JOVEN CHRISTIAN D. SANTOS
Quality Assurance Analyst

CONTACT

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PROFILE

A detail-oriented Quality Assurance Analyst focused on ensuring high-quality web experiences. Skilled in web testing, bug tracking, and application validation, works well in collaborative environments and am experienced in managing priorities, meeting deadlines, and contributing effectively across teams to deliver reliable, user-friendly products.

EDUCATION

Bachelor of Science in Information Technology (BS InfoTech)

Laguna State Polytechnic University - San Pablo City (LSPU - SPC)
Specialized in Web and Mobile App Development

2021 - 2025

SKILLS

- **Software Quality Assurance (SQA):** STLC, SDLC, Software System Analysis, Technical Documentation.
- **Testing:** Manual Testing, Regression Testing, Exploratory Testing, Test Case Design.
- **Automation:** Test Automation (Playwright), API Testing (Postman API), Continuous Integration (CI).
- **Tools & Technical:** Git/GitHub, SQL, Chrome DevTools, Defect Reporting/Bug Tracking.

EXPERIENCE

Pixel8 Web Solutions & Consultancy Inc.

February 2025 – May 2025

- Authored 40+ pages of technical documentation (benchmarking checklists, setup guides) and created 100+ pages of UI mockups and process flows in Figma for three major systems (Inventory, Performance, and Rewards), ensuring design clarity and system implementation consistency.
- Developed 10+ detailed user flow analyses and documented 14–15 module features per system, including acceptance criteria for 24 user stories, to strengthen structured QA validation and system compliance.

PERSONAL PROJECTS

Full-Stack Quality Assurance & Automation Suite (Weather Tracker App)

API Automation & Contract Testing (Shift-Left QA)

- Description: Designed and executed a Playwright API Automation suite, establishing Shift-Left QA by validating the external API's contract, security, and boundary conditions for the core data source.
- Tools: Playwright, API Testing, Git

End-to-End (E2E) UI Automation & CI/CD

- Description: Built a reliable Playwright E2E Regression Suite utilizing Gray Box Testing techniques, and implemented a CI/CD workflow with GitHub Actions to fully automate test execution upon code pushes.
- Tools: Playwright, CI/CD, JavaScript

Exploratory Testing & Defect Analysis

- Description: Conducted intensive Exploratory Testing to identify 4 critical defects (including Data Integrity and Security flaws) and validated remediation, significantly enhancing application stability and UX.
- Tools: Manual Testing, Exploratory Testing, Chrome DevTools