily access Google Assistant or Amazon Alexa.

NOTE: Google Assistant and Amazon Alexa aren't available in certain languages and countries.

OPTIONS	HOW TO USE
Google Assistant	Use your voice and/or the Action button  (see page 24).
Amazon Alexa	Use your voice and/or the Action button  (see page 27).

NOTE: You can't set the speaker to access Google Assistant and Amazon Alexa at the same time.

SET UP YOUR VOICE ASSISTANT

Before you begin, make sure your mobile device and the speaker are connected to the same Wi-Fi network.

To set up your voice assistant, use the Bose Music app. You can access this option from the Settings menu.

NOTE: When setting up your voice assistant, make sure you use the same audio service account that you used in the Bose Music app.

ACCESS GOOGLE ASSISTANT

With your Bose Portable Home Speaker, talk to Google to easily enjoy music at home; you can play your favorite music, control volume and find information about the song that you are listening to, hands-free. You can also plan your day, set alarms and control smart devices around your home - just by using your voice.

For more information about what Google Assistant can do, visit:

<https://support.google.com/assistant>

NOTES:



- Google Assistant isn't available in certain languages and countries.
- For more information about playing audio with Google Assistant, see page 26.

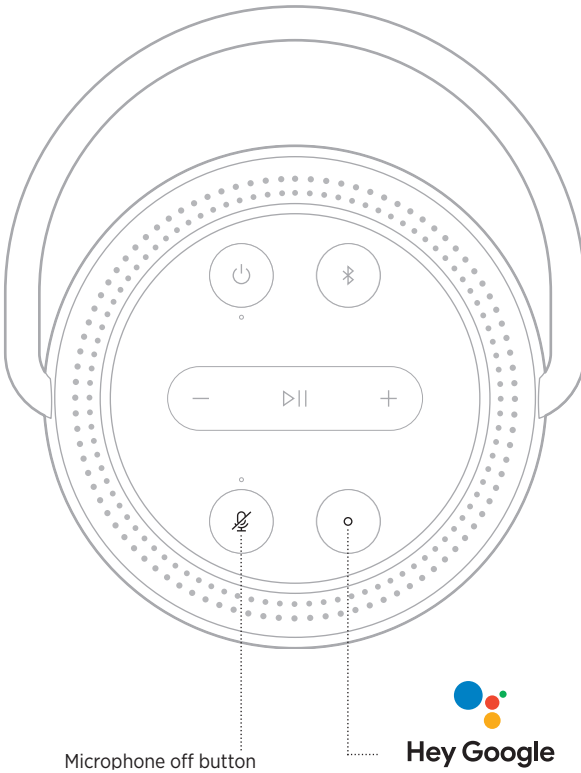
Use your voice






Start with “Hey Google,” then say:

THINGS TO TRY	EXAMPLES OF WHAT TO SAY
Enjoy entertainment	Play some music
Plan your day	What's on my calendar today?
Manage tasks	Set an alarm for 7am tomorrow
Control your home	Turn on the lights
Get answers	What's the latest news?
Get things done	Remind me to buy milk tonight
Try fun things	Tell me a fun fact

Use the speaker controls

You can use the Action button  and Microphone off button  to control Google Assistant. They are located on the top of the speaker.



THINGS TO TRY	WHAT TO DO
Talk to Google Assistant	Press  then say your request. For a list of things to try, visit: https://support.google.com/assistant
Stop alarms and timers	Press  .
Stop Google Assistant	Press  .
Turn the microphone on/off	Press  . When the microphone is off, the light above the Microphone off button  glows solid red, and you can't access Google Assistant.

PLAY MUSIC WITH GOOGLE ASSISTANT

Ask Google to play music from your default audio service or from a specific audio service.

Start with “Hey Google,” then say:


THINGS TO TRY	EXAMPLES OF WHAT TO SAY
Play music	Play some music. NOTE: Google Assistant uses your default audio service. If you hear an error message, you may need to change your default audio service. To change this setting, use the Google Assistant app.
Control your speaker	Turn up the volume.
Play from a specific audio service	Play NPR on TuneIn NOTE: Google Assistant doesn't support all audio services.
Play on a specific speaker	Play some jazz on the living room speakers NOTE: Make sure you say the speaker name you assigned in the Bose Music app. If multiple speakers have the same name, use the name assigned in the Google Assistant app or change the name in the Bose Music app.

Choose a default music service

During initial setup for Google Assistant, the Google Assistant app prompts you to select a default audio service. When asking Google to play music on Bose products, only Pandora and Spotify are supported default services. Although other audio services are listed as available during setup, they are not supported.

For the best experience, choose Pandora or Spotify as your default audio service. If you choose an unsupported audio service, you hear an error message when requesting to play audio.

ACCESS ALEXA

The speaker has Amazon Alexa Built-in. With Alexa, you can ask to play music, hear the news, check the weather, control smart home devices, and more. Using Alexa on your speaker is as simple as asking. Just ask or use the Action button  and Alexa responds instantly.

For more information about what Alexa can do, visit:



<https://www.amazon.com/usealexa>

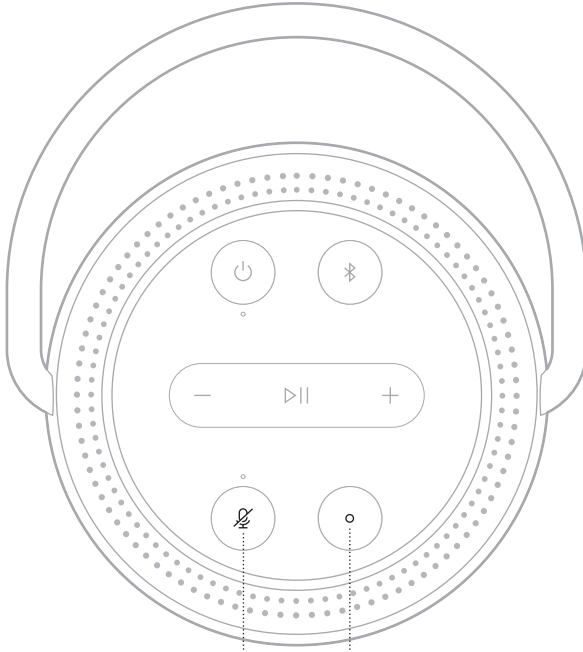
NOTE: Alexa isn't available in certain languages and countries.

Use your voice

THINGS TO TRY	EXAMPLE OF WHAT TO SAY
Talk to Alexa	Alexa, what's the weather?
Play audio	Alexa, play Beethoven. NOTE: Amazon Music is set as the default music service. To change the default music service, use the Alexa app.
Control volume	Alexa, turn the volume up.
Play from a specific audio service	Alexa, play NPR on TuneIn. NOTE: Amazon Alexa doesn't support all audio services.
Play on a specific speaker	Alexa, play funk in the living room. NOTE: Make sure you say the speaker name you assigned in the Bose Music app. If multiple speakers have the same name, use the name assigned in the Alexa app or change the name in the Bose Music app.
Skip to the next song	Alexa, next song.
Set a timer	Alexa, set a timer for 5 minutes.
Discover more skills	Alexa, what new skills do you have?
Stop Alexa	Alexa, stop.

Use the speaker controls

The Action button  and Microphone off button  are used to control Alexa. They are located on the top of the speaker.








Microphone off button



THINGS TO TRY

WHAT TO DO

Talk to Alexa	Press  then say your request. For a list of things to try, visit: https://www.amazon.com/usealexa
Stop alarms and timers	Press  .
Stop Alexa	Press  .
Turn the microphone on/off	Press  . NOTE: When the microphone is off, and the light above the Microphone off button  glows solid red, you can't access Alexa.

Bluetooth wireless technology lets you stream music from mobile devices such as smartphones, tablets, and laptop computers. Before you can stream music from a device, you must connect your device to the speaker.

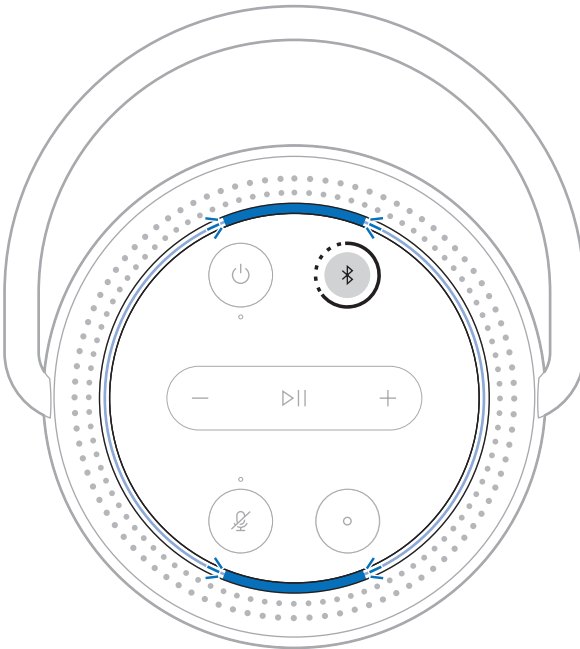
USING *BLUETOOTH* ONLY (NO WI-FI)

When your speaker is disconnected from Wi-Fi, you only have access to the *Bluetooth* functions of the speaker. To connect your mobile device using *Bluetooth* technology, see page 29.

NOTE: When using *Bluetooth* technology only, you don't have access to a voice assistant or the features in the Bose Music app.

CONNECT A MOBILE DEVICE

1. Press and hold the *Bluetooth* button .



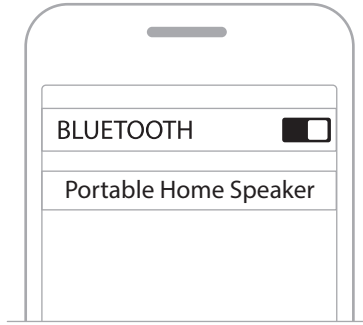
You hear a tone and the light ring pulses blue.

2. On your device, turn on the *Bluetooth* feature.

TIP: The *Bluetooth* menu is usually found in the settings menu on your mobile device.

3. Select your speaker from the device list.

TIP: Look for the name you entered for your speaker in the Bose Music app. If you didn't name your speaker, the default name appears.



Once connected, you hear a tone and the light ring glows solid blue on the top and bottom then fades to black. Your speaker's name appears in the mobile device list.

DISCONNECT A MOBILE DEVICE

Use the Bose Music app to disconnect your mobile device.

TIP: You can also use *Bluetooth* settings to disconnect your device. Disabling the *Bluetooth* feature disconnects all other devices.

RECONNECT A MOBILE DEVICE

1. Press the *Bluetooth* button ⌘.

NOTE: Make sure the *Bluetooth* feature is enabled on your mobile device.

2. Play audio on the connected mobile device.

CONNECT AN ADDITIONAL MOBILE DEVICE

You can store up to eight devices in the speaker device list.

NOTE: You can play audio from only one device at a time.

1. Press and hold ⌘ until the light bar pulses blue.
2. On your mobile device, select the speaker from the device list.

NOTE: Make sure the *Bluetooth* feature is enabled on your mobile device.

CLEAR THE SPEAKER DEVICE LIST

1. Press and hold ⌘ for 10 seconds until the light ring pulses blue twice on the top and bottom.
2. Delete the speaker from the *Bluetooth* list on your device.


All devices are cleared, and the speaker is ready to connect (see page 29).

The speaker is capable of playing AirPlay 2 audio, which allows you to quickly stream audio from your Apple device to the speaker or multiple speakers.


NOTES:

- To use AirPlay 2, you need an Apple device running iOS 11.4 or later.
- Your Apple device and speaker must be connected to the same Wi-Fi network.
- For more information about AirPlay, visit: <https://www.apple.com/airplay>

STREAM AUDIO FROM THE CONTROL CENTER

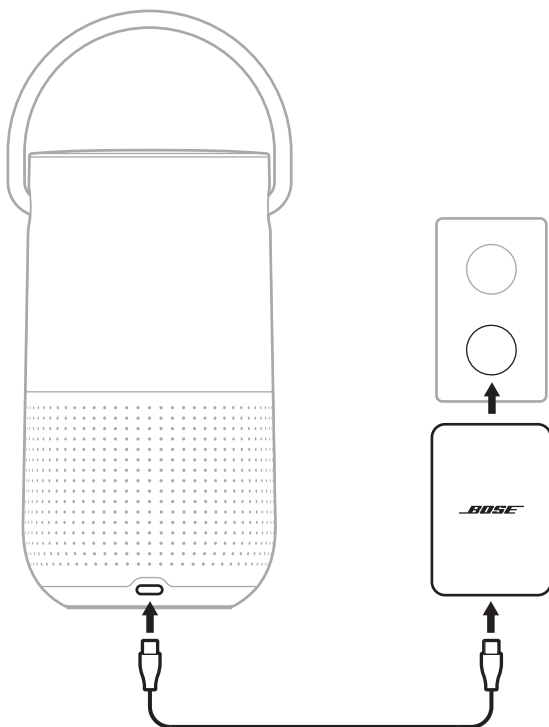
1. On your Apple device, open the Control Center.
2. Touch and hold the audio card in the top-right corner of the screen, then the AirPlay icon .
3. Select your speaker or speakers.

STREAM AUDIO FROM AN APP

1. Open a music app (like Apple Music), and select a track to play.
2. Tap .
3. Select your speaker or speakers.

CHARGE THE SPEAKER

1. Connect the power cord to the power port on the speaker.



2. Connect the power cord to the power adapter.
3. Plug the power adapter into an AC (mains) power outlet.


The speaker powers on and the power light starts to blink white.

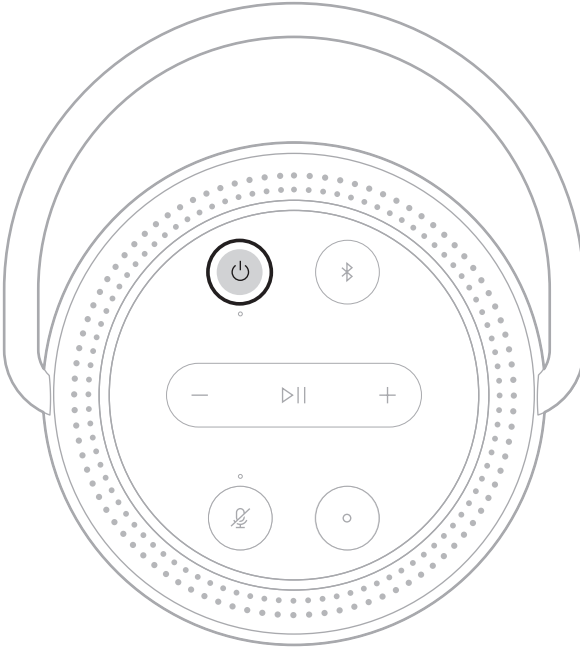
Charge the speaker using the Bose Portable Home Speaker Charging Cradle

You can charge the speaker on the Bose Portable Home Speaker Charging Cradle. To purchase the charging cradle, contact your authorized Bose dealer.

Visit: worldwide.Bose.com/Support/PHS

CHECK THE BATTERY LEVEL

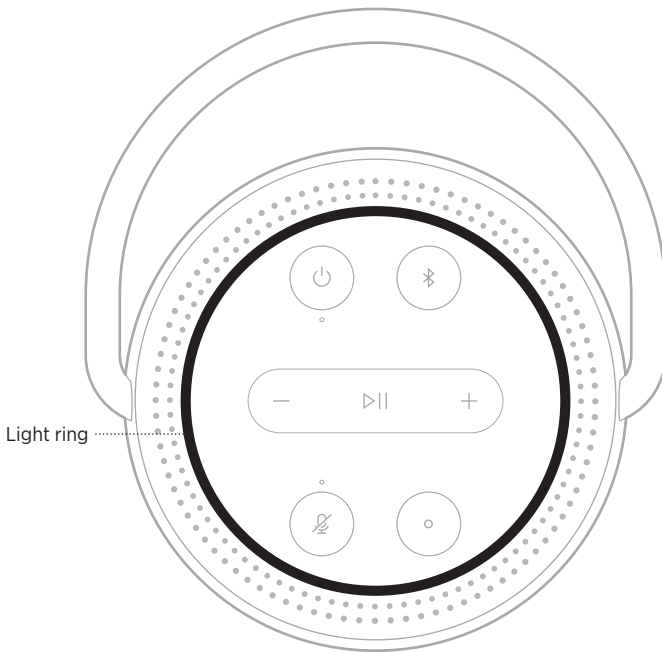
Press the Power button  when the speaker is on and not playing audio.



A voice prompt announces the battery level.



TIP: You can also check the battery level using the Bose Music app.

The LED light ring located on the top of the speaker shows the speaker status.

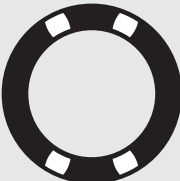




WI-FI STATUS

Shows the Wi-Fi connection status of the speaker.





LIGHT RING ACTIVITY	SYSTEM STATE
<p>Pulsing white on top and bottom</p> 	<p>Connecting to Wi-Fi</p>
<p>Solid white then fades to black on top and bottom</p> 	<p>Connected to Wi-Fi</p>

MEDIA PLAYBACK AND VOLUME STATUS

LIGHT RING ACTIVITY	SYSTEM STATE
<p data-bbox="96 329 301 402">Two lights on the top and two lights on the bottom glow white</p> 	<p data-bbox="751 354 875 375">Paused audio</p>
<p data-bbox="96 542 231 589">White light fills clockwise</p> 	<p data-bbox="751 557 902 578">Increase volume</p>
<p data-bbox="96 742 274 789">White light fades counter-clockwise</p> 	<p data-bbox="751 756 910 777">Decrease volume</p>

BLUETOOTH CONNECTION STATUS



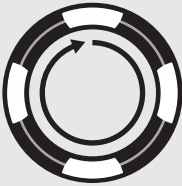
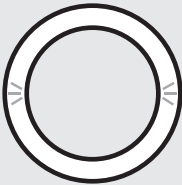

Shows the *Bluetooth* connection status for mobile devices.

LIGHT RING ACTIVITY	SYSTEM STATE
<p>Pulsing blue on top and bottom</p> 	<p>Ready to connect to mobile device</p>
<p>Blinks blue on top and bottom</p> 	<p>Connecting to mobile device</p>
<p>Solid blue then fades to black on top and bottom</p> 	<p>Connected to mobile device</p>
<p>Blinks blue twice</p> 	<p>Clearing device list</p>


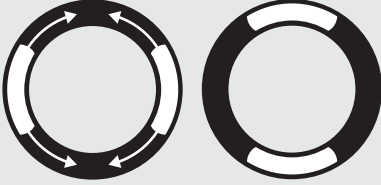

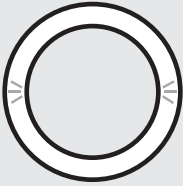

VOICE ASSISTANT STATUS

Shows the status of Google Assistant or Amazon Alexa.

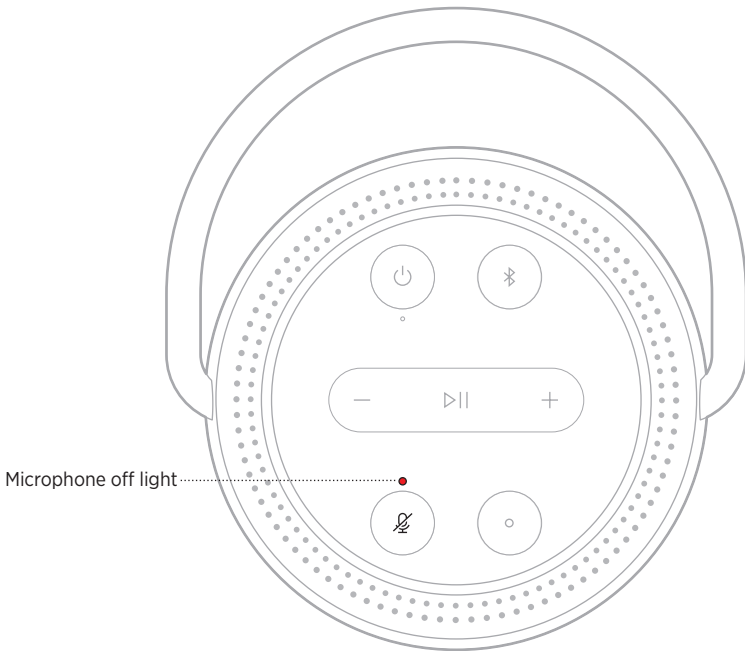
Google Assistant status

LIGHT RING ACTIVITY	VOICE ASSISTANT STATE
Off 	Idle
White light on top, bottom, left, and right 	Listening
White light rotates clockwise 	Thinking
Pulsing white (full) 	Speaking
White light blinks for 10 minutes 	Notification

Amazon Alexa status

LIGHT RING ACTIVITY	VOICE ASSISTANT STATE
Off 	Idle
White light slides to the top and bottom 	Listening
Solid white light glows on top and bottom 	Thinking
Pulsing white (full) 	Speaking
Pulsing yellow on top and bottom 	Notification

Microphone off light



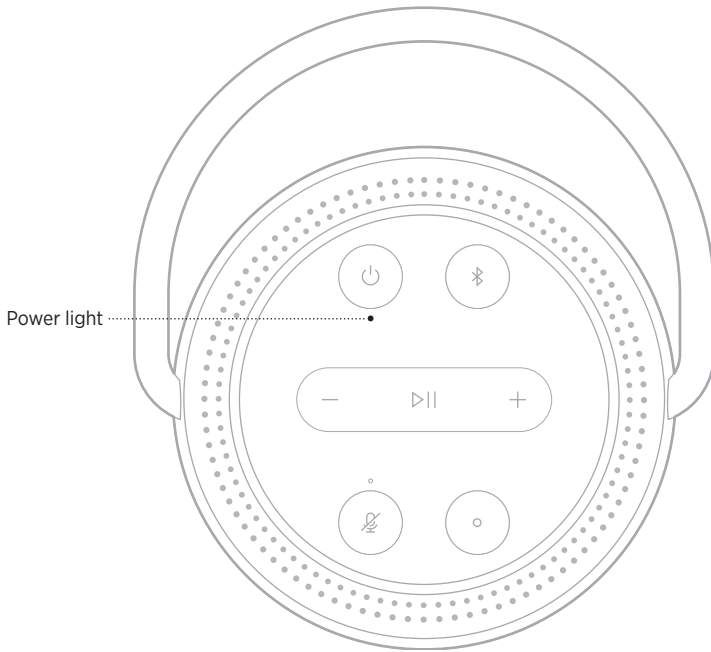
LIGHT ACTIVITY

SYSTEM STATE

Solid red

Microphone is off

POWER STATUS





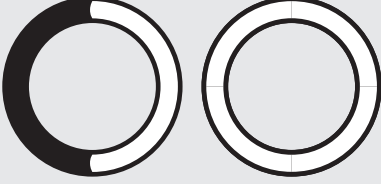


LIGHT ACTIVITY

SYSTEM STATE

Solid white	On NOTE: When the speaker is connected to the charging cable solid whites means full charge.
Blinking white	Charging
Dim white	Network standby NOTE: The speaker only shows dim white light when it isn't charging.
Solid red	5% - 10% battery remaining
Blinking Red	Less than 5% battery remaining
Black	Off

UPDATE AND ERROR STATUS

Shows the status of the software updates and error alerts.

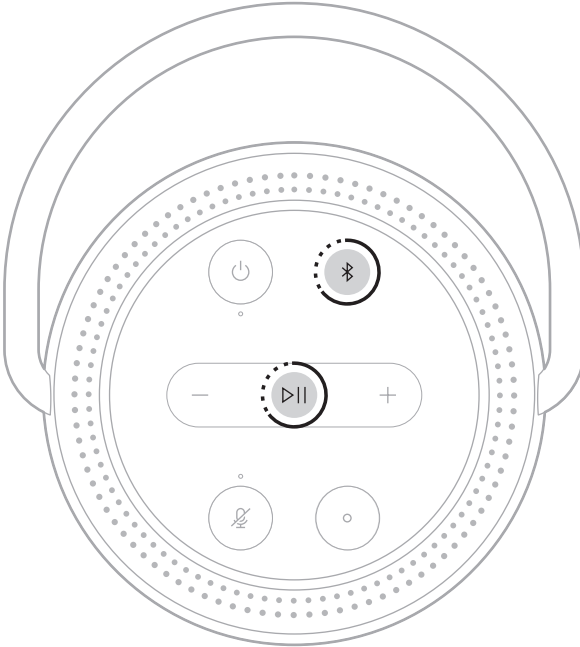
LIGHT RING ACTIVITY	SYSTEM STATE
<p>Solid amber on top and bottom</p> 	<p>Wi-Fi setup in progress</p>
<p>White light fills the ring counter-clockwise until full, then repeats</p> 	<p>Downloading update</p>
<p>White light fills the ring clockwise until full, then repeats</p> 	<p>Updating speaker</p>
<p>Blinks amber on the top and bottom four times</p> 	<p>Error - refer to the Bose Music app</p>
<p>Solid red on the top and bottom</p> 	<p>Error - contact Bose customer service</p>

UPDATE THE SPEAKER

The speaker updates automatically when connected to the Bose Music app and to your Wi-Fi network.

DISABLE/ENABLE WI-FI

Press and hold Play/Pause ▶|| and the *Bluetooth* button ℹ for 5 seconds until the light ring fills with white light.



NOTE: When Wi-Fi is disabled, you can't use the Bose Music app or your voice assistant to control the speaker.

CONNECT A BOSE SOUNDLINK *BLUETOOTH* SPEAKER OR BOSE HEADPHONES

With Bose SimpleSync technology, you can connect certain Bose SoundLink *Bluetooth* speakers or Bose headphones to your Bose Portable Home Speaker for a new way to hear your music.

Benefits

- **Another room of audio:** Listen to the same song in two different rooms at the same time by connecting your Bose SoundLink *Bluetooth* speaker to your Bose Portable Home Speaker.
- **A personal listening experience:** Hear your music clearly from the next room by connecting your Bose headphones to your Bose Portable Home Speaker. Use independent volume controls on each product to lower or mute your speaker while you listen on your headphones around your home.

NOTE: SimpleSync technology has a *Bluetooth* range of 30 ft (9 m). Walls and construction materials can affect reception.

Compatible products

You can connect most Bose SoundLink *Bluetooth* speakers and select Bose headphones to your Bose Portable Home Speaker.

Popular compatible products include:

- Bose SoundLink Revolve+ *Bluetooth* speaker
- Bose SoundLink Mini *Bluetooth* speaker
- Bose SoundLink Color *Bluetooth* speaker
- Bose Noise Cancelling Headphones 700
- Bose QuietComfort 35 wireless headphones

New products are added periodically. For a complete list and more information, visit: worldwide.bose.com/Support/Groups

Connect using the Bose Music app

Use the Bose Music app to connect your Bose SoundLink *Bluetooth* speaker or Bose headphones to your Bose Portable Home Speaker. For more information, visit: worldwide.bose.com/Support/Groups

NOTES:

- Make sure that the product you're connecting to is powered on, within 30 ft (9 m) of your Bose Portable Home Speaker, and ready to connect to another device. For more information, refer to your product owner's guide.
- You can connect only one product at a time to your Bose Portable Home Speaker.

RECONNECT A BOSE SOUNDLINK *BLUETOOTH* SPEAKER OR BOSE HEADPHONES

Power on your Bose SoundLink *Bluetooth* speaker or Bose headphones.

Your speaker or headphones try to connect to the most recently-connected *Bluetooth* device, including your Bose Portable Home Speaker.

NOTES:

- Your Bose Portable Home Speaker must be within range (30 ft or 9 m) and powered on.
- If your speaker or headphones don't connect, see "Speaker doesn't reconnect to a previously-connected Bose SoundLink *Bluetooth* speaker or Bose headphones" on page 51.

CLEAN THE SPEAKER

Clean the surface of the speaker with a soft, dry cloth.

CAUTIONS:

- Do NOT use any sprays near the speaker. Do NOT use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia, or abrasives.
- Do NOT allow liquids to spill into any openings.

REPLACEMENT PARTS AND ACCESSORIES

Replacement parts and accessories can be ordered through Bose customer service.

Visit: worldwide.Bose.com/Support/PHS

LIMITED WARRANTY

The speaker is covered by a limited warranty. Visit our website at global.Bose.com/warranty for details of the limited warranty.

To register your product, visit global.Bose.com/register for instructions. Failure to register will not affect your limited warranty rights.

TRY THESE SOLUTIONS FIRST

If you experience problems with the speaker, try these solutions first:

- Power on the speaker (see page 34).
- Charge the speaker (see page 16).
- Secure all cables.
- Verify the state of the speaker (see page 35).
- Download the Bose Music app and run available software updates.
- Move the speaker and mobile device away from possible interference (wireless routers, cordless phones, televisions, microwaves, etc.).
- Move the speaker within the recommended range of your wireless router or mobile device for proper operation.


OTHER SOLUTIONS

If you could not resolve your issue, see the table below to identify symptoms and solutions to common problems. If you are unable to resolve your issue, contact Bose customer service.

Visit: worldwide.Bose.com/contact

SYMPTOM	SOLUTION
Speaker doesn't power on	<p>Battery may be in protection mode or discharged. Connect your speaker to the power cord.</p> <p>Plug the power cord into a different AC (mains) outlet.</p> <p>Unplug the power cord, wait 30 seconds, and firmly plug it back in to the AC (mains) outlet.</p>
Speaker doesn't power off	<p>If Wi-Fi has been set up using the Bose Music app, press and hold the Power button until the power light has turned off.</p> <p>If Wi-Fi hasn't been set up using the Bose Music app, press the Power button once to power off the speaker.</p>
Speaker doesn't respond during setup	<p>Make sure you are using the Bose Music app for setup.</p> <p>NOTE: If the app doesn't prompt you for setup, go to the My Products screen and add your speaker.</p> <p>Unplug the power cord, wait 30 seconds, and firmly plug it back in to the AC (mains) outlet.</p>

SYMPTOM	SOLUTION
Bose Music app doesn't work on mobile device	<p>Make sure your mobile device is compatible with the Bose Music app and meets minimum system requirements. For more information, refer to the app store on your mobile device.</p> <p>Uninstall the Bose Music app on your mobile device then reinstall the app (see page 16).</p>
Speaker doesn't connect to Wi-Fi network	<p>In the Bose Music app, select the correct network name and enter the network password.</p> <p>Make sure you connect the speaker to the same Wi-Fi network your mobile device is connected to.</p> <p>If your Wi-Fi network information has changed, see page 17.</p> <p>Enable Wi-Fi on the device you are using for setup.</p> <p>Close other open applications on your mobile device.</p> <p>If your router supports both 2.4GHz and 5GHz bands, make sure both your mobile device and the speaker are connecting to the same band.</p> <p>NOTE: Bose recommends giving each band a unique name to make sure you're connecting to the correct band.</p> <p>Reset the router.</p> <p>Uninstall the Bose Music app on your mobile device. Unplug the power cord, wait 30 seconds, and firmly plug it into the AC (mains) outlet. Download the Bose Music app and restart setup.</p>
Intermittent or no audio	<p>Increase the volume on the speaker and mobile device.</p> <p>Stop other audio or video streaming applications.</p> <p>Switch to a different source.</p> <p>Play audio from a different application or music service.</p> <p>Make sure you're using a compatible <i>Bluetooth</i> mobile device.</p> <p>Restart your mobile device.</p> <p>Unplug the power cord, wait 30 seconds, and firmly plug it back in to the AC (mains) outlet.</p> <p>Make sure your speaker isn't muted. Unmute by pressing Volume up + or Volume down — on the speaker, or by using the Bose Music app.</p>

SYMPTOM	SOLUTION
Speaker doesn't connect to a mobile device	<p>On your mobile device, turn the <i>Bluetooth</i> feature off and then on again. Remove the speaker from the <i>Bluetooth</i> menu. Connect again.</p> <p>Connect a different mobile device (see page 29).</p> <p>Make sure you're using a compatible <i>Bluetooth</i> mobile device.</p> <p>Remove the speaker from your mobile device <i>Bluetooth</i> list. Connect again (see page 30).</p> <p>Clear the speaker device list (see page 31).</p>
Speaker doesn't stream audio using AirPlay	<p>Make sure your speaker is powered on and in range (see page 34).</p> <p>Update your Apple device and speaker.</p> <p>Make sure your Apple device and your speaker are connected to the same Wi-Fi network.</p> <p>Make sure the speaker is up-to-date (see page 43).</p> <p>If you can't find the AirPlay icon  in the music app you are streaming from, stream audio from the Control Center.</p> <p>For additional support, visit: https://www.apple.com/airplay</p>
Speaker isn't visible to add to another Bose account	<p>Make sure sharing is enabled on the speaker using the Bose Music app.</p> <p>Make sure the speaker and your mobile device are connected to the same Wi-Fi network.</p>