**Online Tele Network Management System**

Communication plays an important role in modern society and on the other side network failure has become a major problem. Natural disasters such as tsunamis, hurricanes, tornados, huge rains, resulting to dangling of electrical and telephone poles, breakage of power cables, dish cables, fiber optic cables and coaxial cables results to failure of the network. Network failure or disconnection results significant data loss and lots of business ceases to function especially for those networks supporting mission critical services such as government service operators, financial activities etc. No one can stop the disasters but user or a customer can solve the network problem efficiently and quickly by using the frame work. The proposed work facilitates the user to request new network connections for various purposes such as business and home which insists single or multiple connections and also allows the user to post their network issues and queries and provides quick and reliable services .Before making a complaint, users need to register and provide the necessary information.

**Existing system**

In present working system there are so many problems like for every small failure of network we have to consult the respective department and fill up the complaint and process it. As it is a lengthy procedure which includes delay of time and work. So to overcome this problem we are proposing a new system titled as Online Tele Network Management System(OTNMS).

Disadvantages

• Every small failure of network we have to consult the respective department and fill up the complaint and process it.

• Lengthy procedure which includes delay of time and work.

**Proposed system**

It also facilitates the user to request new network connections for various purposes such as business and home which insists single or multiple connections. Online Tele Network Management system (OTNMS) collects required details from the users such as name and address, Type of connection such as landline or broadband, Number of connections required, network issue posed by the user based on the user selection. These details are delivered to the office admin who will forward the requests to respective area incharges to resolve the issue.

The proposed (OTNMS) method serve people by providing quick responses to users requests and queries and save their time and work.

**Software Requirements**

• Operating system Windows XP/2007/2003

• User interface Html, CSS

• Programming language Java

• Data base My SQL