

EFE AKIR

Orlando, FL

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## EDUCATION

University of Central Florida ? Orlando, FL

Bachelor of Science in Computer Science (In Progress)

Relevant Courses: C Programming, Computer Logic, Technical Writing, Calculus, Statistics

## TECHNICAL SKILLS

- Programming: C, basic debugging, problem solving
- Web & Ecommerce: Shopify, Wix, product listings, SEO
- Digital Advertising: Google Ads, keyword planning, analytics
- Tools: Excel, Google Workspace, HTML/CSS
- Documentation: Technical writing, instructions, proposals

## EXPERIENCE

Founder / Manager ? Quup Systems (2023?Present)

- Manage ecommerce operations including product listings, pricing, and SEO.
- Use Shopify, Google Ads, and keyword tools to optimize store performance.
- Analyze product data and customer behavior to make improvements.
- Assist with basic technical tasks including website edits and automation.
- Handle customer communication and support professionally.

Customer Service Associate ? Retail Experience (2021?2023)

- Assisted customers, answered questions, and resolved issues.
- Handled payments and maintained accuracy in transactions.
- Worked in a fast-paced environment and communicated with diverse customers.

## PROJECTS

Digital Portfolio (ENC 3241)

- Created a professional portfolio website demonstrating communication and documentation skills.

C Programming Coursework

- Developed functions, analyzed algorithms, and debugged programs in C.

## STRENGTHS

- Clear communication
- Fast learner
- Organized and reliable
- Strong attention to detail