Soodong Cho

Queens NY │ sdcho.dan90@gmail.com │929-888-6161│

EDUCATION

Queensborough Community College, CUNY │ Bayside, NY   April 2021 - December 2023
John Jay College │ Manhattan, NY   January 2024 - August 2025

- Majored Computer Sci & Info Security (CSS-AS), [GPA 3.835]
- Majored Computer Sci & Info Security (CSS-BS), [GPA 3.647]
- Accepted into Phi Theta Kappa Honors Society and Deans Honors list, Graduated with Cum Laude

WORK EXPERIENCE

IT & Security Systems Coordinator
Lisma AI | Bayside, NY   April 2024 - Present
- Coordinated the secure deployment and integration of AI-enabled devices in senior care environments, ensuring proper setup, data protection, and system functionality.
- Managed user onboarding and device enrollment processes, aligning IT support with privacy and security standards.
- Provided technical training and support to staff and users, focusing on safe operation and secure communication protocols.
- Oversaw the monitoring of cloud-based SOS systems, optimizing emergency response times and maintaining system reliability.

Branch Manager
Verizon Wireless | Flushing, NY   August 2020 – April 2024

- Conducted interviews for new employees and provided comprehensive onboarding training, and overseeing their ongoing development
- Daily preparation of financial statements, and closely monitored sales activities.
- Monitoring sales and creating sales reports for meetings with CEO, contributing to the development and implementation of effective sales plans for continuous improvement

Project Manager
Core Mechanical Contracting Corp | Astoria, NY   June 2018 – August 2020

- Proactively anticipated and met client needs, providing project estimates and addressing concerns promptly
- Submitted proposals efficiently and conducted thorough time estimates, ensuring timely project completion
- Maintained a client-focused approach, fostering positive relationships and delivering high-quality service
- Demonstrated hands-on involvement in mechanical work throughout projects, ensuring a comprehensive understanding of the intricacies and contributing to successful outcomes

SKILLS

Technical Skills	Administrative Skills	Languages
Python, Linux, C++	Excel, Microsoft Word	English, Korean

LEADERSHIP EXPERIENCE

Team Lead – AI Deployment & Training
Lisma AI | Bayside, NY   April 2024 – Present
- Led a **team of technicians** in installing and maintaining **AI-enabled safety systems** for senior care facilities.
- Developed **training programs** for staff, ensuring proper device usage and troubleshooting.
- Created **standard procedures** to improve deployment efficiency and minimize downtime.