

User Stories

Manager user stories

“As a manager, I want to generate sales reports over a particular period **so that** I can easily track revenue and sales trends.”

“As a manager, I can automatically make purchase orders so that I can replenish our stock levels swiftly.”

“As a manager, I want to create reports based on customer location **so that** I can arrange new targeted marketing campaigns.”

“As a manager, I can generate reports on fast moving goods **so that** I can examine which items are being sold most frequently according to their value.”

“As a manager, I can create supply reports so that I can inspect what items have been ordered in our system.”

“As a manager, I want to generate revenue reports **so that** I can observe which products are making the most income.”

-Luke

“As a manager, I want to be able to track unit-price, stock level, replenish-level and reorder quantity for all items **so that** I can streamline the stock count and ordering process to have more accurate counts and inventory is kept well stocked.”

“As a manager, I want to be able to maintain supplier details for all products, **so that** I can identify suppliers for items to restock or in the event of a recall.”

“As a manager, I want to be able to override the standard price for a specific product when there is a promotion **so that** I may easily satisfy customers through discounts.”

“As a manager, I want to be able to offer special discounts for bulk sales (for example, 10% discount for 5 items, 20% discount for 10 items etc.) on specified products **so that** I may easily satisfy customers through discounts and encourage bulk purchases.”

Customer user stories:

“As a customer, I want to be able to select the product name from a given list **so that** I can check if the item is available.”

“As a customer, I want to be able to check the price of any item by keying in the ID before proceeding with the sale **so that** I can confirm the cost of the items selected.”

“As a customer, I want to check for discounts applicable for a specific product when purchases in bulk **so that** I can get the most value for money.”

“As a Customer, I want to be able to check the supplier for particular products **so that** I can find out the nutritional and processing information.”

“As a customer, I want to be able to check how many points I have on my membership card **so that** I plan my shopping around the savings I will receive.”

Staff member user stories

As a staff member, **I want to** be able to login and override the transaction details (removing item, cancellation) in case a customer has problems, **so that** I can help them quickly and efficiently to avoid further problems.

As a staff member, **I want to** track my sales made **so that** there are no discrepancies in the future and my employer can keep track of my work.

As a staff member, **I want** deals and special offers automatically translated into the system, **so that** I don't give out incorrect offers or forget to put in offers as I scan items.

Warehouse staff user stories

As warehouse staff, **I want to** be able to replenish stock levels before placing items received on the shelves by keeping track of the stock, **so that** the business never gets low, or runs out of a particular item.

As warehouse staff, **I want to** be able to check inventory, **to ensure that** all stock coming in is the correct item, quantity and price.

As warehouse staff, **I want to** be able to order and replace broken, faulty or out-of-date stock, **so that** these items do not reach the shelves and customers do not purchase them.