

# Kyle Jeter



---

Orange Park, Florida | (904) 710-2701 | Kyle.Scott.Jeter@gmail.com | [www.linkedin.com/in/kyle-jeter1](http://www.linkedin.com/in/kyle-jeter1)

## Profile

Friendly and engaging team player and leader able to work well in a team environment. Detail oriented and experienced IT professional passionate about networking. A multi-tasker who excels at troubleshooting and problem solving with a track record of excellence.

## Experience

### **PROJECT COORDINATOR | BEST BUY | JUNE 2022 – PRESENT**

- Assemble and coordinate planning and installation teams for large scale AV and IT projects country wide
- Creating and updating documentation for installation manuals and SOPs
- Managed client relationships on projects providing updates, feedback, and data

### **SENIOR IT FIELD TECHNICIAN | GEEK SQUAD | APRIL 2018 – JUNE 2022**

- Installation of new IT and AV equipment inside of clients' homes, or small businesses
- Expertise in troubleshooting existing IT and AV equipment
- Providing client experience by performing calls, taking detailed notes, and providing follow-up
- Guidance and Mentorship for other technicians

### **AV FIELD TECHNICIAN | GEEK SQUAD | FEBRUARY 2017 – APRIL 2018**

- Installation of new AV equipment inside clients' homes, or small businesses
- Expertise in troubleshooting existing AV equipment
- Wire runs through households for IP/CCTV, and other low voltage wiring
- Providing client experience by performing calls, taking detailed notes, and providing follow-up

### **SAMSUNG SALES ADVISOR | BEST BUY | MARCH 2016 – FEBRUARY 2017**

- Oversaw sales for all Samsung AV equipment
- Providing training and product information on new product launches
- Exceeded all sales goals consistently

### **CONSULTATION AGENT | GEEK SQUAD | OCTOBER 2015 – MARCH 2016**

- Interacting with clients to properly capture device issues
- Performed in the moment repairs for clients
- Repaired and Restored devices to like-new condition

## Education

**A.S. IN NETWORK SYSTEMS TECHNOLOGY | JUNE 2026 | FLORIDA STATE COLLEGE OF JACKSONVILLE, JACKSONVILLE, FLORIDA**

## Skills & Abilities

- Server Networking
- Proficient with Cisco systems
- Excellent interpersonal and communication skills
- Poised under pressure
- Experienced in most restaurant positions
- Fun and energetic

## Activities and Interests

3D Printing, Multi-instrumentalist, consumer electronics enthusiast