

PEMBA SHERPA
522 W Copper Street
Maryville, MO 64468
United States

Postage
Needed

AMERICAN EAGLE

Retail Distribution West LLC
1301 N. Davis Ave
Ottawa, KS 66067-9778

Order: #0010353715



Please cut along this line.

RETURNS ARE EASY

- Circle the items you are returning on your order invoice.
- Next to each item being returned, write the Return reason Code Letter (see below).
- To exchange items, see additional instructions below.
- Put the items you're returning or exchanging into a box or bag with your invoice.
- Attach your shipping label.
- Take your package to the post office, pay for postage and ship it!
- The original tender type or form of payment used for the order will be credited and/or you will receive an AEO Gift Card, depending on how the items were initially purchased.

PRINT THIS PAGE

HOW TO EXCHANGE

- Fill out the table below with the appropriate item number for the product you are exchanging.
- Fill out the new item number you wish to exchange for your item, plus the color, size and price columns.

QTY	ITEM #	REASON	EXCHANGE WITH (if applicable)	ITEM #	COLOR	SIZE	ITEM PRICE
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THANKS FOR SHOPPING AT AE.COM!

If you have any questions, contact Customer Service
24/7 at 1.888.232.4535 . Make sure you have your
AEO order number handy.

REASON CODES

B - Too big	G - Returning a gift
S - Too small	I - Item damaged in shipping
D - Defective	L - Delivered later than expected
J - Just didn't like it	W - Delivered wrong item
F - Fabric not what I expected	O - Other _____
C - Color not what I expected	_____

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