

**TV SPEAKER**

## CONTENTS

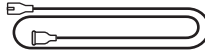
Confirm that the following parts are included:



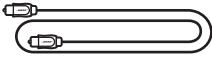
Bose TV Speaker



Bose TV Speaker remote  
(battery provided)



Power cord\*



Optical cable

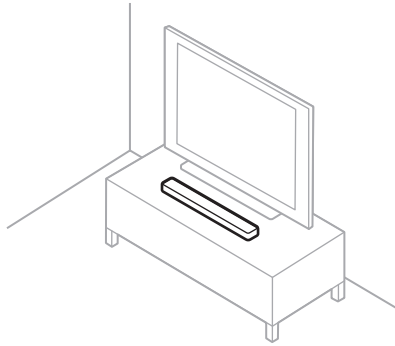
\* May ship with multiple power cords. Use the power cord for your region.

**NOTE:** If any part of the product is damaged, don't use it. Contact your authorized Bose dealer or Bose customer service.

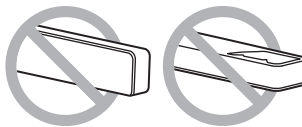
Visit: [worldwide.Bose.com/Support/TVS](https://worldwide.Bose.com/Support/TVS)

## RECOMMENDATIONS

- Place the speaker outside of and away from metal cabinets, other audio/video components, and direct heat sources.
- Place the speaker directly below (preferred) or above your TV with the grille facing into the room.
- Place the speaker on its rubber feet on a stable and level surface. For proper support, both feet must be resting on the surface. Vibration can cause the speaker to move, particularly on smooth surfaces like marble, glass, or highly polished wood.
- If placing the speaker on a shelf or TV stand, position the front of the speaker as close as possible to the front edge of the shelf or stand for optimal sound quality.
- Keep the back side of the speaker at least 0.4 in (1 cm) from any other surface. Blocking the ports on this side affects sound quality.
- Make sure there is an AC (mains) outlet nearby.
- To avoid wireless interference, keep other wireless equipment 1 – 3 ft (0.3 – 0.9 m) away from the speaker.
- For best sound quality, don't place the speaker in an enclosed cabinet or diagonally in a corner.
- Don't place any objects on top of the speaker.



**CAUTION:** Do NOT place the speaker on its front, back, or top when in use.




## WALL MOUNT THE SPEAKER

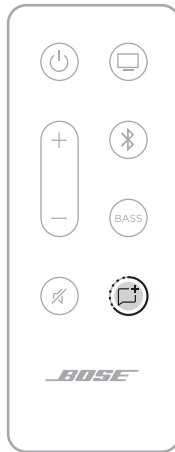
You can mount the speaker on a wall. To purchase the Bose Soundbar Wall Bracket, contact your authorized Bose dealer.

Visit: [worldwide.Bose.com/Support/TVS](https://worldwide.Bose.com/Support/TVS)

**CAUTION:** Do NOT use any other hardware to mount the speaker.

### Adjust audio for wall mounting

On the remote, press and hold the Dialogue mode button  for 5 seconds until the TV light on the speaker blinks amber.



**NOTE:** If the speaker is taken off the wall repeat to adjust the audio again.

## CABLE OPTIONS

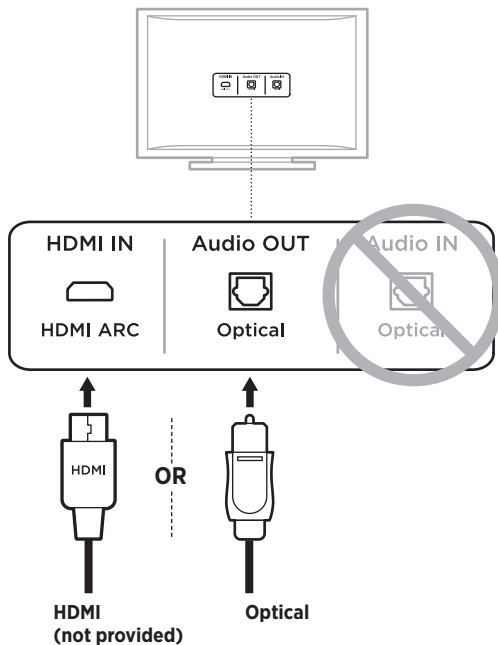
Connect your TV to the speaker using one of the two cable options.

- **Option 1:** Optical
- **Option 2:** HDMI ARC (not provided)

### NOTES:

- Using your TV's HDMI ARC or Audio Return Channel port allows you to use your TV remote to control the power, volume, and mute functions of the speaker.
  - If your TV does not have either an Optical or HDMI port see "Alternate Setup" on page 37.
  - If you switch between the cable options, power off the speaker before connecting the new cable (see page 21).
  - The speaker is Roku TV Ready™. For more information about setting up the speaker with your Roku TV™, see page 37.
1. On the back of your TV, locate the **Audio OUT** (optical) or **HDMI ARC IN** port panels.

**NOTE:** Your TV's port panel may not appear as shown. Look for the shape of the port.

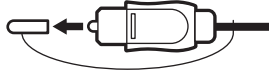


2. Choose an audio cable.

## CONNECT THE SPEAKER TO YOUR TV

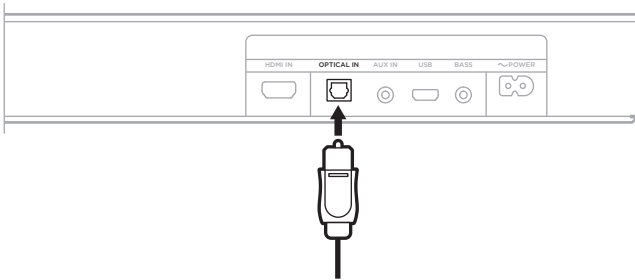
### Option 1: Optical

1. Remove the protective cap from both ends of the optical cable.



**CAUTION:** Make sure you have removed the protective cap from both ends of the optical cable. Inserting the plug with the cap on or in the wrong orientation can damage the plug and/or the port.

2. Align one end of the plug with your TV's **Optical OUT** port and insert the plug carefully.
3. Hold the plug at the end of the optical cable with the Bose logo facing down.
4. Align the plug with the speaker's **OPTICAL IN** port and insert the plug carefully.



**NOTE:** The port has a hinged door that swings inward when inserting the plug.

5. Firmly push the plug into the port until you hear or feel a click.

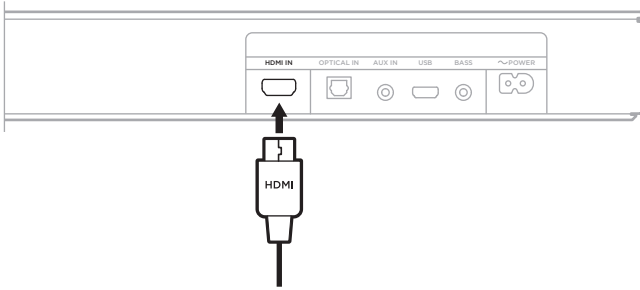


## Option 2: HDMI ARC (not provided)


1. Insert one end of the HDMI cable into your TV's **HDMI ARC** port.

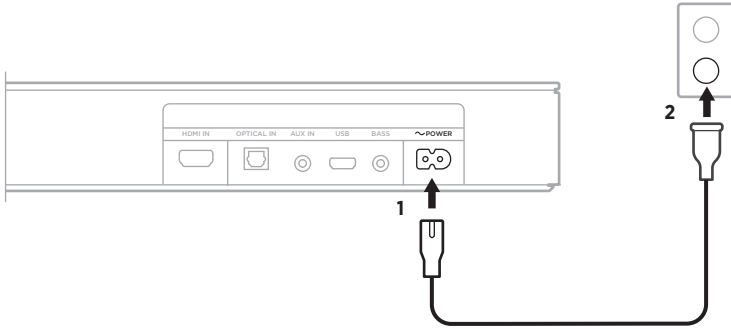
**NOTE:** If you don't connect to your TV's HDMI ARC or Audio Return Channel port, you won't hear audio from the speaker. If your TV doesn't have an HDMI ARC port, connect your speaker using the provided optical cable (see page 16).

2. Insert the other end of the cable into the **HDMI IN** port on the speaker.



## CONNECT THE SPEAKER TO POWER

1. Connect the power cord to the  **POWER** port on the back of the speaker.
2. Plug the other end of the power cord into an AC (mains) power outlet.



The speaker powers on, and you hear a tone.



## TURN OFF YOUR TV SPEAKERS

To avoid hearing distorted sound, turn off your TV speakers.

For more information, refer to your TV owner's guide.


**TIP:** The audio settings are usually found in the TV menu.

## CHECK FOR SOUND

1. Power on your TV.
2. If you are using a cable/satellite box or other secondary source:
  - a. Power on this source.
  - b. Select the appropriate TV input.

3. Power on the speaker (see page 21).

You hear sound coming from the speaker.

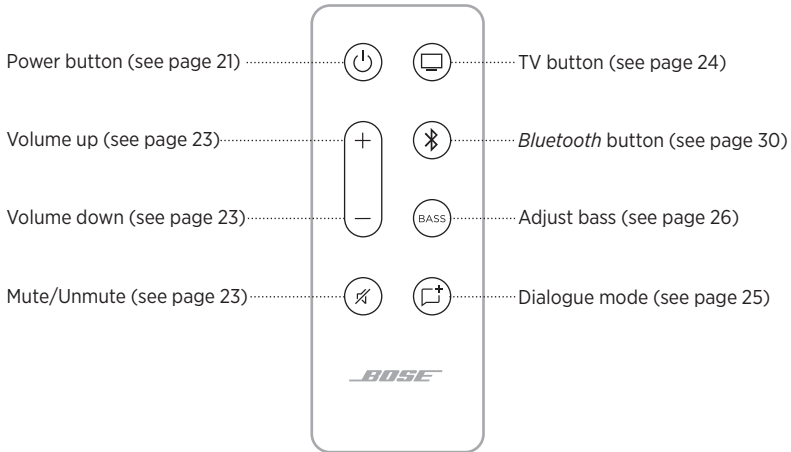
4. Press  on the speaker remote.

You don't hear sound coming from the TV speakers or speaker.

**NOTE:** If you don't hear sound coming from the speaker or do hear sound coming from your TV speakers, see page 44.

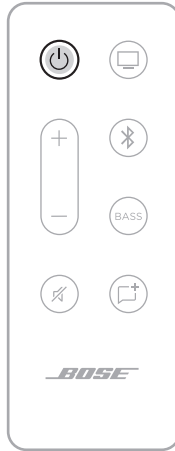
## REMOTE FUNCTIONS

Use the remote to control the speaker and *Bluetooth* connections.




## Power

On the remote, press the Power button  to power the speaker on/off.




When powered on, the speaker defaults to the last active source.

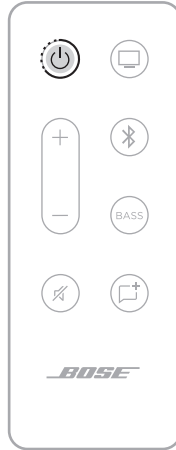
### NOTES:

- When you plug the speaker into an AC (mains) outlet, the speaker automatically powers on.
- The first time the speaker is powered on, the speaker defaults to the TV  source.
- If the speaker is connected to the TV using an HDMI cable, the speaker changes to the TV source whenever the TV is powered on.

## Auto-wake


You can set the speaker to power on whenever a sound signal is received from an optical or analog cable.

On the remote press and hold the Power button  until you hear a tone and the TV and *Bluetooth* lights on the speaker blink amber 3 times to switch between auto-wake and default power settings.





## Volume



FUNCTION	WHAT TO DO
<b>Volume up</b>	<p>Press +.</p> <p><b>NOTE:</b> To quickly increase the volume, press and hold +.</p>
<b>Volume down</b>	<p>Press —.</p> <p><b>NOTE:</b> To quickly decrease the volume, press and hold —.</p>
<b>Mute/Unmute</b>	<p>Press .</p> <p>When audio is muted, the light on the speaker of the current source (TV or <i>Bluetooth</i>) pulses white until audio resumes (see page 34).</p> <p><b>TIP:</b> You can also press + to resume audio.</p>

## Sources

You can control your TV and *Bluetooth* connections using your remote.

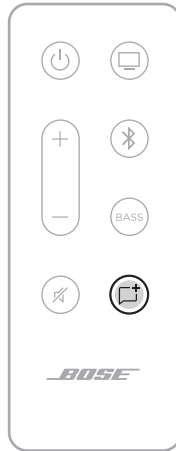
To control a source, press the button (TV button  or *Bluetooth* button ) on the remote for the source you want to control.




## DIALOGUE MODE

Dialogue mode improves the clarity of dialogue and vocals in movies, TV programs, and podcasts by adjusting the audio balance of the system.

On the remote, press the Dialogue mode button  to switch between Dialogue mode and your default audio settings.



When Dialogue mode is enabled, the light for the current source glows green (see page 33).

**NOTE:** When you enable Dialogue mode, it stays enabled for your current source even if you switch to another source or turn off the speaker. To disable Dialogue mode for a source, press the Dialogue mode button  again.

## ADJUST THE BASS

1. On the remote, press **BASS**.



On the speaker, the TV and *Bluetooth* lights blink white 3 times.

2. Adjust the bass by doing one of the following:
  - Press Volume up + to increase the bass.
  - Press Volume down — to decrease the bass.

The TV and *Bluetooth* lights on the speaker glow to show the current bass setting.

BASS SETTING	TV	Bluetooth
<b>2 (maximum)</b>	■	□
<b>1</b>	■	□
<b>0 (default)</b>	⬅ □ ➡	⬅ □ ➡
<b>-1</b>	□	■
<b>-2 (minimum)</b>	□	■

3. Press **BASS**.

The speaker saves the current bass setting.

**NOTE:** For optimal sound quality for dialogue-only programs, such as news and talk shows, see “Dialogue mode” on page 25.



## RESET THE BASS

On the remote, press and hold **BASS** until the TV and *Bluetooth* lights on the speaker blink 3 times.




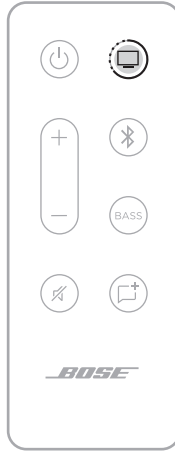
The bass settings reset to original factory settings.

## PROGRAM A THIRD-PARTY REMOTE

You can program a third-party remote, such as your cable/satellite box remote, to control the volume of your speaker.

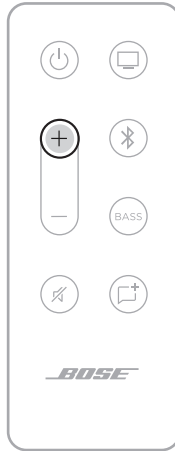
### Put the speaker into program mode

On the speaker remote, press and hold the TV button  until the TV and *Bluetooth* lights on the speaker blink 3 times then glow solid white.



## Program the TV remote

1. On the speaker remote, press the Volume up button +.



On the speaker, the TV and *Bluetooth* lights glow.

2. On your TV remote, press and hold Volume up for 2 seconds.

You hear a tone, and the TV light blinks amber twice then glows solid white.


**NOTE:** If unsuccessful, you hear a tone, and the TV blinks red twice then glows solid white. Repeat steps 1 - 2.

3. Repeat steps 1 - 2 using the Volume down button —.
4. Repeat steps 1 - 2 using the Mute button ✕.

**NOTE:** Not all third-party remotes are compatible with the speaker. The remote must support IR (infrared) signals in order to control the speaker.

*Bluetooth* wireless technology lets you stream music from mobile devices such as smartphones, tablets, and laptop computers. Before you can stream music from a device, you must connect your device to the speaker.

## CONNECT A MOBILE DEVICE

1. On the remote, press the *Bluetooth* button .



The *Bluetooth* light on the speaker slowly pulses blue.

2. On your mobile device, turn on the *Bluetooth* feature.

**TIP:** The *Bluetooth* menu is usually found in the Settings menu.

3. Select your speaker from the device list.



Once connected, you hear a tone. The *Bluetooth* light glows solid white. Bose TV Speaker appears in the mobile device list.

## DISCONNECT A MOBILE DEVICE

Use your mobile device's *Bluetooth* menu to disconnect from the speaker.

**TIP:** You can also disable the *Bluetooth* feature on your mobile device to disconnect. Disabling the *Bluetooth* feature disconnects all other devices.

## RECONNECT A MOBILE DEVICE

On the remote, press the *Bluetooth* button .

The speaker tries to reconnect with the most recently-connected device. When connecting, the *Bluetooth* light on the speaker blinks white.


### NOTES:

- Make sure the *Bluetooth* feature is enabled on your mobile device.
- The device must be within 30 ft (9 m) of the speaker and powered on.

## CONNECT AN ADDITIONAL MOBILE DEVICE

You can store up to eight devices in the speaker device list, and the speaker can be actively connected to two devices at a time.

**NOTE:** You can play audio from only one device at a time.


1. On the remote, press the *Bluetooth* button .



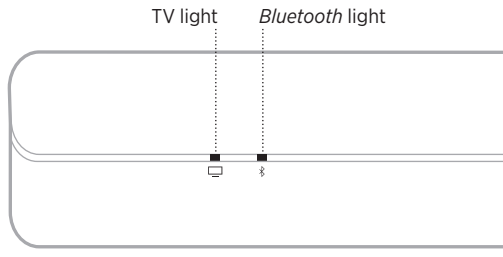
2. On your mobile device, select Bose TV Speaker from the device list.

**NOTE:** Make sure the *Bluetooth* feature is enabled on your mobile device.

## CLEAR THE SPEAKER DEVICE LIST

1. On the remote, press and hold  for 10 seconds until you hear a tone.
  2. Delete Bose TV Speaker from the *Bluetooth* list on your device.
- All devices are cleared, and the speaker is ready to connect (see page 30).









The LED lights located on the front of speaker show the speaker status.



**NOTE:** The lights display the current sources highest priority status.



























## BLUETOOTH STATUS

Shows the *Bluetooth* connection status of mobile devices.

LIGHT ACTIVITY			SYSTEM STATE
<b>Bluetooth light slowly pulses blue</b>			Ready to connect
<b>Bluetooth light blinks white</b>			Connecting
<b>Bluetooth light glows white</b>			Connected

## MEDIA PLAYBACK AND VOLUME STATUS


Shows the speaker status when controlling media playback and volume.

LIGHT ACTIVITY			SYSTEM STATE
TV light is solid white			Power on TV
<i>Bluetooth</i> light is solid white			Connected to a <i>Bluetooth</i> device
TV light is solid green			Dialogue mode enabled for TV
<i>Bluetooth</i> light is solid green			Dialogue mode enabled for <i>Bluetooth</i> -connected device
TV light blinks white			Changing volume for TV
<i>Bluetooth</i> light blinks white			Changing volume for <i>Bluetooth</i> -connected device
TV light blinks green			Changing volume in Dialogue mode for TV
<i>Bluetooth</i> light blinks green			Changing volume in Dialogue mode for <i>Bluetooth</i> -connected device
TV light slowly pulses white			Mute enabled for TV
<i>Bluetooth</i> light slowly pulses white			Mute enabled for <i>Bluetooth</i> -connected device
TV light slowly pulses green			Mute enabled in Dialogue mode for TV
<i>Bluetooth</i> light slowly pulses green			Mute enabled in Dialogue mode for <i>Bluetooth</i> -connected device



## ERROR STATUS

Shows the status of error alerts.

LIGHT ACTIVITY			SYSTEM STATE
TV light blinks red			Speaker error - disconnect from power then reconnect. If error persists, contact Bose customer service

## CONNECT ACCESSORIES (OPTIONAL)

You can connect these accessories to your speaker using a 3.5 mm audio cable (not provided). For more information, refer to your accessory owner's guide.

**Bose Bass Module 500:** [worldwide.bose.com/Support/BASS500](https://worldwide.bose.com/Support/BASS500)

**Bose Bass Module 700:** [worldwide.bose.com/Support/BASS700](https://worldwide.bose.com/Support/BASS700)

**NOTE:** Connect the bass module to the **BASS** port on the back of the speaker. Don't connect to the **AUX IN** port.

## ROKU TV READY™

The Bose TV Speaker is Roku TV Ready certified. Connect the Bose TV Speaker to a Roku TV with an HDMI cable (not provided), and follow the on-screen setup instructions. Once completed, control the speaker with your Roku TV remote and access the speaker settings using the on-screen Roku TV settings menu.

### NOTES:

- The Bose TV Speaker may require a software update to support Roku TV Ready. For more information, contact Bose customer service.

Visit: [worldwide.Bose.com/Support/TVS](https://worldwide.Bose.com/Support/TVS)

- Roku TV Ready isn't available in all regions. For more information, visit: [go.roku.com/roktvready](https://go.roku.com/roktvready)

## NO OPTICAL OR HDMI PORT ON YOUR TV

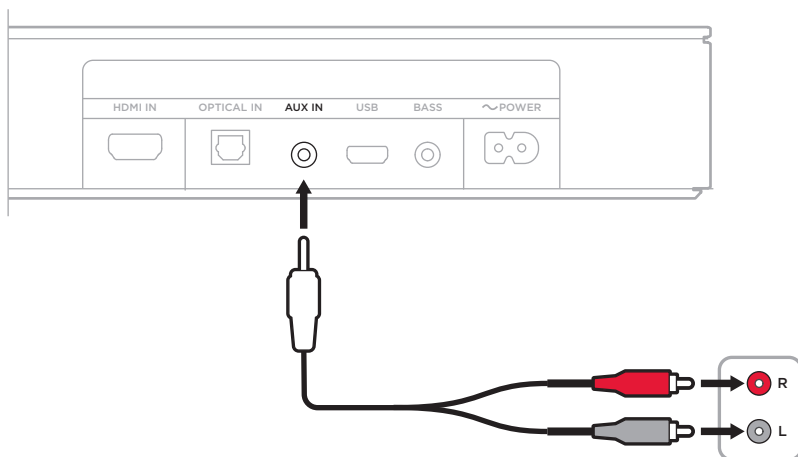
Some TVs don't have optical or HDMI ports. Use an alternate setup method to connect your TV to the speaker.

PROBLEM	WHAT TO DO
<b>TV only has an analog port</b>	Connect your TV using a 3.5 mm to RCA stereo cable (not provided). See "TV only has an analog port."
<b>TV only has a headphone port</b>	Connect your TV using a 3.5 mm stereo cable (not provided). See "TV only has a headphone port" on page 39.

### TV only has an analog port

If your TV only has analog ports (red and white), use a 3.5 mm to RCA stereo cable (not provided) to connect to the speaker.

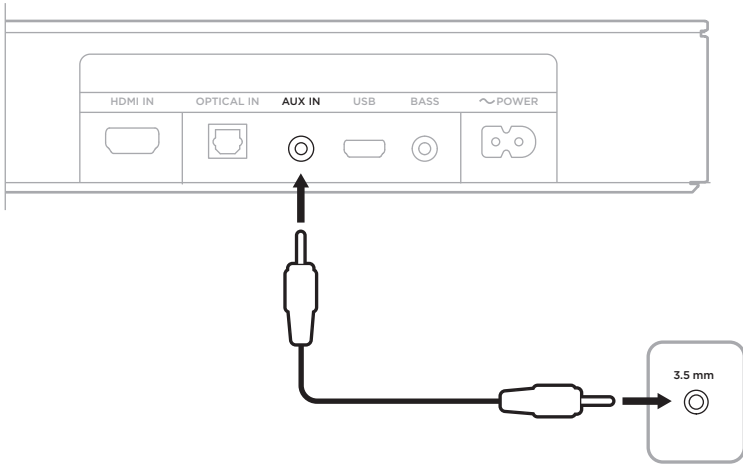
1. If you haven't already, disconnect your TV from the speaker.
2. Insert the RCA analog cable into the Audio OUT RCA (red and white) ports on your TV.
3. Insert the stereo plug into the speaker's **AUX IN** connector.



## TV only has a headphone port

If your TV only has a headphone port, use a 3.5 mm stereo cable (not provided) to connect the speaker.

1. Insert one end of a 3.5 mm cable into the TV headphones port.
2. Insert the other end of the cable into the **AUX IN** port on the speaker.



3. Make sure your TV speakers are on.  
Refer to your TV owner's guide for more information.
4. To ensure optimal volume control from your speaker:
  - a. Set your TV volume to 75 percent of maximum.
  - b. Set the speaker volume using the speaker remote.

## CONNECT A BOSE HOME SPEAKER OR SOUNDBAR

With Bose SimpleSync™ technology, you can connect your Bose TV Speaker to a Bose Home Speaker or Bose Soundbar to listen to the same song in two different rooms at the same time.

**NOTE:** SimpleSync™ technology has a *Bluetooth* range of 30 ft (9 m). Walls and construction materials can affect reception.

### Compatible products


You can connect your Bose TV Speaker to any member of the Bose Home Speaker family.

Popular compatible products include:

- Bose Smart Soundbar 700
- Bose Soundbar 500
- Bose Home Speaker 500
- Bose Home Speaker 300
- Bose Portable Home Speaker

New products are added periodically. For a complete list and more information, visit: [worldwide.bose.com/Support/Groups](https://worldwide.bose.com/Support/Groups)

### Connect using the Bose Music app

1. On your Bose TV Speaker remote, press and hold the *Bluetooth* button  until the *Bluetooth* light on your Bose TV Speaker blinks blue.
2. Use the Bose Music app to connect your speaker to a compatible Bose product. For more information, visit: [worldwide.bose.com/Support/Groups](https://worldwide.bose.com/Support/Groups)

### NOTES:

- Make sure that your Bose TV Speaker is within 30 ft (9 m) of your Bose Home Speaker or Bose Soundbar.
- You can connect your Bose TV Speaker to only one product at a time.

## RECONNECT TO A BOSE HOME SPEAKER OR SOUNDBAR

Power on your Bose TV Speaker (see page 21).

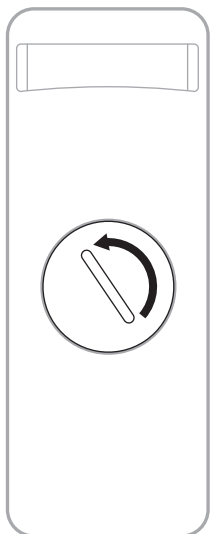
Your Bose TV Speaker tries to connect to the two most recently-connected *Bluetooth* devices, including your Bose Home Speaker or Bose Soundbar.

### NOTES:

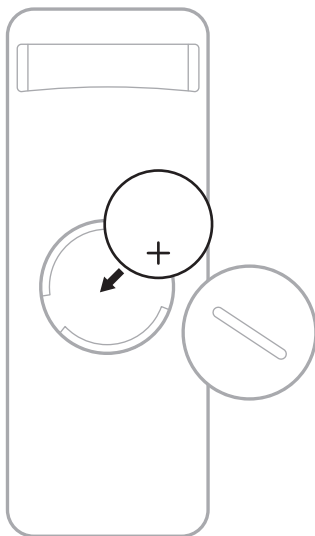
- Your Bose Home Speaker or Bose Soundbar must be within range (30 ft or 9 m) and powered on.
- If your Bose TV Speaker doesn't connect, connect using the Bose Music app. You can access this option from the Settings menu.

## REPLACE THE REMOTE BATTERY

1. Using a coin, turn the battery compartment cover left (counter-clockwise), and remove the cover.



2. Insert the new battery flat side up, with the + symbol facing up.



**NOTE:** Use only an agency approved (e.g., UL) CR2032 or DL2032 3-volt lithium battery.

3. Reset the cover and turn it right (clockwise) to lock in place.



## **CLEAN THE SPEAKER**

Clean the exterior of the speaker with a soft dry cloth.

### **CAUTIONS:**

- Do NOT allow liquids to spill onto the speaker or into any openings.
- Do NOT blow air into the speaker.
- Do NOT use a vacuum to clean the speaker.
- Do NOT use any sprays near the speaker.
- Do NOT use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia, or abrasives.
- Do NOT allow objects to drop into any openings.

## **REPLACEMENT PARTS AND ACCESSORIES**

Replacement parts and accessories can be ordered through Bose customer service.

Visit: [worldwide.bose.com/Support/TVS](https://worldwide.bose.com/Support/TVS)

## **LIMITED WARRANTY**

The speaker is covered by a limited warranty. Visit our website at [global.bose.com/warranty](https://global.bose.com/warranty) for details of the limited warranty.

To register your product, visit [global.bose.com/register](https://global.bose.com/register) for instructions. Failure to register will not affect your limited warranty rights.

## TRY THESE SOLUTIONS FIRST

If you experience problems with the speaker:


- Make sure the speaker is connected to a live AC (mains) outlet.
- Secure all cables and make sure all connections are correct.
- Check the status lights (see page 33).
- Move the speaker away 1 – 3 ft (0.3 – 0.9 m) from possible interference (wireless routers, cordless phones, televisions, microwaves, etc.).
- Place the speaker according to the placement guidelines (see page 13).

## OTHER SOLUTIONS

If you could not resolve your issue, see the table below to identify symptoms and solutions to common problems. If you are unable to resolve your issue, contact Bose customer service.

Visit: [worldwide.Bose.com/contact](https://worldwide.Bose.com/contact)

SYMPTOM	SOLUTION
<b>No HDMI ARC or optical port on your TV</b>	Use an alternate setup method to connect your TV to the speaker (see page 38).
<b>Speaker doesn't power on</b>	<p>Plug the power cord into a different AC (mains) outlet.</p> <p>Use the remote to power on the speaker (see page 21).</p> <p>Unplug the power cords for the speaker and optional bass module, wait 30 seconds, and plug them firmly into a live AC (mains) outlet.</p>
<b>Remote is inconsistent or doesn't work</b>	<p>Replace the battery (see page 42).</p> <p>Make sure the remote is within 20 ft (6 m) of the speaker.</p> <p>Make sure there are no obstructions between the remote and the speaker.</p> <p>Make sure you are in the correct source by pressing the volume button on the remote to see if the correct source light on the speaker flashes.</p>

SYMPTOM	SOLUTION
<b>Intermittent or no audio from speaker</b>	<p>If the TV light or the <i>Bluetooth</i> light are pulsing, the speaker is muted. Press the Mute button  to unmute the speaker.</p> <p>Make sure your mobile device isn't muted.</p> <p>Increase the volume on the speaker (see page 23) or your mobile device.</p> <p>Switch to a different source (see page 24).</p> <p>Play audio from a different application or music service.</p> <p>Restart your mobile device.</p> <p>Make sure you're using a compatible <i>Bluetooth</i> mobile device.</p> <p>Make sure that the speaker's HDMI cable is inserted into a port on your TV labeled <b>HDMI ARC (Audio Return Channel)</b>, not a standard HDMI port. If your TV doesn't have an HDMI ARC port, connect the speaker using an optical cable (see page 15).</p> <p>If the speaker is connected to your TV's HDMI ARC port, make sure that <b>Consumer Electronics Control (CEC)</b> is enabled in your TV system menu. Your TV may refer to CEC by a different name. Refer to your TV owner's guide.</p> <p>Power off your TV, disconnect the speaker's HDMI cable from your TV's HDMI ARC port and reconnect it. Power on your TV.</p> <p>Insert the optical cable into a port on your TV labeled <b>Output</b> or <b>OUT</b>, not Input or IN.</p> <p>Unplug the power cords for the speaker and optional bass module, wait 30 seconds, and plug them firmly into a live AC (mains) outlet.</p>
<b>No audio from bass module</b>	<p>Make sure your bass module is connected to power.</p> <p>Make sure the bass module is connected to the <b>BASS</b> port on the back of the speaker.</p> <p>Make sure your bass module is compatible with the speaker (see page 36).</p> <p>Adjust the bass level (see page 26).</p> <p>Switch to a different source (see page 24).</p>