Making Data Count – step training sessions April 2025 to July 2025

Step 1:

An introduction to Making Data Count

This interactive session focusses on the dangers of RAG reporting and two-point comparisons and introduces statistical process control (SPC). As a result of this session attendees will understand SPC charts and understand why this approach supports effective decision making.

See available dates

Step 2:

Our tools and How to use them

This session provides a demonstration of our free easy to use Excel based SPC chart tool and multi chart tools which enables the creation of SPC dashboards with up to 50 indicators, as well as an introduction to the SQL code for output in Excel or Power BI, where the sky's the limit in terms of charts.

See available dates

Step 3:

Writing narrative that drives improvement

This session focusses on how to improve narrative writing skills to not only describe the key messages from the data, but to prompt the correct action.

See available dates

Step 4:

Dig Deeper – add to your SPC knowledge

This session takes your SPC knowledge to a deeper level covering a range of topics relating to process limits and other more technical questions. It also provides a range of tips and different approach to convert others.

See available dates

Step 5:

Comparisons and benchmarking

This session explores the benefits of using benchmarks and comparisons. Focusing on how you select comparators, useful sources of benchmarking, how you should visualise the data and what pitfalls to avoid.

See available dates

1   2   3   4   5

Making Data Count – step training sessions April 2025 to July 2025

Step 6:
Improvement methods

We can use SPC to identify where processes in our organisation are changing and where they are failing to meet the required standards. Step 6 provides some pointers on how to approach improvement projects: what you need to consider in setting aims, identifying metrics which demonstrate improvement and engaging staff.

See available dates

Step 7:
Triangulating data

This session will introduce the concept of triangulation, explore the benefits of triangulating effectively, provide examples of well triangulated data sets and provide advice and tips on how to implement triangulation locally.

See available dates

Step 8:
Data driven conversation

What are the additional ingredients necessary to ensuring that data is at the heart of your decision making? What do good and bad conversations look like? How should issues be escalated from ward to board? This step will strengthen your ability to make data driven decisions that result in insight led care.

See available dates

Step 9:
Making qualitative data count

This session will provide you with an introduction to the range of qualitative data and analysis methods most commonly used in health and care. You will leave the session with practical tips and advice so that you can implement good practice and challenge misuse of qualitative data in the system.
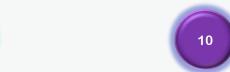
See available dates

Step 10:
Targets and trajectories

This session will explore pros and cons of targets and describe how to use targets to your advantage. We will outline different things to consider when setting targets and explain how process limits can be used to set stretching but achievable targets and trajectories. Includes an overview of the target setting tool.

See available dates

6   7   8   9   10

Making Data Count – Step Training Sessions
April 2025 to July 2025

This document summarises the Making Data Count training offers available January to July 2025 and includes registration links. All sessions are delivered via MS Teams.

Step 1 should be undertaken prior to the other steps, which can then be taken in any order. Each session is 60 minutes long.

Step 1: An introduction to Making Data Count

| Tuesday | 29/04/2025 | 12:00pm | Click here to register |
| Thursday | 22/05/2025 | 12:00pm | Click here to register |

Step 2: Our tools and How to use them

| Thursday | 08/05/2025 | 12:00pm | Click here to register |
| Wednesday | 28/05/2025 | 12:00pm | Click here to register |

Step 3: Writing narrative that drives improvement

| Tuesday | 13/05/2025 | 12:00pm | Click here to register |
| Tuesday | 03/06/2025 | 12:00pm | Click here to register |

Step 4: Digging Deeper – add to your SPC knowledge

| Wednesday | 21/05/2025 | 12:00pm | Click here to register |
| Thursday | 12/06/2025 | 12:00pm | Click here to register |

Back to menu

Making Data Count – Step Training Sessions
April 2025 to July 2025

This document summarises the Making Data Count training offers available January to July 2025 and includes registration links. All sessions are delivered via MS Teams.

Step 1 should be undertaken prior to the other steps, which can then be taken in any order. Each session is 60 minutes long.

Step 5: Comparisons and benchmarking

Thursday	29/05/2025	12:00pm	[Click here to register](#)
Thursday	19/06/2025	12:00pm	[Click here to register](#)

Step 6: Improvement methods

Wednesday	09/04/2025	12:00pm	[Click here to register](#)
Wednesday	04/06/2025	12:00pm	[Click here to register](#)
Tuesday	24/06/2025	12:00pm	[Click here to register](#)

Step 7: Triangulating data

Thursday	01/05/2025	12:00pm	[Click here to register](#)
Tuesday	10/06.2025	12:00pm	[Click here to register](#)
Thursday	03/07/2025	12:00pm	[Click here to register](#)

Making Data Count – Step Training Sessions
April 2025 to July 2025

This document summarises the Making Data Count training offers available January to July 2025 and includes registration links. All sessions are delivered via MS Teams.

Step 1 should be undertaken prior to the other steps, which can then be taken in any order. Each session is 60 minutes long.

Step 8: Data driven conversation

Wednesday	07/05/2025	12:00pm	[Click here to register](#)
Wednesday	18/06/2025	12:00pm	[Click here to register](#)
Wednesday	09/07/2025	12:00pm	[Click here to register](#)

Step 9: Making qualitative data count

Wednesday	15/05/2025	12:00pm	[Click here to register](#)
Wednesday	25/06/2025	12:00pm	[Click here to register](#)
Tuesday	15/07/2025	12:00pm	[Click here to register](#)

Step 10: Targets and trajectories

Tuesday	20/05/2025	12:00pm	[Click here to register](#)
Tuesday	01/07/2025	12:00pm	[Click here to register](#)
Wednesday	23/07/2025	12:00pm	[Click here to register](#)