SIMON BENGTSSON

Front End Developer
student

ABOUT ME

I am currently doing my first year as a FED student, and I love every second of it. Besides my passion for programming, I like to spend time in the gym, playing- and watching football, but I also enjoy spending time in the kitchen.

SKILLS

HTML

Syntactically valid HTML, Accessibility, Search Engine Optimization

CSS

Flexbox/Grid, Accessibility, SCSS

JAVASCRIPT

Comparasions, Control Flow, Data types

EDUCATION

FRONT END DEVELOPMENT

MEDIEINSTITUTET, MALMÖ

2022 - 2024

What I will learn:
Javascript, React JS, API, XML, JSON, NoSQL, SQL, Database optimization

SOCIAL SCIENCE PROGRAM

MAMLÖ BORGARSKOLA

2014 - 2017

3 year High School education

CONTACT

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🌐 https://www.linkedin.com/in/simon-bengtsson-93253815b/

🌐 github.com/s1monbengtsson

📍 Located in Malmö, Sweden

EXPERIENCES

COACH

CCC NORDIC A/S

2021 - 2022

I worked as a coach for Elgiganten's Customer Care Center in Örestad, Denmark where I was responsible for educating and develop agents to boost their performance and KPIs. I was also responsible for the Insurance Department, which meant I created and updated routines, and educated upcoming Insurance agents.

TEAM LEADER

CCC NORDIC A/S

2020 - 2021

Before taking on the coaching role I worked as a Team Leader for Elgiganten's Customer Care Center in Örestad, Denmark. I was responsible for a team of 15-20 agents.

AGENT

CCC NORDIC A/S

2018 - 2020

Handle calls from customers, regarding both new sales and after sales errands. Our performance as agents was met through KPIs such as customer satisfaction, efficiency and adherence of schedule.

ASSEMBLER

WAYNE AB

2017 - 2018

Assembled fuel pump that was delivered to customers both domestic and internationally. These working tasks demanded high level of accuracy and efficiency