

ANOVA 유의미 (= 그룹 간 만족도 차이가 있다.)

-> Duncan LSR 사용하여 그룹 간 만족도 차이 다중비교

```
> aov(restaurant_N ~ grade, data = anusatis)
Call:
aov(formula = restaurant_N ~ grade, data = anusatis)
```

```
Terms:
grade Residuals
Sum of Squares 15.1093 376.3801
Deg. of Freedom 3 278
```

```
Residual standard error: 1.163566
Estimated effects may be unbalanced
1 observation deleted due to missingness
> aovmodel <- aov(restaurant_N ~ grade, data = anusatis)
> summary(aovmodel)
```

```
DF Sum Sq Mean Sq F value Pr(>F)
grade 3 15.1 5.036 3.72 0.0119 *
Residuals 278 376.4 1.354
```

```
---
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
1 observation deleted due to missingness
> library("agricolae")
> duncan.test(aovmodel, "grade", alpha = 0.05, console = TRUE)
```

```
Study: aovmodel ~ "grade"
```

```
Duncan's new multiple range test
for restaurant_N
```

```
Mean Square Error: 1.353885
```

```
grade, means
```

	restaurant_N	std	r	Min	Max
3rd_grade	2.560000	1.224874	50	1	5
4th_grade	3.012987	1.282406	77	1	5
freshman	3.243590	1.021660	78	1	5
sophomore	2.870130	1.139606	77	1	5

Groups according to probability of means differences and alpha level(0.05)

Means with the same letter are not significantly different.

	restaurant_N	groups
freshman	3.243590	a
4th_grade	3.012987	a
sophomore	2.870130	ab
3rd_grade	2.560000	b

```
> aov(restaurant_J ~ grade, data = anusatis)
Call:
aov(formula = restaurant_J ~ grade, data = anusatis)
```

```
Terms:
grade Residuals
Sum of Squares 17.58024 270.74600
Deg. of Freedom 3 278
```

```
Residual standard error: 0.986867
Estimated effects may be unbalanced
1 observation deleted due to missingness
> aovmodel <- aov(restaurant_J ~ grade, data = anusatis)
> summary(aovmodel)
```

```
DF Sum Sq Mean Sq F value Pr(>F)
grade 3 17.58 5.860 6.017 0.000552 ***
Residuals 278 270.75 0.974
```

```
---
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
1 observation deleted due to missingness
> library("agricolae")
> duncan.test(aovmodel, "grade", alpha = 0.05, console = TRUE)
```

```
Study: aovmodel ~ "grade"
```

```
Duncan's new multiple range test
for restaurant_J
```

```
Mean Square Error: 0.9739065
```

```
grade, means
```

	restaurant_J	std	r	Min	Max
3rd_grade	3.220000	1.266123	50	1	5
4th_grade	3.844156	1.052127	77	1	5
freshman	3.294872	0.757798	78	1	5
sophomore	3.636364	0.916358	77	1	5

Groups according to probability of means differences and alpha level(0.05)

Means with the same letter are not significantly different.

	restaurant_J	groups
4th_grade	3.844156	a
sophomore	3.636364	a
freshman	3.294872	b
3rd_grade	3.220000	b

```
> aov(restaurant_O ~ grade, data = anusatis)
Call:
aov(formula = restaurant_O ~ grade, data = anusatis)
```

```
Terms:
grade Residuals
Sum of Squares 7.73287 234.07209
Deg. of Freedom 3 278
```

```
Residual standard error: 0.9175979
Estimated effects may be unbalanced
1 observation deleted due to missingness
> aovmodel <- aov(restaurant_O ~ grade, data = anusatis)
> summary(aovmodel)
```

```
DF Sum Sq Mean Sq F value Pr(>F)
grade 3 7.73 2.578 3.061 0.0286 *
Residuals 278 234.07 0.842
```

```
---
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
1 observation deleted due to missingness
> library("agricolae")
> duncan.test(aovmodel, "grade", alpha = 0.05, console = TRUE)
```

```
Study: aovmodel ~ "grade"
```

```
Duncan's new multiple range test
for restaurant_O
```

```
Mean Square Error: 0.841986
```

```
grade, means
```

	restaurant_O	std	r	Min	Max
3rd_grade	3.800000	1.010152	50	1	5
4th_grade	3.935065	0.893097	77	1	5
freshman	3.525641	0.817413	78	2	5
sophomore	3.883117	0.972973	77	1	5

Groups according to probability of means differences and alpha level(0.05)

Means with the same letter are not significantly different.

	restaurant_O	groups
4th_grade	3.935065	a
sophomore	3.883117	a
3rd_grade	3.800000	ab
freshman	3.525641	b

```
> aov(restaurant_L ~ grade, data = anusatis)
Call:
aov(formula = restaurant_L ~ grade, data = anusatis)
```

```
Terms:
grade Residuals
Sum of Squares 10.48708 275.88526
Deg. of Freedom 3 278
```

```
Residual standard error: 0.9961893
Estimated effects may be unbalanced
1 observation deleted due to missingness
> aovmodel <- aov(restaurant_L ~ grade, data = anusatis)
> summary(aovmodel)
```

```
DF Sum Sq Mean Sq F value Pr(>F)
grade 3 10.49 3.496 3.522 0.0155 *
Residuals 278 275.89 0.992
```

```
---
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
1 observation deleted due to missingness
> library("agricolae")
> duncan.test(aovmodel, "grade", alpha = 0.05, console = TRUE)
```

```
Study: aovmodel ~ "grade"
```

```
Duncan's new multiple range test
for restaurant_L
```

```
Mean Square Error: 0.992393
```

```
grade, means
```

	restaurant_L	std	r	Min	Max
3rd_grade	3.520000	1.147139	50	1	5
4th_grade	3.766234	0.958289	77	1	5
freshman	3.282051	1.043899	78	1	5
sophomore	3.363636	0.872218	77	1	5

Groups according to probability of means differences and alpha level(0.05)

Means with the same letter are not significantly different.

	restaurant_L	groups
4th_grade	3.766234	a
3rd_grade	3.520000	ab
sophomore	3.363636	b
freshman	3.282051	b

```
> aov(restaurant_P ~ grade, data = anusatis)
Call:
aov(formula = restaurant_P ~ grade, data = anusatis)
```

```
Terms:
grade Residuals
Sum of Squares 23.7340 219.9599
Deg. of Freedom 3 277
```

```
Residual standard error: 0.8911112
Estimated effects may be unbalanced
2 observations deleted due to missingness
> aovmodel <- aov(restaurant_P ~ grade, data = anusatis)
> summary(aovmodel)
```

```
DF Sum Sq Mean Sq F value Pr(>F)
grade 3 23.73 7.911 9.963 2.94e-06 ***
Residuals 277 219.96 0.794
```

```
---
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
2 observations deleted due to missingness
> library("agricolae")
> duncan.test(aovmodel, "grade", alpha = 0.05, console = TRUE)
```

```
Study: aovmodel ~ "grade"
```

```
Duncan's new multiple range test
for restaurant_P
```

```
Mean Square Error: 0.7940792
```

```
grade, means
```

	restaurant_P	std	r	Min	Max
3rd_grade	3.480000	1.034901	50	1	5
4th_grade	3.947368	1.069513	76	1	5
freshman	3.166667	0.590326	78	1	5
sophomore	3.571429	0.849598	77	2	5

Groups according to probability of means differences and alpha level(0.05)

Means with the same letter are not significantly different.

	restaurant_P	groups
4th_grade	3.947368	a
sophomore	3.571429	b
3rd_grade	3.480000	b
freshman	3.166667	c

```
> aov(restaurant_M ~ grade, data = anusatis)
Call:
aov(formula = restaurant_M ~ grade, data = anusatis)
```

```
Terms:
grade Residuals
Sum of Squares 9.28039 294.32599
Deg. of Freedom 3 278
```

```
Residual standard error: 1.028944
Estimated effects may be unbalanced
1 observation deleted due to missingness
> aovmodel <- aov(restaurant_M ~ grade, data = anusatis)
> summary(aovmodel)
```

```
DF Sum Sq Mean Sq F value Pr(>F)
grade 3 9.28 3.094 2.922 0.0344 *
Residuals 278 294.33 1.059
```

```
---
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
1 observation deleted due to missingness
> library("agricolae")
> duncan.test(aovmodel, "grade", alpha = 0.05, console = TRUE)
```

```
Study: aovmodel ~ "grade"
```

```
Duncan's new multiple range test
for restaurant_M
```

```
Mean Square Error: 1.058727
```

```
grade, means
```

	restaurant_M	std	r	Min	Max
3rd_grade	2.560000	1.145710	50	1	5
4th_grade	2.766234	1.168626	77	1	5
freshman	3.076923	0.751953	78	1	5
sophomore	2.935065	1.042924	77	1	5

Groups according to probability of means differences and alpha level(0.05)

Means with the same letter are not significantly different.

	restaurant_M	groups
freshman	3.076923	a
sophomore	2.935065	a
4th_grade	2.766234	ab
3rd_grade	2.560000	b

음식점 N

음식점 O

음식점 P

음식점 J

음식점 L

음식점 M

```
> aov(restaurant_D ~ grade, data = anusatis)
Call:
aov(formula = restaurant_D ~ grade, data = anusatis)

Terms:
grade Residuals
Sum of Squares 12.32105 215.19132
Deg. of Freedom 3 279

Residual standard error: 0.8782341
Estimated effects may be unbalanced
> aovmodel <- aov(restaurant_D ~ grade, data = anusatis)
> summary(aovmodel)
      Df Sum Sq Mean Sq F value    Pr(>F)
grade      3 12.32   4.107   5.325 0.00139 **
Residuals 279 215.19   0.771
---
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
> install.packages("agricolae")
Error in install.packages: updating loaded packages
> library("agricolae")
> duncan.test(aovmodel, "grade", alpha = 0.05, console = TRUE)

Study: aovmodel ~ "grade"

Duncan's new multiple range test
for restaurant_D

Mean Square Error: 0.7712951

grade, means

      restaurant_D      std  r Min Max
3rd_grade  3.420000 0.9278019 50 1 5
4th_grade  3.673225 1.0814410 77 1 5
freshman  3.166667 0.6529984 78 1 5
sophomore 3.217949 0.8161906 78 1 5
```

음식점 D

Groups according to probability of means differences and alpha level(0.05)

Means with the same letter are not significantly different.

restaurant_D groups	
4th_grade	3.673225 a
3rd_grade	3.420000 ab
sophomore	3.217949 b
freshman	3.166667 b

```
> aov(restaurant_F ~ grade, data = anusatis)
Call:
aov(formula = restaurant_F ~ grade, data = anusatis)

Terms:
grade Residuals
Sum of Squares 6.69203 159.12712
Deg. of Freedom 3 278

Residual standard error: 0.756571
Estimated effects may be unbalanced
1 observation deleted due to missingness
> aovmodel <- aov(restaurant_F ~ grade, data = anusatis)
> summary(aovmodel)
      Df Sum Sq Mean Sq F value    Pr(>F)
grade      3  6.69   2.2307   3.897 0.00943 **
Residuals 278 159.13   0.5724
---
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
> library("agricolae")
> duncan.test(aovmodel, "grade", alpha = 0.05, console = TRUE)

Study: aovmodel ~ "grade"

Duncan's new multiple range test
for restaurant_F

Mean Square Error: 0.5723997

grade, means

      restaurant_F      std  r Min Max
3rd_grade  2.720000 0.8580947 50 1 5
4th_grade  2.753247 1.0020485 77 1 5
freshman  3.090909 0.4033354 77 2 5
sophomore 2.756410 0.6681220 78 1 5
```

음식점 F

Groups according to probability of means differences and alpha level(0.05)

Means with the same letter are not significantly different.

restaurant_F groups	
freshman	3.090909 a
sophomore	2.756410 b
4th_grade	2.753247 b
3rd_grade	2.720000 b

```
> aov(restaurant_H ~ grade, data = anusatis)
Call:
aov(formula = restaurant_H ~ grade, data = anusatis)

Terms:
grade Residuals
Sum of Squares 11.8202 332.8358
Deg. of Freedom 3 278

Residual standard error: 1.09419
Estimated effects may be unbalanced
1 observation deleted due to missingness
> aovmodel <- aov(restaurant_H ~ grade, data = anusatis)
> summary(aovmodel)
      Df Sum Sq Mean Sq F value    Pr(>F)
grade      3 11.8   3.940   3.291 0.0211 *
Residuals 278 332.8   1.197
---
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
> library("agricolae")
> duncan.test(aovmodel, "grade", alpha = 0.05, console = TRUE)

Study: aovmodel ~ "grade"

Duncan's new multiple range test
for restaurant_H

Mean Square Error: 1.197251

grade, means

      restaurant_H      std  r Min Max
3rd_grade  2.820000 1.2237447 50 1 5
4th_grade  3.328947 1.1591739 76 1 5
freshman  3.282051 0.9383245 78 1 5
sophomore 2.961336 1.0864252 78 1 5
```

음식점 H

Groups according to probability of means differences and alpha level(0.05)

Means with the same letter are not significantly different.

restaurant_H groups	
4th_grade	3.328947 a
freshman	3.282051 a
sophomore	2.961338 ab
3rd_grade	2.820000 b

```
> aov(restaurant_A ~ grade, data = anusatis)
Call:
aov(formula = restaurant_A ~ grade, data = anusatis)

Terms:
grade Residuals
Sum of Squares 14.90976 255.47186
Deg. of Freedom 3 279

Residual standard error: 0.9569063
Estimated effects may be unbalanced
> aovmodel <- aov(restaurant_A ~ grade, data = anusatis)
> summary(aovmodel)
      Df Sum Sq Mean Sq F value    Pr(>F)
grade      3 14.91   4.970   5.428 0.00122 **
Residuals 279 255.47   0.916
---
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
> install.packages("agricolae")
Error in install.packages: updating loaded packages
> library("agricolae")
> duncan.test(aovmodel, "grade", alpha = 0.05, console = TRUE)

Study: aovmodel ~ "grade"

Duncan's new multiple range test
for restaurant_A

Mean Square Error: 0.9156698

grade, means

      restaurant_A      std  r Min Max
3rd_grade  3.800000 1.0497813 50 1 5
4th_grade  4.259740 0.8491884 77 1 5
freshman  3.743590 0.9728242 78 1 5
sophomore 3.717949 0.9789663 78 1 5
```

음식점 A

Groups according to probability of means differences and alpha level(0.05)

Means with the same letter are not significantly different.

restaurant_A groups	
4th_grade	4.259740 a
3rd_grade	3.800000 b
freshman	3.743590 b
sophomore	3.717949 b

```
> aov(restaurant_C ~ grade, data = anusatis)
Call:
aov(formula = restaurant_C ~ grade, data = anusatis)

Terms:
grade Residuals
Sum of Squares 7.41967 238.05030
Deg. of Freedom 3 279

Residual standard error: 0.9237028
Estimated effects may be unbalanced
> aovmodel <- aov(restaurant_C ~ grade, data = anusatis)
> summary(aovmodel)
      Df Sum Sq Mean Sq F value    Pr(>F)
grade      3  7.42   2.4732   2.899 0.0355 *
Residuals 279 238.05   0.8532
---
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
> library("agricolae")
Warning message:
'agricolae'는 R 버전 3.5.3에서 작성되었습니다
> duncan.test(aovmodel, "grade", alpha = 0.05, console = TRUE)

Study: aovmodel ~ "grade"

Duncan's new multiple range test
for restaurant_C

Mean Square Error: 0.8532269

grade, means

      restaurant_C      std  r Min Max
3rd_grade  3.580000 1.0515295 50 1 5
4th_grade  3.961039 0.8802147 77 2 5
freshman  3.576923 0.7120344 78 2 5
sophomore 3.641026 1.0565118 78 1 5
```

음식점 B

Groups according to probability of means differences and alpha level(0.05)

Means with the same letter are not significantly different.

restaurant_C groups	
4th_grade	3.961039 a
sophomore	3.641026 b
3rd_grade	3.580000 b
freshman	3.576923 b

```
> aov(restaurant_D ~ grade, data = anusatis)
Call:
aov(formula = restaurant_D ~ grade, data = anusatis)

Terms:
grade Residuals
Sum of Squares 12.32105 215.19132
Deg. of Freedom 3 279

Residual standard error: 0.8782341
Estimated effects may be unbalanced
> aovmodel <- aov(restaurant_D ~ grade, data = anusatis)
> summary(aovmodel)
      Df Sum Sq Mean Sq F value    Pr(>F)
grade      3 12.32   4.107   5.325 0.00139 **
Residuals 279 215.19   0.771
---
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
> library("agricolae")
> duncan.test(aovmodel, "grade", alpha = 0.05, console = TRUE)

Study: aovmodel ~ "grade"

Duncan's new multiple range test
for restaurant_D

Mean Square Error: 0.7712951

grade, means

      restaurant_D      std  r Min Max
3rd_grade  3.420000 0.9278019 50 1 5
4th_grade  3.673225 1.0814410 77 1 5
freshman  3.166667 0.6529984 78 1 5
sophomore 3.217949 0.8161906 78 1 5
```

음식점 C

Groups according to probability of means differences and alpha level(0.05)

Means with the same letter are not significantly different.

restaurant_D groups	
4th_grade	3.673225 a
3rd_grade	3.420000 ab
sophomore	3.217949 b
freshman	3.166667 b

ANOVA 무의미 (= 그룹 간 만족도 차이가 없음)

```
> aov(restaurant_B ~ grade, data = anusatis)
Call:
aov(formula = restaurant_B ~ grade, data = anusatis)

Terms:
              grade Residuals
Sum of Squares  3.1814  235.9423
Deg. of Freedom      3      279

Residual standard error: 0.9196038
Estimated effects may be unbalanced
> aovmodel <- aov(restaurant_B ~ grade, data = anusatis)
> summary(aovmodel)
```

	Df	Sum Sq	Mean Sq	F value	Pr(>F)
grade	3	3.18	1.0605	1.254	0.291
Residuals	279	235.94	0.8457		

음식점 B

```
> aov(restaurant_E ~ grade, data = anusatis)
Call:
aov(formula = restaurant_E ~ grade, data = anusatis)

Terms:
              grade Residuals
Sum of Squares  2.31943  267.10107
Deg. of Freedom      3      279

Residual standard error: 0.9784434
Estimated effects may be unbalanced
> aovmodel <- aov(restaurant_E ~ grade, data = anusatis)
> summary(aovmodel)
```

	Df	Sum Sq	Mean Sq	F value	Pr(>F)
grade	3	2.32	0.7731	0.808	0.491
Residuals	279	267.10	0.9574		

음식점 E

```
> aov(restaurant_G ~ grade, data = anusatis)
Call:
aov(formula = restaurant_G ~ grade, data = anusatis)

Terms:
              grade Residuals
Sum of Squares  3.9065  290.1642
Deg. of Freedom      3      279

Residual standard error: 1.019811
Estimated effects may be unbalanced
> aovmodel <- aov(restaurant_G ~ grade, data = anusatis)
> summary(aovmodel)
```

	Df	Sum Sq	Mean Sq	F value	Pr(>F)
grade	3	3.91	1.302	1.252	0.291
Residuals	279	290.16	1.040		

음식점 G

```
> aov(restaurant_R ~ grade, data = anusatis)
Call:
aov(formula = restaurant_R ~ grade, data = anusatis)

Terms:
              grade Residuals
Sum of Squares  2.77892  228.26009
Deg. of Freedom      3      278

Residual standard error: 0.9061343
Estimated effects may be unbalanced
1 observation deleted due to missingness
> aovmodel <- aov(restaurant_R ~ grade, data = anusatis)
> summary(aovmodel)
```

	Df	Sum Sq	Mean Sq	F value	Pr(>F)
grade	3	2.78	0.9263	1.128	0.338
Residuals	278	228.26	0.8211		

음식점 R

```
> aov(restaurant_K ~ grade, data = anusatis)
Call:
aov(formula = restaurant_K ~ grade, data = anusatis)

Terms:
              grade Residuals
Sum of Squares  5.48379  280.28926
Deg. of Freedom      3      278

Residual standard error: 1.004109
Estimated effects may be unbalanced
1 observation deleted due to missingness
> aovmodel <- aov(restaurant_K ~ grade, data = anusatis)
> summary(aovmodel)
```

	Df	Sum Sq	Mean Sq	F value	Pr(>F)
grade	3	5.48	1.828	1.813	0.145
Residuals	278	280.29	1.008		

음식점 K

```
> aov(restaurant_I ~ grade, data = anusatis)
Call:
aov(formula = restaurant_I ~ grade, data = anusatis)

Terms:
              grade Residuals
Sum of Squares  6.41712  294.25426
Deg. of Freedom      3      279

Residual standard error: 1.026974
Estimated effects may be unbalanced
> aovmodel <- aov(restaurant_I ~ grade, data = anusatis)
> summary(aovmodel)
```

	Df	Sum Sq	Mean Sq	F value	Pr(>F)
grade	3	6.42	2.139	2.028	0.11
Residuals	279	294.25	1.055		

음식점 I