

# Adam Lee

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  - MY\_Profolio\_website: <https://s4594749.github.io/>
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## Career Profile

Highly motivated and diligent professional with a bachelor's degree in software design and a passion for coding programming and front-end, back-end skills. With a strong focus on continuous learning and staying up to date with industry trends and technologies

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## Experience

### FRONT END DEVELOPER

#### MIND FOR LIFE, Hybrid, NSW

November 2023 - Current

- Ensuring the seamless functioning of the website and enhancing its visual appeal through strategic design elements.
- Increased 15% of the number of potential users through SEO marketing and page interaction design.
- Storing and protecting user data through algorithm encryption, and storing it in a database.
- Streamlined cross-departmental communication by developing and implementing a responsive user interface for the internal IT support ticketing system, leading to a 30% increase in ticket resolution efficiency.

### IT JUNIOR TECHNICIAN

#### ASUS REPAIR CENTER(TOTAL SOLUTION)MELBOURNE, Victoria

2023 - November 2023

- Provided comprehensive IT support by troubleshooting technical issues, resulting in a 20% increase in operational efficiency.
- Diagnosed and resolved hardware and software issues for diverse clients at Melbourne's exclusive ASUS Repair Center.
- Managed a helpdesk ticketing system responsible for triaging and resolving over 200 monthly IT issues, achieving a 95% satisfaction rate among staff and reducing system downtime by 30%.
- Conducted comprehensive assessments of clients' computer systems, identifying hardware and software components to optimize efficiency and functionality.

### WEB DEVELOPER INTERNSHIP

#### B.HANG INTERNATIONAL CORPORATION, REMOTE

- Building a platform of digital advertising management system, for advertisers manage their programmatic, searching and linking across different digital channels in the one dashboard.
  - Including the realization of the customer connecting/ editing different data sources Fulfilling customer's own clients management such as CRUD, upgrade operation and generating the report data chart as well.
  - Technologies used include PHP, JS, UI frameworks. Results: Obtaining solid knowledge of mathematics and Object-oriented programming (OOP) programming thinking and skill.
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## Education

### BACHELOR OF INFORMATION TECHNOLOGY

#### UNIVERSITY OF QUEENSLAND, BRISBANE

July 2020 - July 2023

- Coursework in C, Python and JAVA.
- Acquired knowledge and practical experience in various web technologies, including HTML, CSS and JavaScript, through coursework and independent projects.
- Showcased expertise in software development, Data Structures, and cryptography.
- Showcased expertise in comprehensive research and producing reports.

## **IES(International Education School) Accounting and International commerce**

**April 2019 - April 2020**

- Cumulative GPA 5.8/7

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### **Skills**

- Microsoft office suite, Git Tools, Android Studio.
- Java, JavaScript, NodeJS, Python, MySQL,HTML,CSS,PHP,Wordpress,Typescript,Oracle database.
- Frameworks:React,MVC,BootStrap,Jquery
- Windows, MAC.
- Version control:Github.

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### **Volunteering Work**

**Mind for life mental health(non-profit organization)**

**November 2023 - Current**

**Web designer and developer**

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### **Projects**

- Projects in the portfolio web: <https://s4594749.github.io/>

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### **Referees**

- Steven Mennen  
tutor of university of melbourne  
[steven.mennen@eca.edu.au](mailto:steven.mennen@eca.edu.au)
- BELDLUZ mind for life(CEO)