



JOVEN CHRISTIAN D. SANTOS

IT Specialist

CONTACT

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PROFILE

A versatile IT Specialist specializing in web development and technical documentation. Experienced in creating technical documentations related to web development as well as comparative analysis on industry-known systems. Adept at bridging the gap between technical requirements and user-facing features through meticulous system analysis and UI/UX design.

EDUCATION

Bachelor of Science in Information Technology (BS InfoTech)

Laguna State Polytechnic University – San Pablo City (LSPU – SPC)
Specialized in Web and Mobile App Development

2021 – 2025

SKILLS

- **Systems & Analysis:** Software System Analysis, SDLC/STLC, Technical Documentation, User Flow Analysis, Comparative System Analysis.
- **Web Development:** HTML5, CSS3, JavaScript, PHP, Python, Responsive Web Design, W3C Compliance.
- **Tools & Technologies:** SQL, Git/GitHub, GitHub Actions (CI/CD), Postman, Playwright, Jira, Figma (UI/UX).
- **Languages:** English (Professional Working Proficiency), Tagalog (Native).

EXPERIENCE

Pixel8 Web Solutions & Consultancy Inc.

February 2025 – May 2025

- Authored 40+ pages of technical documentation and system guides by reviewing and analyzing requirements and specifications, providing foundational assets for development and system validation.
- Developed 10+ detailed user flow analyses and created 100+ pages of UI mockups (Figma), demonstrating strong attention to detail in defining system processes and UX design.
- Documented acceptance criteria for 24 user stories and 14–15 module features across three systems.

PERSONAL PROJECTS

Full-Stack Quality Assurance & Automation Suite (Weather Tracker App)

API Automation & Contract Testing (Shift-Left QA)

- Description: Designed and implemented a high-speed API Automation suite using Playwright Test Runner; executed Contract Testing and Security Testing across 6 critical scenarios, confirming data integrity to prevent integration defects.
- Tools: API Testing, Playwright, Software System Analysis, Git

End-to-End (E2E) UI Automation & CI/CD

- Description: Built a reliable E2E Regression Suite using Playwright (Node.js) covering 5 atomic test cases and integrated a Continuous Integration (CI) workflow via GitHub Actions to automate test execution on code pushes.
- Tools: Test Automation, Playwright, Continuous Integration (CI), JavaScript

Exploratory Testing & Defect Analysis

- Description: Conducted intensive Exploratory Testing to identify 4 critical defects (including Data Integrity and Security flaws) and validated remediation, significantly enhancing application stability and UX.
- Tools: Manual Testing, Exploratory Testing, Chrome DevTools