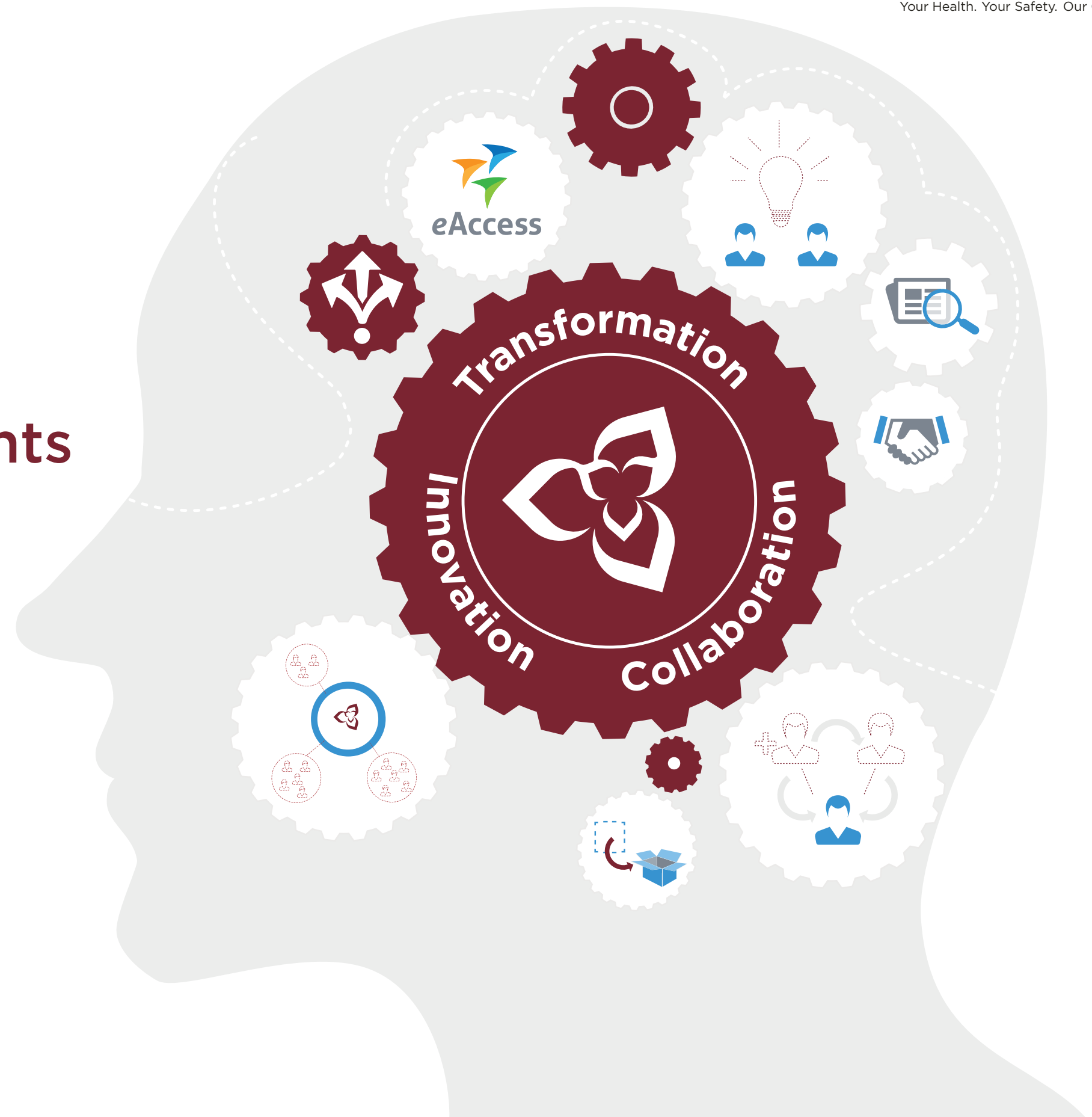
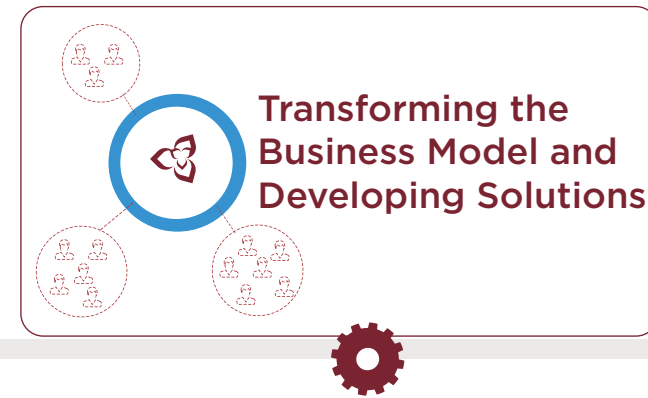


PSHSA's 2014-17 Strategic Plan: Highlights



The Strategic Plan will focus the organization in these 3 areas:



STRATEGIC ACTIONS



GOAL:

Become the Leading Health and Safety Solution Provider

- 01** Understand and Respond to the Diversity and Complexity of Health and Safety Needs
- 02** Organize for Growth and Invest in Talent
- 03** Grow Business Lines
- 04** Enhance Our Reputation and Brand Awareness
- 05** Support and Conduct Leading Edge Research and Innovation

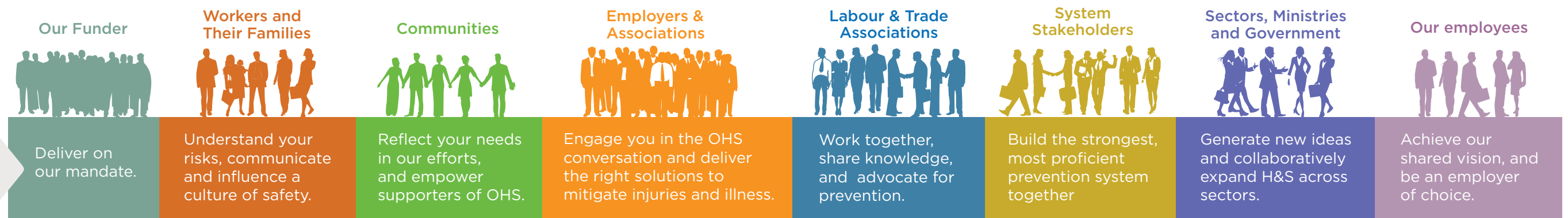
**PROGRAMS
& BUSINESS
LINES**

Training
Product Development
Corporate Services
Consulting
Research and Innovation

Transformation
Innovation
Collaboration

OUR COMMITMENT

We will:



SAFETY

About Us

Public Services Health & Safety Association (PSHSA) provides occupational health and safety training, resources and consulting to reduce workplace risks and prevent occupational injuries and illnesses.

We work with more than 10,000 organizations and over 1.67 million workers across the Ontario's public and broader public sectors, including education and culture, community and healthcare, municipal and provincial government and emergency services.

Located across Ontario, our regional teams bring together sector-specific experience with expertise in common workplace issues to provide clients with proven prevention training, consulting and resources based on best practices

and ongoing research. It's our belief that all workers and employers should have access to the occupational health and safety information they need, regardless of physical location.

This commitment to Anywhere Learning allows PSHSA to enhance prevention activities by delivering comprehensive training and consulting solutions in a variety of convenient formats. From eLearning to regional classroom training, we offer effective solutions to meet your unique needs.

EXPERIENCE & EXPERTISE

With decades of experience, our people have valuable expertise in common workplace issues such as musculoskeletal disorders (MSD), slips, trips and falls, workplace violence, and due diligence.

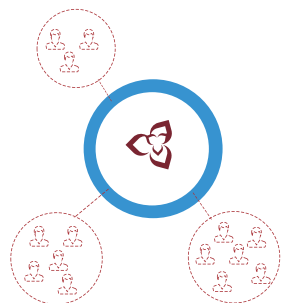
SPECIALIZED SERVICES

We also offer a variety of specialized services, such as health and safety program audits, ergonomic assessments, industrial hygiene consultations and assessments, emergency services personnel training, infection and prevention control.

No matter where you are on your health and safety journey, PSHSA has the people, knowledge and solutions to help you identify risks, control hazards and ensure you have the necessary tools to meet legislation requirements.

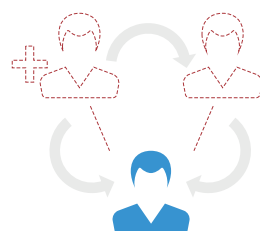
2014-2017 Strategic Business Outlook

PSHSA has embarked on a new approach to better address the real challenges faced by employers and workers across Ontario's Public and Broader Public Sectors, and Provincially Funded Organizations. 2014-17 will be years of transformation, increased collaboration and targeted innovation to lead to greater occupational health and safety impacts.



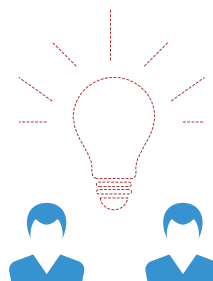
Transforming the Business Model and Developing Solutions

Adapting the business model to reflect new realities – moving from service to solution.



Collaborating and Structuring for Growth

Optimize our solution approach, to enable innovation, effective response to clients, support investment in research and design.



Understanding and Innovating to Better Serve the Market

Working with stakeholders to improve understanding of issues, challenges and needs to build new and innovative ways to inform and educate.

Our Commitments to Our Stakeholders



Our Funder:

We will continue to work closely with our funder as we work towards delivering on our mandate, ensuring value for money in all expenditures and maintaining a constant focus on System priorities.



Labour & Trade Associations:

We will create reciprocal relationships, where labour and trade associations can provide insights regarding the workers and employers they represent, enabling PSHSA to create improved programs and provide the necessary awareness and information to inspire workers and employers to become advocates for prevention.



Workers and Their Families:

We will work to better understand workplace risks and employee health and safety needs, making readily available the appropriate tools for workers, communicating the shared responsibility for health and safety. We will continue to work with employers to implement the necessary programs and culture to ensure that loved ones are safe at work.



System Stakeholders:

We will continue to partner, share and collaborate with fellow Health and Safety Associations and System members, to build the strongest, most proficient Prevention System together.



Communities:

We will reflect the unique needs and diversity of the communities we serve in the solutions we offer, as well as the outreach and awareness efforts we undertake, empowering community influencers to become advocates for occupational health and safety.



Sectors, Ministries and Government:

We will bring new ideas forward to expand the way health and safety is addressed in each sector, realizing better return for public dollars through collaboration.



Employers and Associations:

We will provide the necessary solutions for employers to proactively mitigate injuries and illnesses. We will engage leaders and decision makers across organizations and associations in the conversation.



Our Employees:

We will achieve our shared vision, and become an employer of choice that supports staff to have the greatest impact with our various stakeholders and achieve our mission.