Stacy Kwok

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EXPERIENCE

LCBO next Innovation Lab - UX/UI Designer

Sept 2021 - Dec 2021

 Currently designing for LCBO's enterprise innovation development team to drive the design process for retail technology initiatives

UW Blueprint - Product Designer & Mentor

Sept 2020 - Present

- Collaborated with product managers and software developers to design and build digital solutions for nonprofits
- Responsible for communicating with non-profit clients to define project design scope and set product direction
- Researched, designed, and prototyped a digital program registration solution for Social Diversity for Children Foundation
- Conducted usability testing and user research with users to iteratively improve user experience and functionalities and make data-driven design decisions

AceAge - QA Testing Associate

Jan 2021 - Apr 2021

- Worked collaboratively as a member of the software and qa team in agile environment to complete testing on new software and firmware builds
- Conducted design QA, regression testing, update path testing, smoke testing on product and companion apps
- Identified and reported bugs, issues, and product improvement areas of the online product portal and product companion apps on JIRA

SKILLS

Design Methods

Interaction Design
Wireframing
Iterative Design
User Research
Usability Testing

Tools & Technologies

Figma, XD, Adobe CC

Design Development

Java, HTML, CSS, JavaScript

AWARDS

2019-2020 University of Waterloo Term 1B Dean's Honor List

2019 Horatio Alger Canadian Scholar (Canadian Scholarship Winner)

EDUCATION

Candidate for Bachelor of
Applied Science, **Management Engineering**University of Waterloo

Expected Graduation June 2024