

डी.टी.एस./ई-टिकटिंग से लिया गया यह प्रिंट आउट रेल-यात्रा के लिए मान्य नहीं है। कृपया पी.आर.एस. काउंटर पर इस प्रिंट आउट को दिखाकर यात्रा टिकट प्राप्त करें।

Your i-ticket has been booked against PNR No. 6537501903 with Transaction ID 100005057071455 .Please collect your physical ticket from any Computerised Passanger Reservation System(PRS) counter of Indian Railways.

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1100	CIP

Received i-ticket against PNR No. 6537501903 with Transaction ID 100005057071455

Name:			
Signature:			
Date:			
Id no:			

Chief Commercial Managers, All Zonal Railways.

Managing Director, CRIS, Chanakyapuri, New Delhi

Chairman & Managing Director, IRCTC,IIth Floor, Statesman House, Barakhambha Road, New Delhi

(Corrigendum to Board's letter of even number dated 02.09.2015)

Sub: Provision of i-ticket facility for Defence Travel System.

Please refer to this office letter no. 2012/TG-I/10/c-ticket for defence dated 02.09.2015 on the subject quoted above. Para (2) regarding collection of i-ticket by defence personnel stands modified as under:-

"The issues raised have been examined and it has been decided to provide the facility of booking of i-tickets for defence personnel on the Defence Travel System. The i-ticket will be printed only once. The i-ticket can be collected by the defence personnel from any Computerised Passenger Reservation System (PRS) counter of Indian Railways by submitting the authority for collection of i-ticket (i.e. receipt of i-ticket for Defence Travel System) along with a photocopy of any one of the ten prescribed proofs of identity allowed for indertaking journey on e-tickets. If some other person collects the ticket on behalf of defence personnel, then he/she must produce any of the ten prescribed proofs of identity in original to establish his/her identity along with photocopy of any one of the ten prescribed identity proof of defence personnel. The revised format of receipt indicating inter-alia the PNR No. and transaction ID to be given by the Defence personnel while collecting the i-ticket from the Railway counter is also enclosed herewith.

Necessary instructions may be issued to all concerned to clarify the above decisions.

(Vikram Singh)

Director (Passenger Marketing) Railway Board

DA: As above.

Copy for information to: (i) Jt. CGDA (IT), Ulan Batar Road, Palam, Delhi Cantt.-10. (ii) Director, C&IS

Revised Refund Rules W.E.F 12/11/2015

Rule No.	Pre revised(Before 12.11.2015	Revised w.e.f 12.11.2015		
1	Levy of clerkage per passenger for cancellation of unreserved, RAC and waitlisted ticket: -	Levy of clerkage per passenger for cancellation of unreserved, RAC and waitlisted ticket: -		
	(I) Unreserved (second class) Rs.15	(I) Unreserved (second class) Rs.30		
	(II) Second class (reserved) and other classes: Rs.30	(II) Second class (reserved) and other classes: Rs.60		
2	Cancellation charge per passenger on confirmed (reserved) tickets: -	Cancellation charge per passenger on confirmed (reserved) tickets: -		
	(I) 48 hours before the scheduled departure of the train minimum cancellation charge (II) 1st AC/ executive class: Rs.120 (III) 2 AC / 1st class: Rs.100 (IV) 3 AC/ACC/3A economy: Rs. 90 (V) Second sleeper class: Rs. 60 (VI) Second class: Rs. 30	1. 48 hours before the scheduled departure of the train minimum cancellation charge 1st AC/ executive class: Rs.240 2 AC / 1st class: Rs.200 3 AC/ACC/3A economy: Rs.180 Second sleeper class: Rs. 120 Second class: Rs. 60		
	2. Between 48 hours and 6 hours before the scheduled departure of the train @ 25% subject to minimum charge as per (I) above	2. Between 48 hours and 12 hours before the scheduled departure of the train @ 25% subject to minimum charge as per (I) above		
	3. Form 6 hours before the scheduled departure of the train and upto 2 hours after the actual departure of the train @ 50% subject to minimum charge as per (I) above.	3. Between 12 hours and 4 hours before the scheduled departure of the train @ 50% subject to minimum charge as per (I) above.		
	4. No refund after the above prescribed time limit.	4. No refund after the above prescribed time limit.		
3	Partially confirmed: Upto two hours after the actual departure of the train.	Partially confirmed: Upto half an hour before the scheduled departure of the train.		
4	Refund on unused RAC/WL tickets: Upto 3 hours of the actual departure of the train subject to deduction in clerkage charge.	Refund on unused RAC/WL tickets: Upto half an hour before the scheduled departure of the train subject to deduction in clerkage charge.		
	No refund after the above prescribed time limit.	No refund after the above prescribed time limit		
5	In case of cancellation of trains for e-tickets:	In case of cancellation of trains for etickets:		
	Before 01.07.2015, for refund TDR had to be filed No. change for counter PRS ticket.	w.e.f 01.07.2015, automatic refund is granted. Filing of TDR is not required. No change for counter PRS ticket.		