

User Stories [Thursday 7:30 PM (Group-8)]

Story #1:	Display Home Page	Priority	HIGH
		Effort	\$3.00
As a	As a general user		
I want	To load and display the BOOKEROO home page		
So that I can	Navigate the webpage and view news and updates		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the user has entered the URL</p> <p>And the user’s internet connection is stable</p> <p>And the user’s browser supports the webpage features</p> <p>And the ISP serves the webpage,</p> <p>When the user finishes loading the webpage</p> <p>Then the webpage will display the webpage</p> <p>And the news section will be properly displayed</p> <p>And recent updates will be rendered visible.</p>		
	<p>Criterion 2:</p> <p>Given the user’s internet connection is stable</p> <p>And the user’s browser supports the webpage features</p> <p>And the ISP serves the webpage,</p> <p>When the user clicks on the website icon</p> <p>Then the webpage will display the webpage</p> <p>And the news section will be properly displayed</p> <p>And recent updates will be rendered visible.</p>		

Story #2:	Track Order Status	Priority	HIGH
		Effort	\$8.00
As a	Customer (User)		
I want	To track the current order status of my item (book)		
So that I can	Know where my item is and what the current order status is		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the customer is logged in</p> <p>And has a current item in their transaction history</p> <p>And the item has not been refunded,</p> <p>When the customer places an order</p> <p>Then the customer’s order status history will be updated</p> <p>And item details will be displayed for each item</p> <p>And the order status will show the status of the item of each item.</p>		

Story #3:	Block Users	Priority	MED
		Effort	\$5.00
As a	Admin (User)		
I want	To be able to block any registered users		
So that I can	Block users that have violated terms and conditions.		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the admin is logged in</p> <p>And the user to be blocked exists</p> <p>And the user is not already blocked,</p> <p>When the admin blocks the user</p> <p>Then the blocked user losses access to the website via login</p> <p>And user details will be placed into archive.</p>		

Story #4:	Contact Staff	Priority	MED
		Effort	\$5.00
As a	General or prospective user		
I want	To be able to contact the staff		
So that I can	Request for help when I run into technical difficulties or have questions pertaining to services or products.		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the user lodges a query</p> <p>And the user enters valid personal contact details</p> <p>And the user enters content into the question/description text field</p> <p>And the user's email address is not blocked,</p> <p>When the user submits the contact query</p> <p>Then website admins will be notified of the contact</p> <p>And admin users will be reminded to respond to the user query.</p>		

Story #5:	Select Category of Merchants/Sellers	Priority	HIGH
		Effort	\$8.00
As a	Customer (User)		
I want	To choose which type of seller I will purchase from		
So that I can	Review my options and come down to a prudent decision in my purchase		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the customer selects at least one category of seller And the customer’s search query is valid</p> <p>When the customer uses the search function</p> <p>Then the search will return the refined output And the customer will see the tabulated items for sale.</p>		

Story #6:	View Product Description	Priority	HIGH
		Effort	\$8.00
As a	Customer (User)		
I want	To view the description of a book		
So that I can	Know what the book is like before committing to a purchase		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the book exists as an item being sold And a product description has been entered by the seller, When the clicks on the item displayed on the webpage Then the product description will load on the webpage And the customer will be able to see the product description.</p>		

Story #7:	Register a new account	Priority	HIGH
		Effort	\$13.00
As a	Unregistered/Prospective User		
I want	To register a new account		
So that I can	Use the features and services offered by BOOKEROO cordoned off via user logging		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that user’s account does not already exist</p> <p>And the user’s details are valid</p> <p>And the password meets minimum requirements,</p> <p>When the user submits their account registration</p> <p>Then an account with the user’s details will be created</p> <p>And the user’s details will be stored in the system</p> <p>And the user will be emailed a confirmation about the registration.</p>		
	<p>Criterion 2:</p> <p>Given that a blocked users email is used to create a new account</p> <p>And this new users' email match's an item in the blocked archives,</p> <p>When the blocked user creates a new account with the same email</p> <p>Then the registration process will reject the user registration submission</p> <p>And the user registering will be notified</p> <p>And the user will be redirected to the home page.</p>		

Story #8:	Refine Search by Genre	Priority	HIGH
		Effort	\$8.00
As a	Customer (User)		
I want	To select book-genres to refine my search query		
So that I can	Find a book based on its genre		
Acceptance criteria			
	<p>Criterion 1:</p> <p>Given that a customer has selected at least one genre And the customer has typed a search query, When the customer has submitted their search query Then books of the specified genres will be loaded And the webpage will display the books by the specified genres.</p>		

Story #9:	Download a CSV Report	Priority	LOW
		Effort	\$3.00
As a	Admin (User)		
I want	To download a CSV Report		
So that I can	Read reports that will inform me about the functional and financial wellbeing of BOOKEROO		
Acceptance criteria	Criterion 1: Given that the admin has chosen to generate a report on books And the book database contains entries of at least one book, When the admin submits their report generation selection Then a CSV document will be generated pertaining to the information selected And the webpage will automatically download the CSV document onto the admin’s device.		
	Criterion 2: Given that the admin has chosen to generate a report on user transactions And the database contains entries of at least one transaction, When the admin submits their report generation selection Then a CSV document will be generated pertaining to the information selected And the webpage will automatically download the CSV document onto the admin’s device.		

Story #10:	Review a Book	Priority	MED
		Effort	\$8.00
As a	Customer (User)		
I want	To add a review for a book I have previously purchased		
So that I can	Share my opinions on the book I purchased		
Acceptance criteria	Criterion 1:		
	<div>Given that the customer has purchased the book</div> <div>And the database still holds information on the book</div> <div>And the customer has entered a review in the text field</div> <div>And the book is open to reviews by the seller,</div> <div>When the customer submits their review</div> <div>Then a new review for the book will be posted under the book’s details</div> <div>And the webpage will refresh to show the new review.</div>		

Story #11:	View Transaction history	Priority	MED
		Effort	\$8.00
As a	Customer (User)		
I want	To review my transaction history		
So that I can	Review my previous purchases and overall expenditures		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the customer is logged in And the customer has previously purchased a book, When the customer loads their transaction history page Then a tabulated list of previous transactions will be displayed And the customer can interact with each previous transaction And the customer can view details of each transaction.</p> <p>Criterion 2:</p> <p>Given that the customer is logged in And the customer has previously purchased a book, When the customer loads their transaction history page And clicks on the product they bought Then a detailed receipt will be displayed And the user can see the details.</p>		

Story #12:	Edit Books in the Database	Priority	MED
		Effort	\$8.00
As a	Admin (User)		
I want	Edit books in the database		
So that I can	Edit book details of a given book		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the book exists in the database And the admin has loaded the edit-book page, When the admin appends their edits to the book entry Then the books details will be updated on the database And all pages displaying the books details will update upon refresh.</p>		

Story #13:	Cancel an order	Priority	MED
		Effort	\$13.00
As a	Customer (User)		
I want	Cancel an order in a reasonable amount of time		
So that I can	Not get charged for a mistaken purchase		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the order exists in the database And the customer has elected to cancel the order And less than two hours have elapsed since the order, When the customer submits their cancelation request Then the order will be cancelled And the database will update the purchase history of the user And all payments processed will be refunded.</p> <p>Criterion 2:</p> <p>Given that the user is logged in And has bought something from the seller, When the user clicks on the refund button Then the order will be cancelled And the database will update the purchase history of the user And all payments processed will be refunded.</p>		

Story #14:	Manage a Seller Request	Priority	MED
		Effort	\$8.00
As a	Admin (User)		
I want	To manage a seller’s request		
So that I can	Accept or reject their request based on the terms and conditions		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the user is logged in as an admin And the sellers have a request, When the seller submits their request Then the request will be sent to the admins And the admins will have the ability to reject or accept them.</p>		

Story #15:	Create Seller’s Product List	Priority	HIGH
		Effort	\$13.00
As a	Seller (user)		
I want	I want to be able to list my product on the site		
So that I can	Have my item be listed on the BOOKEROO application for sale		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the seller has made an account And the seller is logged in And the seller has a product in stock, When the seller lists their products Then the request will be sent to the admins And the admins will have the ability to reject or accept them.</p>		

Story #16:	Contact the seller	Priority	MED
		Effort	\$5.00
As a	Customer (User)		
I want	To contact the seller		
So that I can	Ask the necessary questions before purchasing from a specific vendor/seller		
Acceptance criteria	Criterion 1: Given that the user is logged in And the user has a request, When the user clicks on the contact button, Then the user will see a list of ways to contact the seller.		
	Criterion 2: Given that the user is logged And the user has general questions, When the user clicks on the contact button Then the user will see a list of ways to contact the seller.		

Story #17:	Inspect User Reports	Priority	MED
		Effort	\$8.00
As a	Admin (User)		
I want	To inspect user reports		
So that I can	Determine if the reported user has been violating the rules		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the user is logged in as an admin And the user has a complaint about another user, When the user reports another user Then the report list will be updated And the admin will be able to see the report And will be able to take appropriate action based on the reports.</p>		

Story #18:	Borrow a Book	Priority	HIGH
		Effort	\$5.00
As a	Customer (User)		
I want	To be able to borrow a book		
So that I can	Borrow a book for a brief period, thus avoiding the commitment of a full purchase		
Acceptance criteria			
	<p>Criterion 1:</p> <p>Given that the user is logged in And the user wants a book but does not want to purchase it, When the user borrows a book Then the book’s owner will be notified And the owner will be able to reject or accept to the borrow request.</p> <p>Criterion 2:</p> <p>Given that the user is logged in And the user wants a book but does not want to purchase it, When the user borrows a book Then the book’s owner will be notified And the price will be calculated and displayed to the borrower.</p>		

Story #19:	Edit User Details	Priority	HIGH
		Effort	\$8.00
As a	Admin (User)		
I want	To edit a user’s personal details		
So that I can	Keep a user’s details up to date		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the user is logged in as an admin And the users' details are incorrect When the admin edits the user’s details Then the user’s details will be updated And the user will be able to see the updated details.</p>		

Story #20:	Search by Author	Priority	HIGH
		Effort	\$8.00
As a	General user		
I want	To be able to refine my search criteria by author		
So that I can	Find more books from a particular author		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the user is either logged in or not logged in And the user has internet connection, When the user search clicks on the search bar And types in the author's name And press enter Then the database will search for the author's name And display all the books related to the author</p> <p>Criterion 2:</p> <p>Given that the user is either logged in or not logged in And the user has internet connection, When the user search clicks on the search bar And types in the author's name And clicks search Then the database will search for the author's name And display all the books related to the author</p>		

Story #21:	Pay for a Book through PayPal	Priority	MED
		Effort	\$13.00
As a	Customer (User)		
I want	Pay for my products with PayPal		
So that I can	keep my payment card information hidden and ensure a safe transaction		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the user is logged in And the user wants to checkout When the user pays for the book And clicks on the pay button Then the user will be sent to another tab And a PayPal page will pop up for the user</p>		

Story #22:	Request a Refund	Priority	MED
		Effort	\$8.00
As a	Customer (User)		
I want	To Request a refund		
So that I can	Be reimbursed for a purchase based on the refund policy offered by BOOKEROO		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the user is logged</p> <p>And the user bought a book from the seller</p> <p>And the user was not satisfied with the book</p> <p>When the user clicks on the refund button</p> <p>And request for a refund</p> <p>Then the seller will be notified</p> <p>And the seller will be able to see the request</p>		

Story #23:	Manage a Refund Request	Priority	MED
		Effort	\$8.00
As a	Seller (User)		
I want	To manage a refund request from a customer		
So that I can	Provide and manage the refund process within the realms of BOOKEROOs refund policy		
Acceptance criteria			
	<p>Criterion 1:</p> <p>Given that the user is logged in as seller And the seller has recently sold a product When a user request for a refund Then the seller will be able to see the request And the seller would be able to approve or reject the refund.</p>		

Story #24:	Login to Account	Priority	HIGH
		Effort	\$13.00
As a	Customer (User)		
I want	To login to an Account		
So that I can	Access features of BOOKEROO that require user privileges		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the user account exists</p> <p>And the username is correct</p> <p>And the password is correct</p> <p>When a user logs into their account</p> <p>Then the user will be granted access to their user page</p> <p>And the user will be able to utilize user-specific aspects of the page</p>		

Story #25:	Login to Admin Dashboard	Priority	MED
		Effort	\$13.00
As a	Admin (User)		
I want	To login to an Admin Dashboard		
So that I can	Access features of the Admin Dashboard that requires administrator privileges		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the administrator account exists</p> <p>And the username is correct</p> <p>And the password is correct</p> <p>When an admin user logs into their account</p> <p>Then the admin user will be granted access to the administrator dashboard</p> <p>And the administrator will be able to use all features attributed to the dashboard</p>		