Update on Exam

15 March 2012

Example 1 - You will <u>not</u> get this type of question

<u>E-Government</u>

- What are 5 critical factors necessary for any country to be successful in its e-Government services programme? (8 points)

Example 2 - You will likely get this type of questions

Providing Universal Access

- Critics have said that most of the justifications for building NGNBN are "soft" and that the money is better spent on other more compelling public projects. What are these "soft" reasons?   Do you agree with them? Provide reasons to back up your answer. (8 points)