## **Common UI concepts**

- Can't give everything yet
  - We only have a little HTML/CSS so far
- This is a start

#### **Affordance**

#### A hint that an interaction is possible

- Can be explicit
  - ex: a label
- Can be implicit
  - ex: a suggestive shape
- May only be triggered by a lead in action
  - ex: hover

## **Designers and Affordance**

Designers LOVE to say something "affords" something

- Easy to lose track of what is being said
  - Jargon is not inherently good or bad
  - Designers definitely use words
  - I sometimes fail to connect them into ideas
- Affordance is an important concept
  - How do users know how to use your UI?

## Placeholder images

- Lorem Ipsum is placeholder text
- Designs often have placeholder images
- Not intended for users
- Great during development
  - Can place and size without waiting

#### **Placeholder Services**

- Designers may provide placeholders
- Often, Devs have their own saved images
- Can use a placeholder service
  - https://placehold.co



https://placecats.com



## **Options**

- Services can set the size of the desired image
  - https://placehold.co/100
    - https://placehold.co/100x50
  - https://placecats.com/100
    - https://placecats.com/100/50
- Other options may exist per service
  - Colors
  - Text
  - Distinctions between repeat sizes

#### Call to Action

- Trying to get the user to take an action
  - May be page concept or screen concept
  - Usually a button, link, perhaps a small form
    - With "punchy" text/colors

Ex: "Find out more", "Compare Prices", "Register for free trial", Download Now

- Often "CTA" in designer text
- Don't want conflict between CTAs!
  - Ideally only one/screen
  - Max one/section

## **CTA Examples**

- "Sign Up" on <a href="https://www.ratemyprofessors.com/">https://www.ratemyprofessors.com/</a>
- NOT buttons on <a href="https://www.catster.com/">https://www.catster.com/</a>
  - All same, no CTA
- <a href="https://www.elgato.com/">https://www.elgato.com/</a>
- <a href="https://www.masterlock.com/">https://www.masterlock.com/</a>
  - Notice potential conflict

#### "The Fold"

- The "Fold" is the natural divide of web page:
  - What you can see without scrolling
    - "Above the fold"
  - What you have to scroll to see
    - "Below the fold"
- Originally a newspaper term
  - Still relevant
- Not 100% consistent
  - resolutions, widescreen, mobile

## **Predicting the Fold**

- Rough desktop guideline:
  - 1000px wide, 600px high
  - That's rough
- No idea about mobile yet
  - So many options
  - But I see it done poorly often

## Why do we care about the Fold?

- People may not want to scroll
  - If above the fold is boring, why bother?
- People may not know to scroll (desktop)
  - Don't hide scrollability
  - Scroll Affordance?
- Wasting time (particularly mobile)
  - Why give me content if I just have to scroll?
  - Poor UX bleeds into user opinions

## Using the Fold

- Should have convincing material
- Should have a clear call to action
- Should make it clear when scrolling is possible
- Common to divide scrollable area into sections
  - Each with some call to action
  - Sections in order of priority

### **Hero Image**

- The initial primary image for user focus
  - Often large to ensure it gets noticed
  - Sets the tone of the site
    - First impressions happen FAST

## **Hero Image considerations**

- Common, but not required
- Too big = slow
- Too small = low value
- Tone mismatch = low value
- Too harsh = discourage visitors
- Responsive size

#### **Panel**

"Panel" - generic term for a box area with contents

- Often but not exclusively an image + text
- Often but not always horizontal alignment
- Creates blocks of tileable interface
  - Visual separation by Contrast/Whitespace
  - Important to maintain Balance
  - Easy to manage responsive/adaptive

#### Cards

- UI of content presented on a distinct panel
- Allows funneling of users to content
- Contents usually vertically aligned

## Cards are single topic

- Contains content/actions regarding a single topic
- Easily "scannable"

#### Parts of card

#### Each part is optional

- Media (img, video, audio)
  - Don't autoplay
  - Aim for relevance
- Heading
  - Make sure to match heading structure
- Text
  - Keep it short and scannable
- Actions
  - Fewer is better
  - Make action clear

# Deceptive Patterns - UI skills used AGAINST user

- "Privacy Zuckering"
  - Share more than intended
- Bait-and-switch
  - Tempting offer no longer available
- Confirmshaming
  - Drive users to act against their interests
- Misdirection
  - Hide/confuse/disguise flow
- Roach Motel
  - Hard to exit/cancel/discontinue

## **More about Deceptive Patterns**

- Many variations
  - https://www.deceptive.design/types
- Some are illegal in places!
  - Ex: California, Colorado, Virginia
  - https://cyberlaw.stanford.edu/blog/2020/10/darkpatterns-and-ccpa
  - https://www.bytebacklaw.com/2022/03/how-dothe-cpra-cpa-and-vcdpa-treat-dark-patterns/
- <a href="https://www.oecd-ilibrary.org/science-and-technology/dark-commercial-patterns">https://www.oecd-ilibrary.org/science-and-technology/dark-commercial-patterns</a> 44f5e846-en

# **Summary - Call to Action**

- Usually a button/link
  - Stands out visual
  - Text asks for action
- Wanted above the fold
- Want one CTA per screen

# **Summary - The Fold**

- Initial visible page
- Should be enough to keep user
- Often has Hero Image
- Should have CTA

# **Summary - Hero Image**

- Big initial first impression
- Sets tone of page

## **Summary - Panels**

- Distinct Rectangle/Oval tile
- Easy to use responsive/adaptive
- Basic Building Block of site
- Often horizontal content

## **Summary - Cards**

- Specialized Panel
- Single-topic per card
- Easily scannable
- Funnels to actions
- Often vertical content

# **Summary - Deceptive Patterns**

"Putting shareholder benefit ahead of user benefit"

• Using UI to trick or annoy user