INTERVIEW 1 – B. A (LONG TIME DOG OWNER) (Nimro and Fleki, fleki is the newer dog)

Answers are in bold

1. Has there been any research that you've done about your dogs or questions related to your dogs that you've looked up online?

Yeah, I remember the first few months when we got nimro as a pup fleki was showing some really weird behavior like constant drooling, laying in his dog bed all day so we had to do some research if jealousy is any kind of prominent behaviour in dogs when you get a new member in the family

Another one would probably be what kind of food is safe and non safe for dogs, theirs always the obvious things like chocolate but its good to check what other things are poisonous because food is always dropped on the kitchen floor and we always want to make sure whatever it is its safe to eat, like grapes, garlic, onions and chives are bad for them

when mangos, apples and pineapple is okay

2. when you did this research, what kind of sites did you pull the information off of? Was it just general pet related sites via google searches, or did you find out the info from "online communities" like reddit, where information was provided by people with knowledge of the subject

id say general pet sites since the search terms were pretty broad and non specific, and normally the first results on google since it was just the quickest way to get information, If i can remember the more specific things were from reddit/community sites

more specific things like fleki getting jealous from nimro vs the general things like whats safe for a dog to eat

- Is there any information you wish was easier to find out/research about your dog?
  - id say breed specific behaviours and off leash areas, also what kind of grocery stores sell petfood Imao
  - cuz its obvious if a pet store sells pet food but sometimes iffy if a grocery store sells it
- 4. Do you know how you /your parents found services for your dogs? (Vets, groomers, etc.)

I think through local veterinary clinics and referrals of friends

Weve changed groomers a lot because nimro constantly sheds and people fuck up his hair pretty oftenly so we use to jump around a lot of barbers till we found a good one

vets are normally the same since its like once a year but I think we cut nimro and flekis hair 3 or 4 times a year

4A. However you found the groomers, did you listen to reviews/ratings of the groomers, or just try out different ones until you found a good one?

Normally its my parents decide that but I know they definitely dont look at online reviews, they just try it out till they like it Imao

4b. Do you think that it would be easier to find a good groomer over others if you did listen to online reviews?

Yes definitely.

5a. How likely is it that you'd listen to advice from other dog owners about Abnormal Behavior

tbh that's kind of hard to answer because behaviour can be influenced from conditioning or upbringing especially if its a rescue dog so it would be difficult to get advice from others, it think that would depend on personal research

5b Medical behavior?

I would look for advice from others if its a minor medical issue

since going to the vet is expensive as shit and a pain in the ass if it ends up being something miniscule

5c. Recommendations for services?

I would probably do my own information or my parents would before taking suggestions for services.

5d. How about suggestions for parks/events?

If a dog owner told me about an awesome park I may be inclined to take nimro and fleki there to try it out, not so much events because I don't really participate in those

6.I n general, would you take advice from other dog owners more seriously if they had the same breed of dog as you?

Yes

- 7. How about if they have owned the dog for longer?
- 8. If you had any specific questions related to dogs, would you consider posting these questions to an online community as a form of research or method to find an answer your question

I guess it would depend on how quick and easy it would be.

8b. So provided there was an easily accessible platform with places for different categories of questions, would you?

Yes

9. If you came across a question on an online community that you could answer based on your past experience related to dogs, would you take the time to answer it?

To be honest, no. But that's just my personal opinion.

10. Was the research for the general information about your dogs effective? Did you find what you were looking for easily? Why did you choose the method?

I think it was easy for anything that was really general but anything behavioral was kind of difficult.

I don't really think about google searches so that's kind of hard to answer, I guess just because that was the easiest way to access information I needed.

10b. So specific questions were more difficult to find accurate information.

Yeah.

11. On a scale of 1-10, 1 being not very important, 10 being extremely important, how important is it to you to make connections with other dog owners in the community? Would you take advantage of a way to connect with other dog owners?

Probably a 2, I usually don't mind taking my dogs places alone or taking them on walks alone. I would maybe use a platform to connect with other dog owners if I had just moved to a new place and didn't know many people.

- 12) On the same scale, how important is it to you to socialize with other dogs?
  - 3, I don't really go out of my way to socialize them with other dogs, but its always nice to see them play/interact with other dogs when I take them on walks or to the park.

## INTERVIEW 2: A. C (future dog owner)

1. As someone who will own a dog in the future, what are some of the things you think you personally would need to research before taking on the task of caring for a dog?

There are a few things I think are important to research before taking on the task of caring for a dog. I would want to research how to make my house pet friendly, making it as safe as possible for the dog and for me not to have my house ruined. I would also want to research the type of dog I would be getting, and knowing the information needed to take care of it properly. Knowing the breed of dog I will be getting is also helpful in knowing what kind of health problems could arise at some point in its life and how to address them properly.

2. Do you think there would be any pieces of dog related information that would be hard to find?

I can't really think of anything right now, I haven't done any dog related research yet.

3. Do you have any idea as to how you will determine the balance between your commitments and taking care of the dog? Would you ask friends for estimates about time/research this info?

I would learn as I go and make sure to spend most of my time with the new dog until it adjusts to its new home and environment if I have to commit to work I would have someone go over and check on the dog but this is all part of the learning process and knowing how my dog will react to being alone or me being away for a couple hours

4. How would you determine what breed is best for your living situation?

i would probably narrow what dog breed i want to 3 or 4 and research each one to find the one that will work best for my home and living environment and if i have friends that have a similar or same breed i will ask them questions about how the dog does in their living situation and go from there

5. How likely is it that you would listen to advice from other dog owners over your own research about

5A. Dietary needs?

i would much rather trust research over asking a friend about the dietary needs of my dog because everyone has their own routine they get their dogs into and until i find

one that works for me and my dog i would much rather trust research over advice from a friend

5b. Basic grooming equipment/supplies? (Like toys, crates, etc).

for things like a crate and a bed i would probably research first before asking a friend but if they have a similar breed i could ask what kind of toys the dog likes to play with and what ones it didnt like as much but to make sure the crate and bed are the best possible quality for my dog i would definitely research first

5c. Advice about training methods/classes?

depending on how well behaved the person im askings dog is would determine if i would research or not if their dog is very well behaved i would gladly take advice on how they trained the dog and the behavioral methods used i would probably also do some research to have a couple different options if say the advice from a friend isnt working or vice versa

6. So generally speaking you would do your own research before taking advice from other dog owners?

i would trust research over advice for getting my foot in the door owning a dog knowing exactly what is right for the breed ive gotten is something i want when bringing the dog into my home.

7. Would you take advice from other dog owners more seriously if they have the same breed of dog you have/ are planning to get?

i would take their advice more seriously but i would research first and ask later when it comes to questions about my dog but if they have a helpful tip or trick that works with their dog i would give it shot seeing as i have the same breed

- 8. How about advice from dog owners who have had dogs for long periods of time,

  For me, the length of time probably wouldn't be too important since you can be a long
  time dog owner but be a bad one at the same time.
- 9. Would you post questions to an online community (like a dog sub reddit) as a method of personal research?

no i would stick to getting my answers from websites ive searched over posting a question to a to an online community

10. What are some difficulties that you encounter when you use your preferred research methods? What are things you like about it?

Well sometimes the information I'm looking for may be hard to find, or my searches aren't worded right. But for the most part I like it because its easy for me to research information with just a google search, and I usually get the answer I'm looking for from the first link I visit, and if not, it only takes 1 or 2 more visits to other links.

11. Throughout your time as a dog owner, if you learned something about caring for your dog that you think would answer somebody else's question on an online community, would you answer the question?

Maybe if I came across it by chance when researching myself, but honestly probably not.

12. How likely is it that you would take advantage of a way to connect with other dog owners in the local community? (1-10) 1 being not very likely at all, 10 being you would definitely take advantage of this method of connection

Probably a 2. If I ever wanted to do things with other dog owners I would just take my dogs for walks with Garry or Robbie.

13. How likely is it that you would take advantage of an easy way to find other people with dogs to help socialize your own? (1-10) 1 being you wouldn't use a way to help socialize your dog, 10 being you would use the method often to socialize your dog.

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INTERVIEW 3: K.B (LONG TIME DOG OWNER) (Shadow and Copper are dogs she used to own, Axle is her pitbull she's had for about a year.

1. What sort of information have you researched about your dog?

All sorts of things, for Shadow and Copper I would look up issues concerning their behavior, how to properly punish them for bad behavior and things like that. For axle I've researched a bunch of stuff about pit bulls and how to raise them because it's the first pit bull I've owned.

2. When you perform this research, do you usually take information from general pet information sites accessed by google searches, or from forums/online communities such as Reddit?

Usually I just search things like "Pitbull training tips" and click on the links generated, and I generally don't go to forums or online communities.

2a. What do you like and dislike about this method of gathering information?

Well I like that I can generally find what im looking for because the google searches are pretty accurate. What I don't like I guess is that sometimes the information im looking for isn't on the link, or when I click on a link the answer provided doesn't really answer my question.

3. What do you wish was easier to research about your dog?

I guess just ways to help his behavior, a lot of the things I've tried from research haven't worked yet.

4. How did you find the services that your dog uses?

I use the same vet as my mom and dad so I guess you could call that word of mouth? I also use a doggy day care that my friend recommended me. For grooming, I looked up a place online.

4a. Did you take into account reviews and their ratings of these services when choosing?

## Yeah, I picked the one that was closest to me with the best ratings.

5a How likely is it that you would listen to advice from other dog owners about

a. Abnorrmal Behavior?

Depends on the type of behavior, but usually its not concerning enough to warrant research. So I guess not likely.

b. Medical Questions concerning your dog

I generally have a good idea of when to take my dog to the vet or not so not likely.

c. Recommendations for new services?

Pretty likely, I do use the day care a friend recommended to me.

d. Parks/events that you should try?

Very likely, I love taking axle and Kaydence(her kid) out and always am looking for new places to try! I'm not big into "events" but parks for sure!

**6.** Would you take advice from other dog owners more seriously if the other owner had the same breed of dog as you?

Yes definitely, especially being a pitbull owner after having shadow and copper for so long, the ways in which I have to train him are a lot different, his temperament is a lot different, hes a lot more energetic, so I definitely would listen to somebody who has owned pitbulls previously.

7. Would you take advice from other dog owners more seriously if the other owner has owned dogs for a longer period of time than you?

Probably not as serious, as I have been a dog owner my whole life and I'm pretty old.

**8.** If you have specific questions that are dog related, would you consider posting these questions to an online community as a form of research?

Maybe, but I don't know any online forums so I wouldn't go searching for one. It would have to be a very specific question that isn't answerable from a google search.

**9.** If you came across a question on an online community that you could answer based on your past experience related to dogs, would you take the time to answer it?

Probably not, I don't think I'd browse the community unless I had a question.

**10.** Can you tell me about a time you researched information/services for your dog? Did you do your own research for this information via pet related information sites from google searches or did you ask other dog owners / search online for information posted by other dog owners?

A couple of weeks before Shadow died, I was researching the ways in which her behavior was concerning me. I did a lot of googling about behavior she was exhibiting.

You didn't visit many forums?

No.

10a Why did you choose the method?

I didn't really choose the method over another, just googled.

10b. Was the method you chose effective in the end?

It was effective because mom ended up taking her to the vet because of the conclusions drawn from the research, and it was revealed to me that she was suffering. This was just from general sites and not online communities.

**11.** How important is making connections with other dog owners in the community to you? (1-10) - 1 being you would only make connections by chance, 10 being you would definitely take advantage of a way to connect with other dog owners

maybe a 4 or 5.

**12.** How important is having your dog socialize with other dogs to you? (1-10), 1 being you wouldn't really socialize your dog, 10 being you would put in great effort to socialize your dog

6, it's a little more important for me because axle is a Pitbull, I want him to be friendly around other dogs.